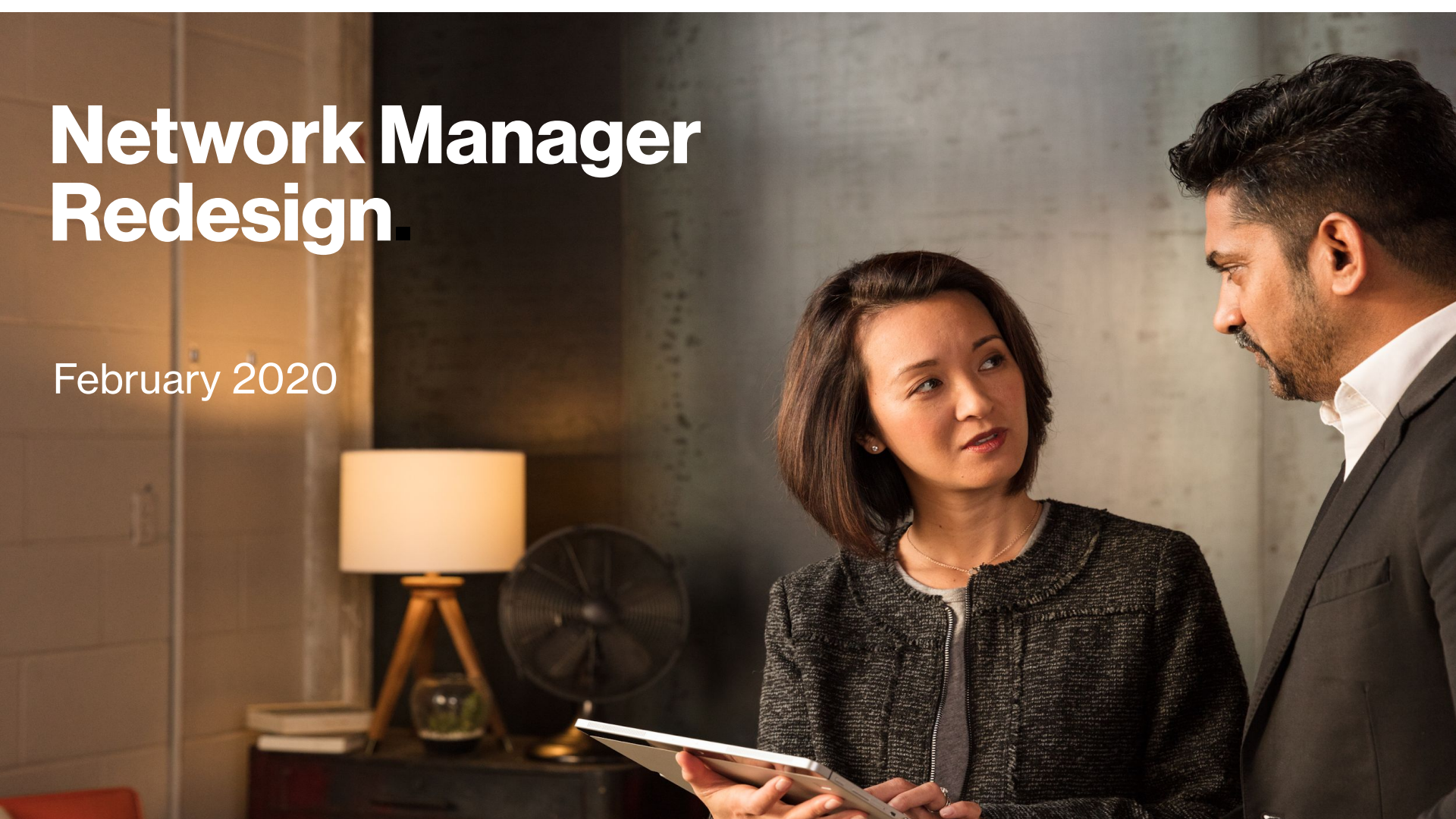


Network Manager Redesign.

February 2020



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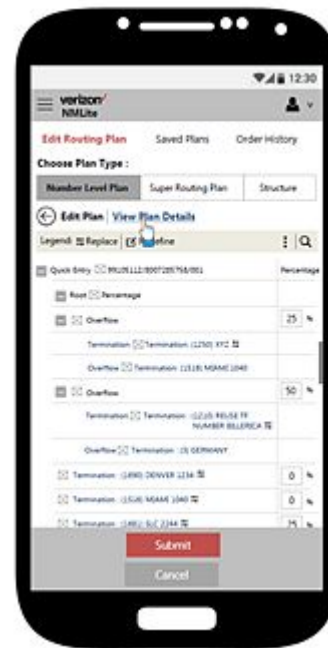
Benefits of the *new* Network Manager

- **Browser agnostic**
 - Network Manager will now work with all major modern web browsers: Google Chrome, Microsoft Edge, Microsoft Internet Explorer, Safari iOS mobile and Mac, and Firefox
- **Increased security**
 - TLSv1.2 protocol enabled
 - No more downloading DLLs to the desktop
 - Completely web browser-based
- **Simplified Look and Feel**
 - Consistent with other Verizon Enterprise Center functionality
- **Anytime and virtually Anyplace access**
 - Network Manager is now tablet friendly
 - Personal messages and Networks can now be managed from the home page

Network Manager

Key Benefits:

- **Browser agnostic**
 - Network Manager and NM Lite now work with all major modern web browsers: Google Chrome, Microsoft Edge, Microsoft Internet Explorer, Safari iOS mobile and Mac, and Firefox.
- **Increased security**
 - TLSv1.2 protocol enabled
 - No more downloading DLLs to the desktop
 - Completely web browser-based
- **Simplified Look and Feel**
 - Consistent with other Verizon Enterprise Center functionality
- **Anytime and virtually Anyplace access**
 - Network Manager is now tablet friendly
 - NM Lite is optimized for all mobile devices



