

*The designation of delegation, mandatory and non-mandatory CALNET 2 services is identified in the Contractor's products and services matrix for each Master Services Agreement.*

*The determination of delegated, mandatory and non-mandatory CALNET 2 services is at the sole discretion of the California Technology Agency-Office of Technology Services.*

*CALNET 2 purchased or leased equipment will be used solely in support of CALNET 2 services.*

*Non-exempt agencies will require OTech/STND Telecommunications Delegation (<http://www.dts.ca.gov/stnd/pdf/stmm/050200.pdf>) unless otherwise noted below.*

*All California non-exempt state agencies are required to use the CALNET MSA to obtain mandatory telecommunications services.*

| <b>CALNET 2 - MSA 4 Product Description and Pricing</b><br><b>(Contract ID: 5-06-58-23)</b>     | <b>Section</b>            |
|---|---------------------------|
| <a href="#">BFWA Data Channel Basic Line Rate Service - 1x</a>                                  | <a href="#">6.4.3.1</a>   |
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| <a href="#">Wireline Data Channel Basic Line Rate Service</a>                                   | <a href="#">6.4.4.1</a>   |
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## **Telecommunications Contracts and Services for Mandatory Services**

### **PURPOSE**

To provide specific directions to non-exempt state agencies regarding mandatory telecommunications services, which are required to be purchased from the CALNET Master Services Agreement (MSA).

### **POLICY**

All California non-exempt state agencies are required to use the CALNET MSA to obtain mandatory telecommunications services. Exempt state agencies are encouraged, but are not required, to use the CALNET MSA to obtain telecommunications services.

Non-state agencies with an Authorization To Order (ATO) Agreement have no mandatory or non-mandatory procurement restrictions imposed by the state; except that those services listed on their specific ATO Agreement are mandatory to purchase from the CALNET MSA.

### **RESPONSIBILITIES**

The agency designated Chief Agency Telecommunications Representative (CATR) and/or the Agency Telecommunications Representative (ATR) will determine the needed telecommunications services. The CATR/ATR will then refer to the mandatory services list (See Appendix A). Non-exempt agencies requiring any services listed on the mandatory services list, must order them from the CALNET MSA.

### **PROCEDURES**

To obtain mandatory services from the CALNET contract, the agency simply submits a State Standard Form 20, to the supplying vendor, requesting the desired services.

To obtain mandatory telecommunications services from a source other than the CALNET MSA, a non-exempt state agency must submit a written exemption request (See STMM Chapter 442.0) to the Office of Technology Services-Statewide Telecommunications and Network Division (OTech-STND), Attention: Contracts Management Section.

**6.4.3.1 BFWA Data Channel Basic Line Rate Service - 1x**

**The designation of delegation, mandatory and non-mandatory CALNET 2 services is identified in the Contractor’s products and services matrix for each Master Services Agreement.**

**The determination of delegated, mandatory and non-mandatory CALNET 2 services is at the sole discretion of the California Technology Agency-Office of Technology Services.**

**CALNET 2 purchased or leased equipment will be used solely in support of CALNET 2 services.**

**Service Identifier:** BFWA Data Channel Basic Line Rate

**Description of the Service:** Local Wireless Segment using CDMA-EVDO (“EVDO”), Customer Premise Data Communications Equipment, and provides technology based (CDMA) Encryption Open Standards Based Network Interface. Wireless Channel line average throughput is greater than 100Kbps.

**Availability:** Availability can be determined real-time at <http://www.verizonwireless.com/b2c/CoverageLocatorController?requesttype=NEWREQUEST> by entering City/State or Zip Code and selecting ‘BroadBandAccess’, or by contacting your Verizon Business CALNET Account Manager.