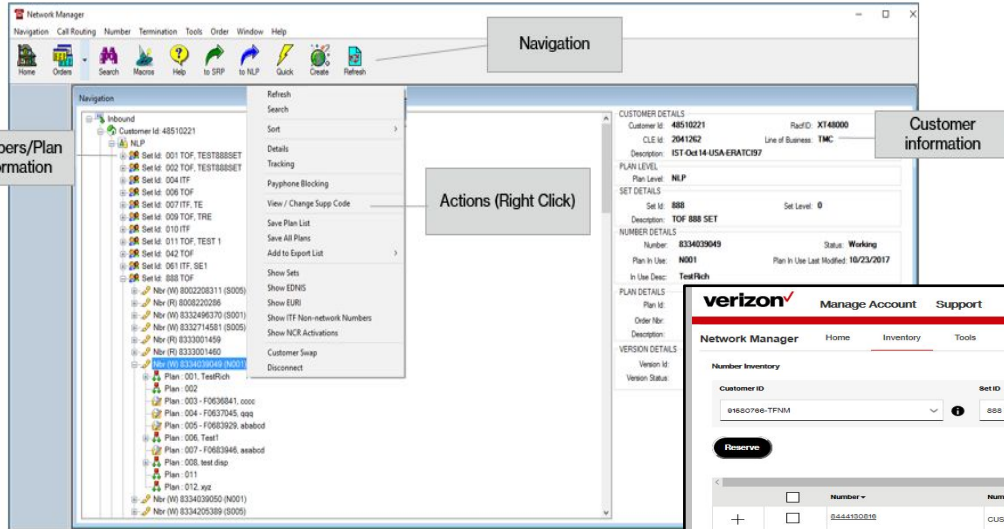
Comparing Network Manager versions

	Current Network Manager	Enhanced Network Manager
Browser support	Supports Microsoft Internet Explorer®.	Supports Chrome, Android OS browser, Firefox, Internet Explorer , Edge, and Apple Safari (on OS X)
Security	Requires TLSv1.2 protocol to be enabled. Requires download of DLL to client desktop using Microsoft ClickOnce® deployment model.	Requires TLSv1.2 protocol to be enabled. Web-browser based; no client downloads required.
Accessibility	ADA Section 508 Certified	WCAG 2.0 conformance Level A
Mobility	Not mobile friendly	Mobile device friendly; supports access using web browsers on tablet devices.
Aesthetics and Usability	Has a look and feel that models a traditional Windows desktop application	User experience consistent with the rest of Verizon Enterprise Center.

Network Manager: Key User Experience Enhancements

- ❖ Original & New Network Manager User Navigation Comparison
- ❖ Original Network Manager - Global Home Screen Search
- ❖ New Network Manager – Global Home Screen Search
- ❖ Original Network Manager - Inbound Number Inventory
- ❖ Network Manager Inbound Number Inventory
- ❖ Floating Menu Action Bar
- ❖ Network Manager - Pagination List View
- ❖ Routing Plan Screen Comparison
- ❖ Network Manager Order History Screen
- ❖ Quick Percent Allocation
- ❖ Quick Termination Changes
- ❖ Network Manager – Edit Routing Plan Feature Panel
- ❖ Network Manager – Order Confirmation
- ❖ Order Confirmation – Approve Order – Order Status
- ❖ Session History Screen
- ❖ Search History Screen
- ❖ Audio Library
- ❖ Audio Databases

User Navigation Comparison

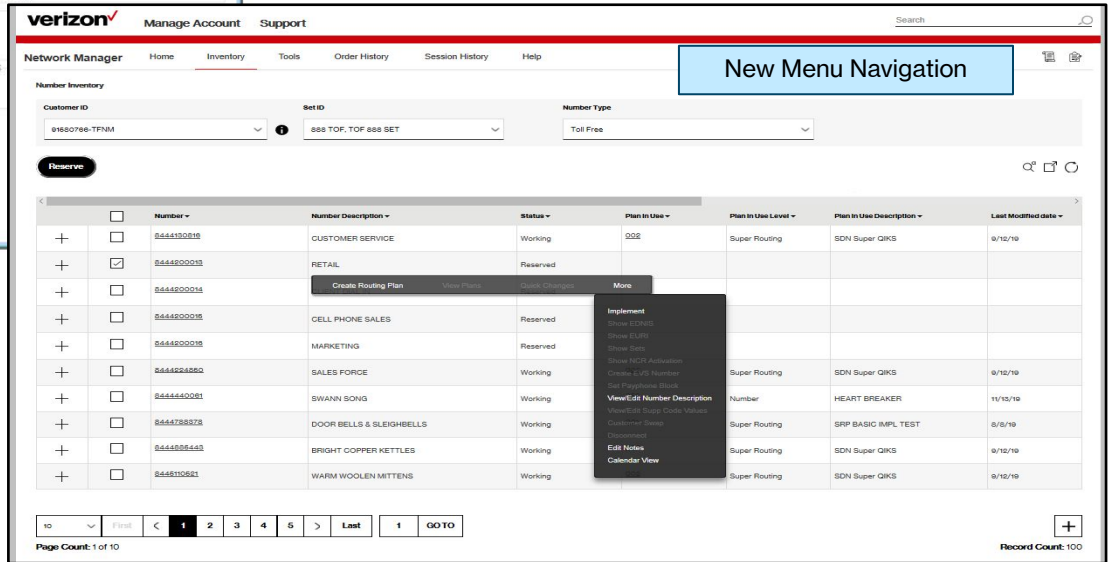


Current

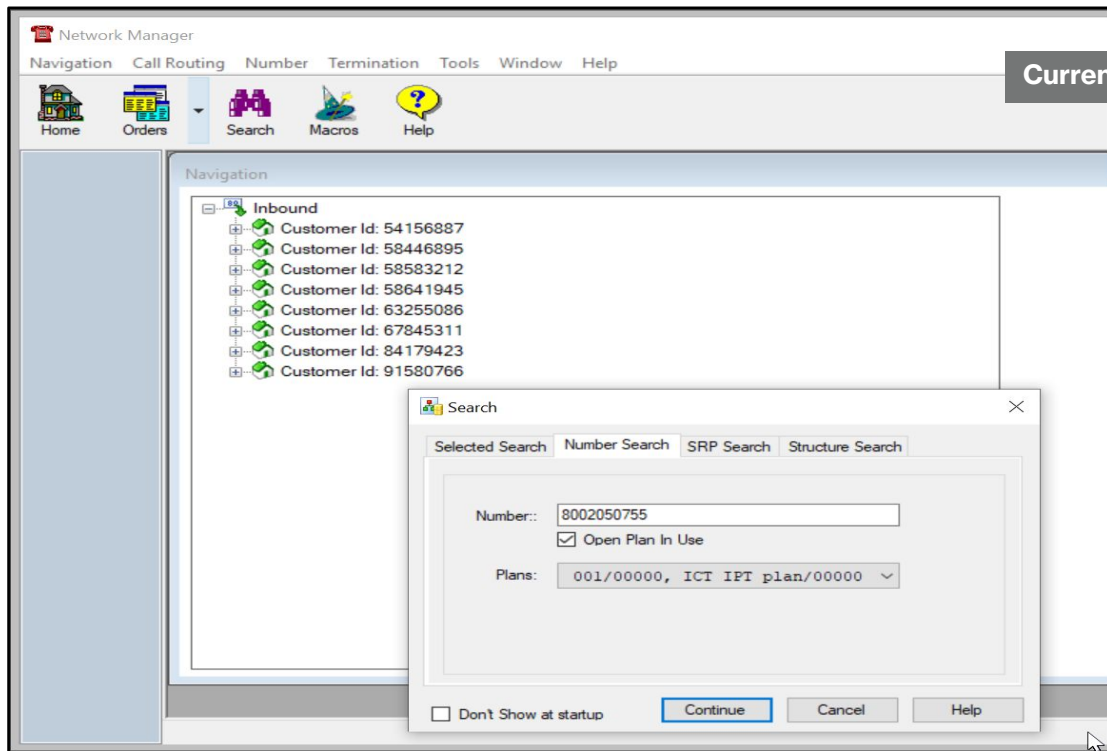
Primary **Menu Navigation** is now provided on the top horizontal bar for ease of access.

User experience is made to be consistent with other Verizon Enterprise Center applications.

Redesigned



Original Network Manager - Global/Home Search Screen



The Original Network Manager version of **Global Search Screen** employs pop-up windows which can be confusing & get lost behind your browser.

Network Manager Global/Home Search Screen

Redesigned Home Global Search Screen

The New Network Manager makes it easier to view & manage **Global Search** features.

Ability to search for any of the following across your company's entire Corp/Customer ID inventory:

- Number Level Plan
- Super Routing Plan
- Structure
- Sets
- Terminations
- Order

Original Network Manager - Number Inventory Screen

The screenshot displays the 'Original Network Manager' interface. The window title is 'Network Manager'. The menu bar includes 'Navigation', 'Call Routing', 'Number', 'Termination', 'Tools', 'Order', 'Window', and 'Help'. The toolbar contains icons for Home, Orders, Search, Macros, Help, Sets, Term, EDNIS, NCR Mnt, NCR Act, ECR, Mod/Lab, ADL, Aud Lib, Dest, and ID Code.

The main area is divided into two sections:

- Navigation:** A tree view showing a hierarchy of sets and numbers. A callout labeled 'Current' points to this section. The tree includes:
 - NLP
 - Set Id: 001 TOF, fish
 - Nbr (W) 8442187114 (S001)
 - Plan : 001, MAIN
 - Nbr (W) 8442187115 (N001)
 - Set Id: 888 TOF
 - Nbr (W) 8332651342 (N001)
 - Nbr (W) 8442187114 (S001)
 - Nbr (W) 8442187115 (N001)
 - Nbr (W) 8442316811 (N001)
 - Nbr (W) 8443764462 (N001)
 - Nbr (W) 8445226963 (N001)
 - Nbr (W) 8446786642 (N002)
 - Nbr (W) 8446786690 (N001)
 - Nbr (W) 8447124410 (N001)
 - Nbr (W) 8448705963 (S001)
 - Nbr (W) 8448943832 (N001)
 - Nbr (R) 8449541009
 - Nbr (W) 877289565 (N001)
 - Nbr (W) 8775441062 (N001)
 - Set Id: 888 ITF
 - Set Id: 888 LOC
 - SRP
 - EVS
 - STR
 - Customer Id: 58446895
 - Customer Id: 58583212

- CUSTOMER DETAILS:** A panel on the right showing information for a specific customer. A callout labeled 'Customer Information' points to this panel. The details include:
- Customer Id: **91580766**
- RacID: **X073205**
- Enterprise Id: **12330054**
- Line of Business: **TMC**
- Description: **TFNM**

The Original Network Manager screen employs a more complex tree view to manage **Inbound Number Inventory**.

Network Manager - Number Inventory Screen

Customer ID: 91580766-TFNM | Set ID: 888 TOF, TOF 888 SET | Number Type: Toll Free

Reserve

	Number	Number Description	Status	Plan In Use	Plan In Use Level	Plan In Use Description	Last Modified date
+ <input type="checkbox"/>	8444130816	CUSTOMER SERVICE	Working	002	Super Routing	SDN Super QIKS	9/12/19
+ <input type="checkbox"/>	8444200013	RETAIL	Reserved				
+ <input type="checkbox"/>	8444200014	CLIENT DIAL IN	Reserved				
+ <input type="checkbox"/>	8444200015	CELL PHONE SALES	Reserved				
+ <input type="checkbox"/>	8444200016	MARKETING	Reserved				
+ <input type="checkbox"/>	8444224850	SALES FORCE	Working	002	Super Routing	SDN Super QIKS	9/12/19
+ <input type="checkbox"/>	8444440061	SWANN SONG	Working	056	Number	HEART BREAKER	11/8/19

Network Manager makes it easy to view & manage your **Inbound Number Inventory**, & reserving new numbers is simple!

Number Reservation options:

- **Reserve Numbers** – Reserve from 1 to 250 numbers using a wildcard pattern, the data entry option, or importing a .csv file of your numbers.
- **Search and Reserve Numbers** – View the numbers returned from the SMS database before reservation and choose the ones you want.
- **Number Descriptions** – Create or change your number descriptions during reservation or at any time afterwards.