Unless noted separately in Pricing, services include the following elements: planning, applicable design, engineering, testing, and applicable service level agreements.

| Feature Name  | Feature Identifier | Feature Description   | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|---|--------------------|---|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| Wireless Data Channel Basic Line Rate (1 end point) – 10Mb (10,000kb) Usage - Monthly Service Fee | WB100000           | Includes EVDO wireless data device and bridge/router. Available EVDO Wireless Data Channel Basic Line Rate packages and allotment of base 10Mb usage. |  | Per Channel     | \$685.00             | \$19.17        | -              | Yes                 | Yes               |
| BFWA Basic Line Rate Usage Over 10Mb (10,000kb)   | WBUC0000           | Usage is measured in Mbps. Only Usage over the subscribed allotment is measured and charged per Mb.   |  | Per Mb          | -                    | \$0.0044       | -              | Yes                 | Yes               |

| Feature Name | Feature Identifier | Feature Description | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|--------------|--------------------|---------------------|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
|--------------|--------------------|---------------------|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|

**Additional services available for purchase:**

| Feature Name   | Feature Identifier   | Feature Description  | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|--|--|--|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| <b>EVDO Wireless Data Channel Basic Line Rate (1 end point)</b>  | WB010000<br>WB020000<br>WB030000<br>WB040000<br>WB050000<br>WB250000<br>WB500000<br>WB750000<br>WB1H0000 | Includes EVDO wireless data device and bridge/router. Available EVDO Wireless Data Channel Basic Line Rate packages and allotment of base usage in increments.<br><br><ul style="list-style-type: none"> <li>• 1 Mb (1,000kb)</li> <li>• 2 Mb (2,000kb)</li> <li>• 3 Mb (3,000kb)</li> <li>• 4 Mb (4,000kb)</li> <li>• 5 Mb (5,000kb)</li> <li>• 25 Mb (25,000kb)</li> <li>• 50 Mb (50,000kb)</li> <li>• 75 Mb (75,000kb)</li> </ul> |  |                 |                      |                |                | Yes                 | Yes               |
| <b>Wireless Data Channel Basic Line Rate (1 end point) – 1Mb (1,000kb) Usage - Monthly Service Fee</b> | WB010000   |  |  | Per Channel     | \$685.00             | \$12.19        | -              | Yes                 | Yes               |
| <b>BFWA Basic Line Rate Usage Over 1Mb (1,000kb)</b>   | WBUC0000   | Usage is measured in Mbps. Only Usage over the subscribed allotment is measured and charged per Mb.  |  | Per Mb          | -                    | \$0.0044       | -              | Yes                 | Yes               |
| <b>Wireless Data Channel Basic Line Rate (1 end point) – 2Mb (2,000kb) Usage - Monthly Service Fee</b> | WB020000   | See Above  |  | Per Channel     | \$685.00             | \$13.93        | -              | Yes                 | Yes               |
| <b>BFWA Basic Line Rate Usage Over 2Mb (2,000kb)</b>   | WBUC0000   | See Above  |  | Per Mb          | -                    | \$0.0044       | -              | Yes                 | Yes               |

| Feature Name  | Feature Identifier | Feature Description | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|---|--------------------|---------------------|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| Wireless Data Channel Basic Line Rate (1 end point) – 3Mb (3,000kb) Usage - Monthly Service Fee   | WB030000           | See Above           |  | Per Channel     | \$685.00             | \$15.67        | -              | Yes                 | Yes               |
| BFWA Basic Line Rate Usage Over 3Mb (3,000kb)   | WBUC0000           | See Above           |  | Per Mb          | -                    | \$0.0044       | -              | Yes                 | Yes               |
| Wireless Data Channel Basic Line Rate (1 end point) – 4Mb (4,000kb) Usage - Monthly Service Fee   | WB040000           | See Above           |  | Per Channel     | \$685.00             | \$17.41        | -              | Yes                 | Yes               |
| BFWA Basic Line Rate Usage Over 4Mb (4,000kb)   | WBUC0000           | See Above           |  | Per Mb          | -                    | \$0.0044       | -              | Yes                 | Yes               |
| Wireless Data Channel Basic Line Rate (1 end point) – 5Mb (5,000kb) Usage - Monthly Service Fee   | WB050000           | See Above           |  | Per Channel     | \$685.00             | \$19.16        | -              | Yes                 | Yes               |
| BFWA Basic Line Rate Usage Over 5Mb (5,000kb)   | WBUC0000           | See Above           |  | Per Mb          | -                    | \$0.0044       | -              | Yes                 | Yes               |
| Wireless Data Channel Basic Line Rate (1 end point) – 25Mb (25,000kb) Usage - Monthly Service Fee | WB250000           | See Above           |  | Per Channel     | \$685.00             | \$21.77        | -              | Yes                 | Yes               |
| BFWA Basic Line Rate Usage Over 25Mb (25,000kb)   | WBUC0000           | See Above           |  | Per Mb          | -                    | \$0.0044       | -              | Yes                 | Yes               |