Floating Menu Action Bar

The screenshot displays the Verizon Network Manager interface. At the top, there is a navigation bar with 'Manage Account' and 'Support' links, and a search field. Below this is a secondary navigation bar with 'Network Manager', 'Home', 'Inventory', 'Tools', 'Order History', 'Session History', and 'Help'. The main content area is titled 'Number Inventory' and includes filters for 'Customer ID' (91650766-TFNM), 'Set ID' (888 TOF, TOF 888 SET), and 'Number Type' (Toll Free). A 'Reserve' button is visible. The central part of the interface is a table with columns: Number, Number Description, Status, Plan In Use, Plan In Use Level, Plan In Use Description, and Last Modified date. A floating menu action bar is overlaid on the table, showing options like 'Create Routing Plan', 'View Plans', 'Quick Changes', and 'More'. The 'More' option is expanded, revealing a list of actions: Implement, Show EDNS, Show EURI, Show Sets, Show NCR Activation, Create EVS Number, Set Payphone Block, View/Edit Number Description, View/Edit Supp. Code Values, Customer Setup, Disconnect, Edit Notes, and Calendar View. At the bottom, there is a pagination bar showing 'Page Count: 1 of 10' and 'Record Count: 100'.

	<input type="checkbox"/>	Number	Number Description	Status	Plan In Use	Plan In Use Level	Plan In Use Description	Last Modified date
+	<input type="checkbox"/>	8444130818	CUSTOMER SERVICE	Working	002	Super Routing	SDN Super QIKS	9/12/19
+	<input checked="" type="checkbox"/>	8444200013	RETAIL	Reserved				
+	<input type="checkbox"/>	8444200014						
+	<input type="checkbox"/>	8444200016	CELL PHONE SALES	Reserved				
+	<input type="checkbox"/>	8444200016	MARKETING	Reserved				
+	<input type="checkbox"/>	8444244860	SALES FORCE	Working		Super Routing	SDN Super QIKS	9/12/19
+	<input type="checkbox"/>	8444400081	SWANN SONG	Working		Number	HEART BREAKER	11/13/19
+	<input type="checkbox"/>	8444788378	DOOR BELLS & SLEIGHBELLS	Working		Super Routing	SRP BASIC IMPL TEST	8/8/19
+	<input type="checkbox"/>	8444856443	BRIGHT COPPER KETTLES	Working		Super Routing	SDN Super QIKS	9/12/19
+	<input type="checkbox"/>	8446110681	WARM WOOLEN MITTENS	Working		Super Routing	SDN Super QIKS	9/12/19

The **Floating Menu Action Bar** allows quick access to all Network Manager Number Inventory functions.

The horizontal bar keeps your screen work handy where all the action is.

Network Manager List View

The screenshot displays the Verizon Network Manager interface. At the top, there is a navigation bar with the Verizon logo, 'Manage Account', and 'Support'. Below this is a search bar and a secondary navigation bar with 'Network Manager', 'Home', 'Inventory', 'Tools', 'Order History', 'Session History', and 'Help'. The main content area is titled 'Number Inventory' and includes filter dropdowns for 'Customer ID' (91680786-TFNM), 'Set ID' (888 TOP, TOF 888 SET), and 'Number Type' (Toll Free). A 'Reserve' button is visible. Below the filters is a table with the following data:

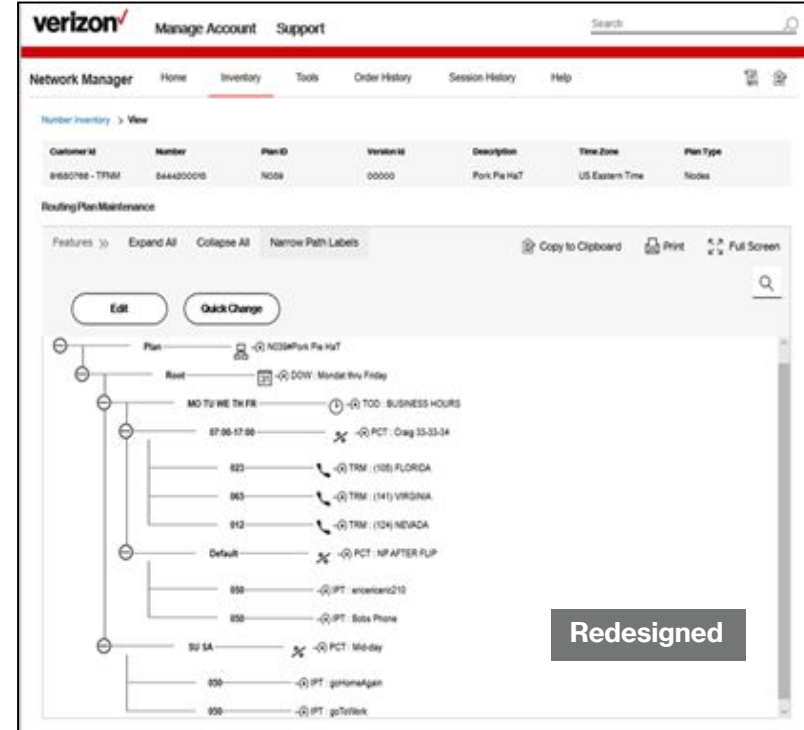
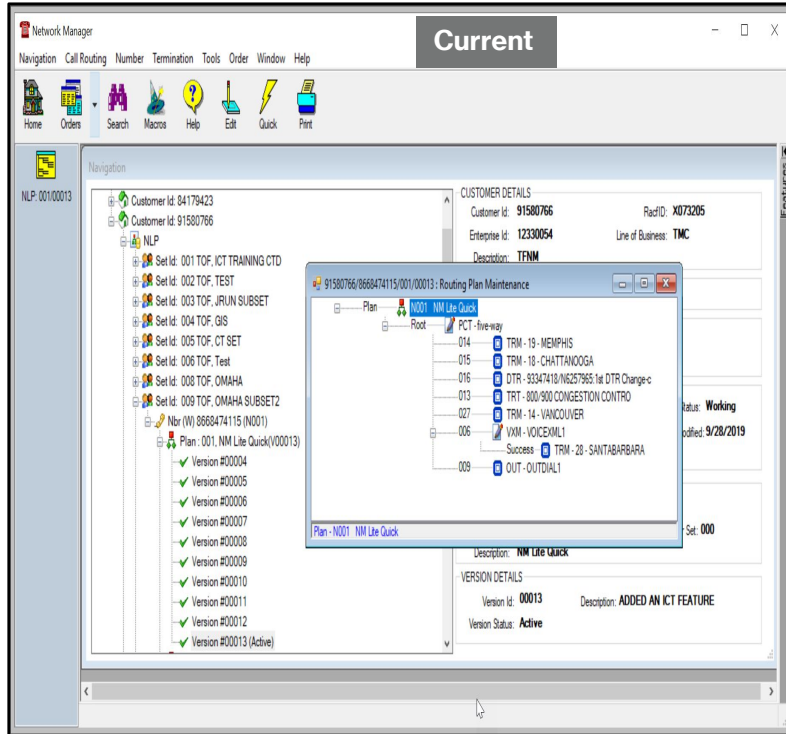
	<input type="checkbox"/>	Number	Number Description	Status	Plan in Use	Plan in Use Level	Plan in Use Description	Last Modified date
+	<input type="checkbox"/>	8444130816	CUSTOMER SERVICE	Working	002	Super Routing	SDN Super QIKS	9/12/19
+	<input type="checkbox"/>	8444200013	RETAIL	Reserved				
+	<input type="checkbox"/>	8444200014	CLIENT DIAL IN	Reserved				
+	<input type="checkbox"/>	8444200016	CELL PHONE SALES	Reserved				
+	<input type="checkbox"/>	8444200016	MARKETING	Reserved				
+	<input type="checkbox"/>	8444224860	SALES FORCE	Working	002	Super Routing	SDN Super QIKS	9/12/19
+	<input type="checkbox"/>	8444440061	SWANN SONG	Working	088	Number	HEART BREAKER	11/8/19
+	<input type="checkbox"/>	8444788278	DOOR BELLS & SLEIGHBELLS	Working	001	Super Routing	SRP BASIC IMPL TEST	8/8/19
+	<input type="checkbox"/>	8444886443	BRIGHT COPPER KETTLES	Working	002	Super Routing	SDN Super QIKS	9/12/19
+	<input type="checkbox"/>	8446110621	WARM WOOLEN MITTENS	Working	002	Super Routing	SDN Super QIKS	9/12/19

At the bottom of the table, there is a pagination control showing '10' items per page, 'First', a list of page numbers (1, 2, 3, 4, 5), and 'Last'. A 'GO TO' field is also present. The 'Page Count' is 1 of 10, and the 'Record Count' is 100.

Network Manager provides an easy to view screen to manage inbound inventory.

User-friendly pagination at the bottom of each page keeps your screen work effortless.

Routing Plan Screen Comparison



More space to view and manage routing plans

New Network Manager - Order History Screen

Redesigned

Order History

Customer ID: 13055666-UAT-MAR17-USA-MAY

Last Mod RACF ID: [Input Field]

Search By:

Order Number: [Input Field] Status: [Input Field] Routing Number: [Input Field] Type: [Input Field]

Effective Date - Time: From [Calendar] To [Calendar]

Search [Button] Clear [Button]

Order Number	Type	Subtype	Status	Set ID	Routing Number	Prepared Date	Plan Version	Plan Level	Plan ID	New Plan	Last Mod RACF ID	Last Mod Date	Effective Date & Time	Completed Date	Application ID	Ac
<input type="checkbox"/> F1216477	Nodes Routing Plan	N/A	Incomplete	8448850024	11/06/2019			Number Level Plan	001	Yes	XT48000	11/06/2019, 04:55:31 AM	11/06/2019, 04:55:31 AM	N/A	N/A	
<input type="checkbox"/> F1216238	Nodes Routing Plan	N/A	Incomplete	8339640061	10/18/2019			Number Level Plan	002	Yes	XT48000	10/18/2019, 06:06:30 PM	10/18/2019, 06:06:30 PM	N/A	N/A	
<input type="checkbox"/> F1216818	Alarm Maintenance	N/A	Complete		11/06/2019					No	K4VVK7	11/06/2019, 12:56:07 AM	11/06/2019, 12:56:07 AM	11/06/2019, 08:28:09 AM	N/A	
<input type="checkbox"/> F1216650	Nodes Routing Plan	N/A	Complete	8448850023	11/06/2019			Number Level Plan	002	Yes	XT48000	11/06/2019, 07:28:06 AM	11/06/2019, 07:28:06 AM	11/06/2019, 07:28:06 AM	N/A	
<input type="checkbox"/> F1216667	Payphone Blocking	0001	Complete		11/06/2019					Yes	999999999	11/06/2019, 06:53:12 AM	11/06/2019, 06:53:12 AM	11/06/2019, 06:53:21 AM	N/A	
<input type="checkbox"/> F1216486	Nodes Routing Plan	N/A	Complete	8448850024	11/06/2019			Number Level Plan	002	Yes	XT48000	11/06/2019, 08:48:32 AM	11/06/2019, 08:48:32 AM	11/06/2019, 08:48:32 AM	N/A	
<input type="checkbox"/> F1216176	Nodes Routing Plan	N/A	Complete	8448850023	10/31/2019			Number Level Plan	001	Yes	XT48000	10/31/2019, 07:40:22 AM	10/31/2019, 07:40:22 AM	10/31/2019, 07:40:22 AM	N/A	
<input type="checkbox"/> F1216976	Number Administration Order	CTRL	Complete	8448850024	10/29/2019					Yes	XT48000	10/29/2019, 12:07:48 PM	10/29/2019, 12:07:48 PM	10/29/2019, 12:07:48 PM	N/A	
<input type="checkbox"/> F1216974	Number Administration	CTRL	Complete	8448850024	10/29/2019					Yes	XT48000	10/29/2019, 12:07:48 PM	10/29/2019, 12:07:48 PM	10/29/2019, 12:07:48 PM	N/A	

The redesigned Network Manager provides visibility into your **Order History**. Ability to search for orders by:

- Order Number
- Last Modified User ID
- Status
- Routing Number
- Type
- Effective Date/Time

A scroll Bar at the Order History top or bottom allows quick access to all column headers.

All Order History column headers are customizable.

Quick Percent Allocation

The screenshot shows the Verizon Network Manager interface. At the top, there are navigation tabs for 'Home', 'Inventory', 'Tools', and 'Order History'. Below this, a table lists routing plan details for Customer Id 91680786 - TFSM, Plan ID 8444440081, and Plan Type Nodes. A 'Routing Plan Maintenance' section is visible, featuring a 'Quick Change' button and a tree diagram of the routing plan. The tree shows a hierarchy starting with 'Plan' and 'Root', branching into 'Richard 1' and '*WEEKEN'. Under 'Richard 1', there are several IPT nodes: Memphis 2, St Pete, IPC1 Phoenix, and Denver. Under '*WEEKEN', there are IPT nodes for goToWork and impl11-14. A search icon is present in the bottom right of the tree view.