| Feature Name  | Feature Identifier | Feature Description | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|---|--------------------|---------------------|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| Wireless Data Channel Basic Line Rate (1 end point) – 50Mb (50,000kb) Usage - Monthly Service Fee   | WB500000           | See Above           |  | Per Channel     | \$685.00             | \$39.20        | -              | Yes                 | Yes               |
| BFWA Basic Line Rate Usage Over 50Mb (50,000kb)   | WBUC0000           |                     |  | Per Mb          | -                    | \$0.0044       | -              | Yes                 | Yes               |
| Wireless Data Channel Basic Line Rate (1 end point) – 75Mb (75,000kb) Usage - Monthly Service Fee   | WB750000           | See Above           |  | Per Channel     | \$685.00             | \$47.91        | -              | Yes                 | Yes               |
| BFWA Basic Line Rate Usage Over 75Mb (75,000kb)   | WBUC0000           | See Above           |  | Per Mb          | -                    | \$0.0044       | -              | Yes                 | Yes               |
| Wireless Data Channel Basic Line Rate (1 end point) – 100Mb (100,000kb) Usage - Monthly Service Fee | WB1H0000           | See Above           |  | Per Channel     | \$685.00             | \$56.62        | -              | Yes                 | Yes               |
| BFWA Basic Line Rate Usage Over 100Mb (100,000kb)   | WBUC0000           | See Above           |  | Per Mb          | -                    | \$0.0044       | -              | Yes                 | Yes               |

**Notes:**

**Applicable Service Level Agreements:**

- Service Availability Percentage
- Catastrophic Outage 1
- Catastrophic Outage 3
- Round Trip Transmission Delay
- Excessive Outage
- Notification
- Provisioning
- Response Duration from Receipt of Order
- Administrative Service Level Agreements

| Feature Name | Feature Identifier | Feature Description | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|--------------|--------------------|---------------------|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
|--------------|--------------------|---------------------|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|

**Taxes and Surcharges:**

The following taxes and/or surcharges may apply. See CALNET II Exhibit 5A - Tax Determination Matrix, Module 4 for specific detail.

- California Universal Lifeline Telephone Service Surcharge
- California Relay and Communications Devices Fund
- California High Cost Fund - A
- California High Cost Fund - B
- California Teleconnect Fund
- California E911 Surcharge
- Federal Excise Tax
- California State and Local Sales Tax
- California State and Local Surcharges
- California Advanced Service Fund
- Carrier Cost Recovery Charge
- CPUC Fee
- Federal Universal Service Fee
- Regulatory Charge
- Administrative Expense Fee

**6.4.3.2 BFWA Data Channel Enhanced Line Rate Service - EVDO**

*The designation of delegation, mandatory and non-mandatory CALNET 2 services is identified in the Contractor's products and services matrix for each Master Services Agreement.*

*The determination of delegated, mandatory and non-mandatory CALNET 2 services is at the sole discretion of the California Technology Agency-Office of Technology Services.*

*CALNET 2 purchased or leased equipment will be used solely in support of CALNET 2 services.*

**Service Identifier:** BFWA Data Channel Enhanced Line Rate

**Description of the Service:** Local Wireless Segment using CDMA-EVDO ("EVDO"), Customer Premise Data Communications Equipment, and provides technology based (CDMA) Encryption Open Standards Based Network Interface. Wireless Channel line average throughput is greater than 200Kbps.

**Availability:** Availability can be determined real-time at <http://www.verizonwireless.com/b2c/CoverageLocatorController?requesttype=NEWREQUEST> by entering City/State or Zip Code and selecting 'BroadBandAccess', or by contacting your Verizon Business CALNET Account Manager.