This screenshot shows the same Verizon Network Manager interface but with the 'Quickchange' section expanded. It includes a 'Back' link and a table with the same routing plan details as the first screenshot. Below the table, there are controls for 'Expand All', 'Collapse All', and 'Widen Path Labels', along with 'Copy to Clipboard', 'Print', and 'Full Screen' options. The tree diagram is more detailed, showing a 'Plan' node with a 'Root' node. The 'Root' node has a 'DOW : BUSINESS WEEK' label. Below the root, there are two main branches: '*Richard WEEKDAYS' and '*WEEKEND'. The '*Richard WEEKDAYS' branch includes IPT nodes for Memphis 2, St Pete, IPC1 Phoenix, and Denver. The '*WEEKEND' branch includes IPT nodes for goToWork and impl11-14. A search icon is also present in the bottom right of the tree view. At the bottom of the interface, there are 'Cancel Order' and 'Submit' buttons.

Network Manager makes it easy to manage changes to your routing via a PC, Tablet, or Mobile device.

Quick access to your **Percent Allocation** allows expedient disaster recovery.

Quick Percent & Termination

The screenshot shows the Verizon Network Manager interface. At the top, there is a navigation bar with 'Network Manager', 'Home', 'Inventory', 'Tools', 'Order History', 'Session History', and 'Help'. Below this, an orange alert banner states: "The percent allocation for this order does not equal 100 percent. Please adjust the percentages to submit your order." Below the banner is a table with columns: Customer Id, Number, Plan ID, Version Id, Description, Time Zone, and Plan Type. The table contains one row: 91650786 - TPNM, 8444440081, NO66, 00000, HEART BREAKER, US Eastern Time, Nodes. Below the table is a section for 'Routing Plan Maintenance: Quickchange' with options like 'Expand All', 'Collapse All', 'Widen Path Labels', 'Copy to Clipboard', 'Print', and 'Full Screen'. The main area displays a tree diagram of the routing plan. The root is 'Plan' with a sub-item 'N050#HEART BREAKER # F8084419'. Underneath is 'Root' with 'DOW : BUSINESS WEEK'. The main branch is '*Richard WEEKDAYS' with a percentage of 115% (highlighted in red) and a 'PCT : Total : 115 %' label. It has several sub-items: '016 IPT : Memphis 2', '60 IPT : St Pete', '026 IPT : IPC1 Phoenix', and '026 IPT : Denver' (with 'Replace' and 'More' buttons). Below this is '*WEEKEND' with a percentage of 50-50 and sub-items '036 IPT : goToWork' and '066 IPT : impl11-14'. At the bottom, there are 'Cancel Order' and 'Submit' buttons.

The screenshot shows the same Verizon Network Manager interface as the previous one, but with a modal dialog box titled 'Approve Order' overlaid. The dialog box has a green background and contains the text: "Order Approved Successfully. Please use Order History to check its status: F8084419". Below the text is an 'OK' button. The background routing plan diagram is dimmed but visible, showing the same tree structure as the previous screenshot, but with the total percentage now at 100%. The 'Submit' button at the bottom is now disabled. At the top of the page, there is a search bar and 'Manage Account' and 'Support' links.

Network Manager can make **Quick Percent Allocation** or **Termination** changes in just minutes.

Easy to use screens and mobile access allow you to re-route your network anytime.

Approval of a Quick order transpires immediately on the same screen.

Network Manager - Edit Routing Plan - Feature Panel

verizon Manage Account Support

Network Manager Home Inventory Tools Order History Session History Help

Customer Id	Number	Plan ID	Version Id	Description	Time Zone	Plan Type
91680766 - TPNM	8669168611	N003	00000	2 > 3 Domestic All Values	US Mountain Time	Nodes

Routing Plan Maintenance: Edit

Expand All Collapse All Widen Path Labels Copy to Clipboard Print Full Screen

Plan: N003#2 > 3 Domestic All Values # F6726778

Root: NPA : NODESCNPC20070322160023

*1719-719: NXX : NODESCNPC20070322160023

*564-564: TRT : (21) GEOGRAPHIC BLOCKING

Default: DOY : NODESCNPC20070322160024

*2007359: TOD : NODESCNPC20070322160024

*000000700: PCT : NODESCNPC20070322160024

100: TRM : (5) TW CA TO ELM

000: TRM : (5) TW CA TO ELM

*07001900: PCT : NODESCNPC20070322160024

050: TRM : (1) TW CA TO PHO

050: TRM : (2) TW CA TO BUT

Cancel Order Continue Later Submit

Network Manager makes it easy to create, edit and manage your Inbound Routing Plans.

The **Routing Plan Maintenance** screen allows you to drag & drop popular Network Manager features into any Routing Plan.

Ability to:

- Expand/Collapse all or part of a tree view
- Widen or Narrow tree views
- Copy Routing Trees to a Clipboard

Network Manager - Compare Routing Plans

Compare Plans

No Difference Different Possibly Different

Customer ID: 91680788-TFNM Type: SRP

Plan: 099, Hotels.com Version: 00019

Plan: null Version: null

Root: SFT : SETFEATURES1

Next: RDN : Copy of 2+Def

001.8666278130 PCT : 100-0

000 PCT : 100-0

100 OUT : CB_5086

000 TRM : (1) TW CA TO PHO

100 PCT : a505020140815183745

050 TRT : (21) GEOGRAPHIC BLOCKIN

050 TRT : (29) PAYPHONE BLOCKING

001.8666278131 PCT : 100-0-0-0

100 PCT : a5050

000 OUT : CB_5086

100 TRT : (29) PAYPHONE BLOCKING

000 PCT : a505020140815183745

Customer ID: 91680788-TFNM Type: SRP

Plan: 099, Hotels.com Version: 00020

Plan: null Version: null

Root: SFT : SETFEATURES1

Next: RDN : Copy of 2+Def

001.8666278130 PCT : 100-0

100 PCT : 100-0

100 OUT : CB_5086

000 TRM : (1) TW CA TO PHO

000 PCT : 100-0

100 TRT : (21) GEOGRAPHIC BLOCKIN

000 TRT : (29) PAYPHONE BLOCKING

001.8666278131 PCT : 100-0-0-0

100 PCT : a5050

000 OUT : CB_5086

100 TRT : (29) PAYPHONE BLOCKING

000 PCT : a505020140815183745

Compare

Compare your Network Manager Routing Plans in an easy to view format. Customize plan comparison search functions.

Search by:

- Number Level Plans
- Super Routing Plans
- Structures

Compare by:

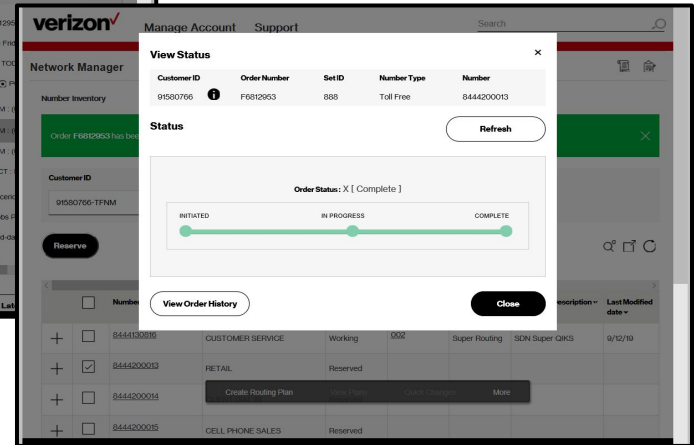
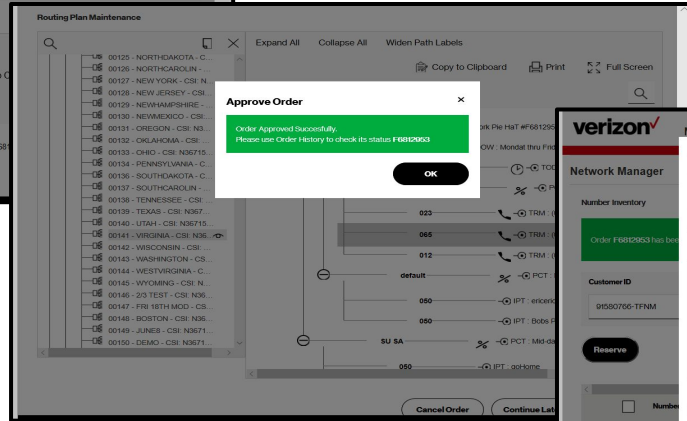
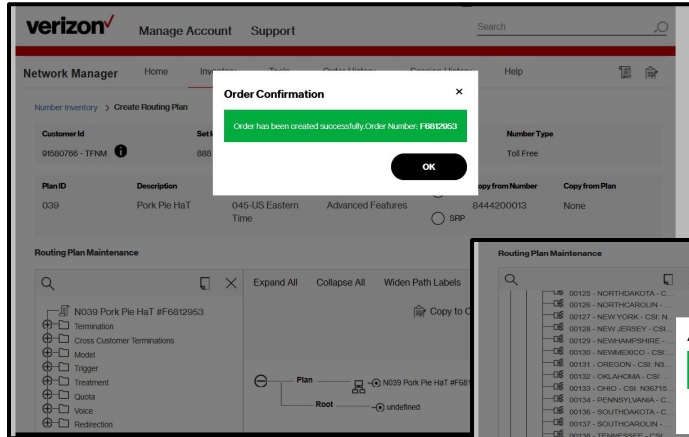
- Different
- Possibly Different
- No Difference

Current View

Order Confirmation – Approve Order – Order Status

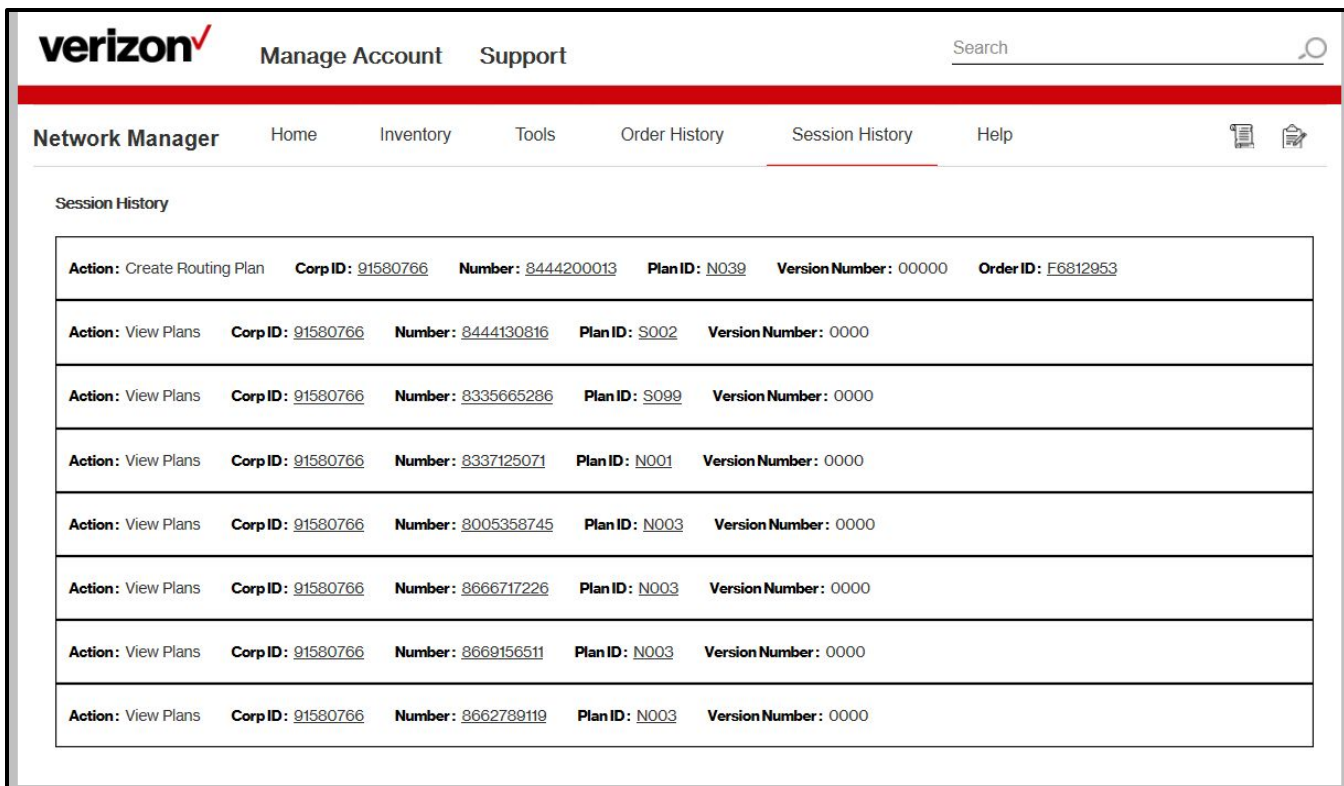
Network Manager makes it easy to quickly review your Order Confirmations.