Unless noted separately in Pricing, services include the following elements: planning, applicable design, engineering, testing, and applicable service level agreements.

| Feature Name   | Feature Identifier | Feature Description  | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|--|--------------------|--|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| Wireless Data Channel Enhanced Line Rate (1 end point) – 10Mb (10,000kb) Usage - Monthly Service Fee | WE100000           | Includes EVDO wireless data device and bridge/router. Available EVDO Wireless Data Channel Enhanced Line Rate packages and allotment of base 10Mb usage. |  | Per Channel     | \$685.00             | \$23.52        | -              | Yes                 | Yes               |
| BFWA Enhanced Line Rate Usage Over 10Mb (10,000kb)   | WEUC0000           | Usage is measured in Mbps. Usage over the subscribed allotment is measured and charged per Mb.   |  | Per Mb          | -                    | \$0.0044       | -              | Yes                 | Yes               |



| Feature Name | Feature Identifier | Feature Description | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|--------------|--------------------|---------------------|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
|--------------|--------------------|---------------------|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|

**Additional services available for purchase:**

| Feature Name  | Feature Identifier   | Feature Description  | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|---|--|--|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| <b>EVDO Wireless Data Channel Enhanced Line Rate (1 end point)</b>  | WE010000<br>WE020000<br>WE030000<br>WE040000<br>WE050000<br>WE250000<br>WE500000<br>WE750000<br>WE1H0000 | Includes EVDO wireless data device and bridge/router.<br>Available EVDO Wireless Data Channel Enhanced Line Rate packages and allotment of base usage in increments:<br><ul style="list-style-type: none"> <li>• 1 Mb (1,000kb)</li> <li>• 2 Mb (2,000kb)</li> <li>• 3 Mb (3,000kb)</li> <li>• 4 Mb (4,000kb)</li> <li>• 5 Mb (5,000kb)</li> <li>• 25 Mb (25,000kb)</li> <li>• 50 Mb (50,000kb)</li> <li>• 75 Mb (75,000kb)</li> <li>• 100 Mb (100,000kb)</li> </ul> |  |                 |                      |                |                | Yes                 | Yes               |
| <b>Wireless Data Channel Enhanced Line Rate (1 end point) – 1Mb (1,000kb) Usage - Monthly Service Fee</b> | WE010000   | See Above  |  | Per Channel     | \$685.00             | \$16.54        | -              | Yes                 | Yes               |
| <b>BFWA Enhanced Line Rate Usage Over 1Mb (1,000kb)</b>   | WEUC0000   | See Above  |  | Per Mb          | -                    | \$0.0044       | -              | Yes                 | Yes               |
| <b>Wireless Data Channel Enhanced Line Rate (1 end point) – 2Mb (2,000kb) Usage - Monthly Service Fee</b> | WE020000   | See Above  |  | Per Channel     | \$685.00             | \$17.43        | -              | Yes                 | Yes               |
| <b>BFWA Enhanced Line Rate Usage Over 2Mb (2,000kb)</b>   | WEUC0000   | See Above  |  | Per Mb          | -                    | \$0.0044       | -              | Yes                 | Yes               |

| Feature Name   | Feature Identifier | Feature Description | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|--|--------------------|---------------------|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| Wireless Data Channel Enhanced Line Rate (1 end point) – 3Mb (3,000kb) Usage - Monthly Service Fee   | WE030000           | See Above           |  | Per Channel     | \$685.00             | \$20.03        | -              | Yes                 | Yes               |
| BFWA Enhanced Line Rate Usage Over 3Mb (3,000kb)   | WEUC0000           | See Above           |  | Per Mb          | -                    | \$0.0044       | -              | Yes                 | Yes               |
| Wireless Data Channel Enhanced Line Rate (1 end point) – 4Mb (4,000kb) Usage - Monthly Service Fee   | WE040000           | See Above           |  | Per Channel     | \$685.00             | \$21.77        | -              | Yes                 | Yes               |
| BFWA Enhanced Line Rate Usage Over 4Mb (4,000kb)   | WEUC0000           | See Above           |  | Per Mb          | -                    | \$0.0044       | -              | Yes                 | Yes               |
| Wireless Data Channel Enhanced Line Rate (1 end point) – 5Mb (5,000kb) Usage - Monthly Service Fee   | WE050000           | See Above           |  | Per Channel     | \$685.00             | \$23.51        | -              | Yes                 | Yes               |
| BFWA Enhanced Line Rate Usage Over 5Mb (5,000kb)   | WEUC0000           | See Above           |  | Per Mb          | -                    | \$0.0044       | -              | Yes                 | Yes               |
| Wireless Data Channel Enhanced Line Rate (1 end point) – 25Mb (25,000kb) Usage - Monthly Service Fee | WE250000           | See Above           |  | Per Channel     | \$685.00             | \$26.13        | -              | Yes                 | Yes               |
| BFWA Enhanced Line Rate Usage Over 25Mb (25,000kb)   | WEUC0000           | See Above           |  | Per Mb          | -                    | \$0.0044       | -              | Yes                 | Yes               |

| Feature Name   | Feature Identifier | Feature Description | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|--|--------------------|---------------------|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| Wireless Data Channel Enhanced Line Rate (1 end point) – 50Mb (50,000kb) Usage - Monthly Service Fee   | WE500000           | See Above           |  | Per Channel     | \$685.00             | \$43.55        | -              | Yes                 | Yes               |
| BFWA Enhanced Line Rate Usage Over 50Mb (50,000kb)   | WEUC0000           | See Above           |  | Per Mb          | -                    | \$0.0044       | -              | Yes                 | Yes               |
| Wireless Data Channel Enhanced Line Rate (1 end point) – 75Mb (75,000kb) Usage - Monthly Service Fee   | WE750000           | See Above           |  | Per Channel     | \$685.00             | \$52.26        | -              | Yes                 | Yes               |
| BFWA Enhanced Line Rate Usage Over 75Mb (75,000kb)   | WEUC0000           | See Above           |  | Per Mb          | -                    | \$0.0044       | -              | Yes                 | Yes               |
| Wireless Data Channel Enhanced Line Rate (1 end point) – 100Mb (100,000kb) Usage - Monthly Service Fee | WE1H0000           | See Above           |  | Per Channel     | \$685.00             | \$60.98        | -              | Yes                 | Yes               |
| BFWA Enhanced Line Rate Usage Over 100Mb (100,000kb)   | WEUC0000           | See Above           |  | Per Mb          | -                    | \$0.0044       | -              | Yes                 | Yes               |

**Notes:**

**Applicable Service Level Agreements:**

- Service Availability Percentage
- Catastrophic Outage 1
- Catastrophic Outage 3
- Round Trip Transmission Delay
- Excessive Outage
- Notification

| Feature Name | Feature Identifier | Feature Description | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|--------------|--------------------|---------------------|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
|--------------|--------------------|---------------------|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|

Provisioning  
Response Duration from Receipt of Order  
Administrative Service Level Agreements

**Taxes and Surcharges:**

The following taxes and/or surcharges may apply. See CALNET II Exhibit 5A - Tax Determination Matrix, Module 4 ,for specific detail.

- California Universal Lifeline Telephone Service Surcharge
- California Relay and Communications Devices Fund
- California High Cost Fund - A
- California High Cost Fund - B
- California Teleconnect Fund
- California E911 Surcharge
- Federal Excise Tax
- California State and Local Sales Tax
- California State and Local Surcharges
- California Advanced Service Fund
- Carrier Cost Recovery Charge
- CPUC Fee
- Federal Universal Service Fee
- Regulatory Charge
- Administrative Expense Fee

**6.4.3.3 BFWA Additional Line Rate Data Channel Service - EVDO**

*The designation of delegation, mandatory and non-mandatory CALNET 2 services is identified in the Contractor’s products and services matrix for each Master Services Agreement.*

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*CALNET 2 purchased or leased equipment will be used solely in support of CALNET 2 services.*

**Service Identifier:** BFWA Data Channel Additional Line Rate (200KB-700KB)

**Description of the Service:** Local Wireless Segment using CDMA-EVDO (“EVDO”), Customer Premise Data Communications Equipment, and provides technology based (CDMA) Encryption Open Standards Based Network Interface. Wireless Channel line average throughput is between than 200KB and 700KB.

**Availability:** Availability can be determined real-time at <http://www.verizonwireless.com/b2c/CoverageLocatorController?requesttype=NEWREQUEST> by entering City/State or Zip Code and selecting ‘BroadBandAccess’, or by contacting your Verizon Business CALNET Account Manager.