“View Order History” will take you directly to the exact order that was updated only moments ago.



Always know when your orders have been properly submitted and successfully approved.

Session History



The screenshot shows the Verizon Network Manager interface. At the top, there is a navigation bar with the Verizon logo, 'Manage Account', 'Support', and a search field. Below this is a secondary navigation bar with 'Network Manager', 'Home', 'Inventory', 'Tools', 'Order History', 'Session History' (which is highlighted), and 'Help'. The main content area is titled 'Session History' and contains a table of session actions.

Action	Corp ID	Number	Plan ID	Version Number	Order ID
Action: Create Routing Plan	91580766	8444200013	N039	00000	F6812953
Action: View Plans	91580766	8444130816	S002	0000	
Action: View Plans	91580766	8335665286	S099	0000	
Action: View Plans	91580766	8337125071	N001	0000	
Action: View Plans	91580766	8005358745	N003	0000	
Action: View Plans	91580766	8666717226	N003	0000	
Action: View Plans	91580766	8669156511	N003	0000	
Action: View Plans	91580766	8662789119	N003	0000	

With Network Manager view all your actions for a session.

Hyperlink back to any feature in Network Manager to expedite your routing.

Search History

The screenshot shows the Verizon Network Manager interface. At the top, there's a navigation bar with 'Manage Account' and 'Support' links, and a search bar. Below that, a secondary navigation bar includes 'Network Manager', 'Home', 'Inventory', 'Tools', 'Order History', 'Session History', and 'Help'. The main content area is titled 'Number Inventory' and contains a form with 'Customer ID' (58446895-INTERNAL IPCC \) and 'Set ID' (888 TOF, TOF 888 SET). A 'Reserve' button is visible. Below the form is a table with columns for 'Number', 'Number Description', and 'Status'. The table lists three entries: 8442287300 (Denver Omlets), 8442287301 (Turkey Pie), and 8442287302 (World Series Plan). A 'Search History' pop-up window is open, showing a list of 8 items. The 'Search by' dropdown is set to 'Number Level Plan'. The search history table has columns: 'Number', 'Customer ID', 'Plan In Use', 'Description', and 'Last Modified date'. The table contains three rows of search results.

Number	Customer ID	Plan In Use	Description	Last Modified date
8442287300	70000013	N001	MAIN	12/10/2014
8666660138	70000017			
8442875345	70000017	N001	MAIN	02/25/2015
8339990826	70000017			
8005358745	91580766	N003	Barb RTPN 8/29 Test	07/16/2019
8666717226	91580766	N003	quota	07/16/2019

With Network Manager rediscover your **Search History** actions.

View all your searches for a particular browser session.

Hyperlink back to any feature in Network Manager to expedite your routing.

Audio Library

verizon Manage Account Support Search

Network Manager Home Inventory Tools Order History Session History Help

Audio Library

Customer ID
91580786-TFNM

Create Library Manage Custom Talents Manage Remote Updatable Users

	Library ID	Owner Customer ID	Library Name	Description	Message Count
<input type="radio"/>	0642804	91580786	For Modern Test	Audios to be used in modernized TFNM to test ICT nodes	16
<input type="radio"/>	0621696	91580786	IP TEST		8
<input type="radio"/>	0674246	91580786	Jan14 ITW2.0		4
<input type="radio"/>	0516844	91580786	Jrun test	Jrun test	3
<input checked="" type="radio"/>	0636610	91580786	NPST Audio copy test	testing copying audio from one library to another via FSUJ	48
<input type="radio"/>	0674333	91580786	NPST test audio library	This is a test library for NPST use	6
<input type="radio"/>	0613960	91580786	Omaha		62
<input type="radio"/>	0609647	91580786	Omaha Test 4		1
<input type="radio"/>	0610684	91580786	Omaha Test 4	Omaha Test 4	6
<input type="radio"/>	0674211	91580786	PreTest	Before ITW2.0 changes	2

to First < 1 2 > Last 1 GOTO +

Page Count: 1 of 2 Record Count: 20

With Network Manager **Audio Library** you can view and manage audio messages.

Audio Library functions:

- Create Library
- Manage Custom Talents
- Manage Remote Updatable Users

Choose a Library ID to easily:

- Edit Library Messages
- Share Library
- Create Message
- Manage Messages

Application Data Library

verizon Manage Account Support Search

Network Manager Home Inventory Tools Order History Session History Help

ADL

Customer ID: 91880768-TFNM Order Status: New

Data base Audio Voice XML

Create Database Manage Version

Database Name	Description	Type	Transfer
<input type="radio"/> DATABASE1	test database	Direct	No
<input type="radio"/> EXTDB		Direct	No
<input type="radio"/> PUBNUM		Direct	No
<input type="radio"/> DATATBASE3	test database	Direct	No
<input checked="" type="radio"/> KEYOF4	key 4, type & Number	Direct	No
<input type="radio"/> RICHARD_DB_2	View Data Edit Manage Data	Direct	No
<input type="radio"/> UNIQUEGREETINGOUTDIAL		Direct	No
<input type="radio"/> TransferLDB4DIGTDB		Direct	Yes
<input type="radio"/> PAULDB	d	Direct	No
<input type="radio"/> KEYOF2		Direct	No

10 First < 1 2 3 4 > Last 1 GOTO +

Page Count: 1 of 4 Record Count: 37

Cancel Save Submit

With the Network Manager **Application Data Library** you can view & manage the audio message database.

Audio Database functions:

- Create Databases
- Manage Versions

Choose a Database to easily:

- View
- Edit
- Manage Library Databases

Thank You