Unless noted separately in Pricing, services include the following elements: planning, applicable design, engineering, testing, and applicable service level agreements.

| Feature Name   | Feature Identifier | Feature Description  | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|--|--------------------|--|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| <b>EVDO Wireless Data Channel Additional Line Rate (200KB-700KB) (1 end point) – 10MB (10,000KB) Usage - Monthly Service Fee</b> | WA100000           | Includes EVDO wireless data device and bridge/router.<br><br>Available EVDO Wireless Data Channel Additional Line Rate (200KB-700KB) package and allotment of base 10MB usage. |  | Per Channel     | \$685.00             | \$27.88        | -              | Yes                 | Yes               |
| <b>BFWA Additional Line Rate Usage Over 10MB (10,000KB)</b>  | WAUC0000           | Usage is measured in MB. Usage over the subscribed allotment is measured and charged per MB.   |  | Per MB          | -                    | \$0.0044       | -              | Yes                 | Yes               |

| Feature Name   | Feature Identifier | Feature Description  | Feature Limits or Compatibility Restrictions  | Unit of Measure       | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|--|--------------------|--|---|-----------------------|----------------------|----------------|----------------|---------------------|-------------------|
| <b>LTE 4G Wireless Data Channel Additional Line Rate (1 end point) – 25GB Usage - Monthly Service Fee</b>  | LTEW0025           | This plan includes a usage bucket of 25GB a month per connection. Overage charges above 25GB will apply for exceeding 25GB per site unless there are multiple sites. Customers with multiple sites will share aggregate usage across all locations before overage would apply. This is a usage plan only and does not include the device connecting to the network. Any device connecting to the network must be certified to work on the Verizon LTE 4G platform. This plan is only available to locations that have access to Verizon Long Term Technology (LTE) 4G signals. Verizon LTE 4G technology is expected to deliver average user throughputs of approximately 7-12 Mbps on the downlink and approximately 2-5 Mbps on the uplink depending on signal strength. Network latency is in the 30ms range. | Verizon will make adjustments to the wireless performance (throughput, speeds, and other performance parameters) of the customer network connection should Verizon find a negative impact to the overall performance of the wireless network. Verizon is estimating performance parameters for customer experience and not guarantee network performance. | Per Device Connection | N/A                  | \$333.13       | N/A            | Yes                 | Yes               |
| <b>LTE 4G Wireless Data Channel Additional Line Rate (1 end point) – 1GB Overage for Usage Over 25GB Per Device Connection - Monthly Service Fee</b> | LTEO0001           | Usage is measured in GB Usage over the subscribed allotment. This is measured and charged on a per GB basis.   |   | Per 1GB               | N/A                  | \$10.25        | N/A            | Yes                 | Yes               |

| Feature Name | Feature Identifier | Feature Description | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|--------------|--------------------|---------------------|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
|--------------|--------------------|---------------------|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|

**Notes:**

**Applicable Service Level Agreements:**

Service Availability Percentage  
Catastrophic Outage 1  
Catastrophic Outage 3  
Round Trip Transmission Delay  
Excessive Outage  
Notification  
Provisioning  
Response Duration from Receipt of Order  
Administrative Service Level Agreements

**Taxes and Surcharges:**

The following taxes and/or surcharges may apply. See CALNET II Exhibit 5A - Tax Determination Matrix, Module 4 for specific detail.

- California Universal Lifeline Telephone Service Surcharge
- California Relay and Communications Devices Fund
- California High Cost Fund - A
- California High Cost Fund - B
- California Teleconnect Fund
- California E911 Surcharge
- Federal Excise Tax
- California State and Local Sales Tax
- California State and Local Surcharges
- California Advanced Service Fund
- Carrier Cost Recovery Charge
- CPUC Fee
- Federal Universal Service Fee
- Regulatory Charge
- Administrative Expense Fee

**6.4.3.3 B Additional Line Rate Data Channel Service - VSAT**

*The designation of delegation, mandatory and non-mandatory CALNET 2 services is identified in the Contractor’s products and services matrix for each Master Services Agreement.*

*The determination of delegated, mandatory and non-mandatory CALNET 2 services is at the sole discretion of the California Technology Agency-Office of Technology Services.*

*CALNET 2 purchased or leased equipment will be used solely in support of CALNET 2 services.*

**Service Identifier:** BFWA Data Channel Additional Line Rate - VSAT

**Description of the Service:** Local Wireless Segment using satellite service (“VSAT”), Customer Premise Data Communications Equipment, and provides technology based (VSAT) Encryption Open Standards Based Network Interface. Wireless Channel line access speeds are available between 32k and 1544k.

**Availability:** In order to deploy Verizon VSAT services, a Site Survey must be performed to evaluate coverage availability and the RF requirements and characteristics of each site. Site surveys are a "best practice" during deployment, and are performed to address network and transmission limitations, customer equipment, weather, topography, building location, building structure, and other environmental considerations associated with radio technology that could be identified as service affecting. At the conclusion of site survey, Verizon will provide a gap analysis of requirements, as necessary, to implement the service. Generally, VSAT services are available statewide.

Unless noted separately in Pricing, services include the following elements: planning, applicable design, engineering, testing, and applicable service level agreements.

| Feature Name  | Feature Identifier | Feature Description  | Feature Limits or Compatibility Restrictions   | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|---|--------------------|--|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| Wireless Data Channel Additional Line Rate – VSAT (1 end point) | VSAT0000           | Includes: <ul style="list-style-type: none"> <li>Indoor Unit – The indoor unit (IDU) provides a two-way satellite modem function, Internet Protocol (IP) routing, IP acceleration, network management functions, and 10/100 Ethernet customer handoff</li> </ul> | In order to deploy Verizon VSAT services, a Site Survey must be performed to evaluate coverage availability and the RF requirements and characteristics of each site. Site surveys are a "best practice" during deployment, and are performed to address network and transmission limitations, | See Below       | See Below            | See Below      | See Below      | Yes                 | No                |



| Feature Name | Feature Identifier | Feature Description  | Feature Limits or Compatibility Restrictions   | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|--------------|--------------------|--|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
|              |                    | <ul style="list-style-type: none"> <li>• Satellite Dish – The satellite dish is mounted on a roof, wall, or on the ground, depending on the site characteristics. The satellite dish includes the azimuth-elevation position, feed support beam and rods, and a radio unit to transmit and receive data</li> <li>• Radio – The radio used to transmit and receive data via satellite includes an upconverter power amplifier, ortho-mode transducer, low-noise block down-converter, and transmit reject filter</li> <li>• Cable – The satellite dish is connected to the IDU by two shielded radio frequency (RF) coaxial cables, both of which carry signal and power</li> </ul> <p>Available VSAT Wireless Data Channel Access Speeds (Uplink/Downlink):</p> <ul style="list-style-type: none"> <li>• 32Kb/32Kb</li> <li>• 64Kb/32Kb</li> <li>• 64Kb/64Kb</li> <li>• 128Kb/32Kb</li> <li>• 128Kb/64Kb</li> <li>• 128Kb/128Kb</li> <li>• 256Kb/32Kb</li> <li>• 256Kb/64Kb</li> <li>• 256Kb/128Kb</li> <li>• 256Kb/256Kb</li> <li>• 384Kb/32Kb</li> <li>• 384Kb/64Kb</li> <li>• 384Kb/128Kb</li> <li>• 384Kb/256Kb</li> <li>• 384Kb/384Kb</li> <li>• 512Kb/32Kb</li> <li>• 512Kb/64Kb</li> <li>• 512Kb/128Kb</li> </ul> | customer equipment, weather, topography, building location, building structure, and other environmental considerations associated with radio technology that could be identified as service affecting. At the conclusion of site survey, Verizon will provide a gap analysis of requirements, as necessary, to implement the service |                 |                      |                |                |                     |                   |

| Feature Name       | Feature Identifier | Feature Description   | Feature Limits or Compatibility Restrictions | Unit of Measure     | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|--------------------|--------------------|---|--|---------------------|----------------------|----------------|----------------|---------------------|-------------------|
|                    |                    | <ul style="list-style-type: none"> <li>• 512Kb/256Kb</li> <li>• 512Kb/384Kb</li> <li>• 512Kb/512Kb</li> <li>• 768Kb/32Kb</li> <li>• 768Kb/64Kb</li> <li>• 768Kb/128Kb</li> <li>• 768Kb/256Kb</li> <li>• 768Kb/384Kb</li> <li>• 768Kb/512Kb</li> <li>• 768Kb/768Kb</li> <li>• 1024Kb/32Kb</li> <li>• 1024Kb/64Kb</li> <li>• 1024Kb/128Kb</li> <li>• 1024Kb/256Kb</li> <li>• 1024Kb/384Kb</li> <li>• 1024Kb/512Kb</li> <li>• 1024Kb/768Kb</li> <li>• 1024Kb/1024Kb</li> <li>• 1544Kb/32Kb</li> <li>• 1544Kb/64Kb</li> <li>• 1544Kb/128Kb</li> <li>• 1544Kb/256Kb</li> <li>• 1544Kb/384Kb</li> <li>• 1544Kb/512Kb</li> <li>• 1544Kb/768Kb</li> <li>• 1544Kb/1024Kb</li> <li>• 1544Kb/1544Kb</li> </ul> |  |                     |                      |                |                |                     |                   |
| <b>768Kb/768Kb</b> |                    |   |  | Per Up/Down Channel | \$4,240.65           | \$1,074.25     | -              | Yes                 | No                |

| Feature Name | Feature Identifier | Feature Description | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|--------------|--------------------|---------------------|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
|--------------|--------------------|---------------------|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|

**Additional services available for purchase:**

| Feature Name   | Feature Identifier | Feature Description  | Feature Limits or Compatibility Restrictions  | Unit of Measure     | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|--|--------------------|--|---|---------------------|----------------------|----------------|----------------|---------------------|-------------------|
| <b>Wireless Data Channel Additional Line Rate – VSAT (1 end point)</b> | VSAT0000           | Includes: <ul style="list-style-type: none"> <li>Indoor Unit – The indoor unit (IDU) provides a two-way satellite modem function, Internet Protocol (IP) routing, IP acceleration, network management functions, and 10/100 Ethernet customer handoff</li> <li>Satellite Dish – The satellite dish is mounted on a roof, wall, or on the ground, depending on the site characteristics. The satellite dish includes the azimuth-elevation position, feed support beam and rods, and a radio unit to transmit and receive data</li> <li>Radio – The radio used to transmit and receive data via satellite includes an upconverter power amplifier, ortho-mode transducer, low-noise block down-converter, and transmit reject filter</li> <li>Cable – The satellite dish is connected to the IDU by two shielded radio frequency (RF) coaxial cables, both of which carry signal and power</li> </ul> | In order to deploy Verizon VSAT services, a Site Survey must be performed to evaluate coverage availability and the RF requirements and characteristics of each site. Site surveys are a "best practice" during deployment, and are performed to address network and transmission limitations, customer equipment, weather, topography, building location, building structure, and other environmental considerations associated with radio technology that could be identified as service affecting. At the conclusion of site survey, Verizon will provide a gap analysis of requirements, as necessary, to implement the service |                     | See Below            | See Below      | See Below      | Yes                 | No                |
| <b>32Kb/32Kb</b>   |                    |  |   | Per Up/Down Channel | \$4,240.65           | \$78.41        | -              | Yes                 | No                |
| <b>64Kb/32Kb</b>   |                    |  |   | Per Up/Down Channel | \$4,240.65           | \$79.28        | -              | Yes                 | No                |

| Feature Name | Feature Identifier | Feature Description | Feature Limits or Compatibility Restrictions | Unit of Measure      | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|--------------|--------------------|---------------------|--|----------------------|----------------------|----------------|----------------|---------------------|-------------------|
| 64Kb/64Kb    |                    |                     |  | Per Up/Down Channel  | \$4,240.65           | \$80.16        | -              | Yes                 | No                |
| 128Kb/32Kb   |                    |                     |  | Per Up/Down Channel  | \$4,240.65           | \$81.90        | -              | Yes                 | No                |
| 128Kb/64Kb   |                    |                     |  | Per Up/Down Channel  | \$4,240.65           | \$82.77        | -              | Yes                 | No                |
| 128Kb/128Kb  |                    |                     |  | Per Up/Down Channel  | \$4,240.65           | \$85.38        | -              | Yes                 | No                |
| 256Kb/32Kb   |                    |                     |  | Per Up/Down Channel  | \$4,240.65           | \$87.13        | -              | Yes                 | No                |
| 256Kb/64Kb   |                    |                     |  | Per Up/Down Channel  | \$4,240.65           | \$88.00        | -              | Yes                 | No                |
| 256Kb/128Kb  |                    |                     |  | Per Up/Down Channel  | \$4,240.65           | \$90.61        | -              | Yes                 | No                |
| 256Kb/256Kb  |                    |                     |  | Per Up/Down Channel  | \$4,240.65           | \$95.84        | -              | Yes                 | No                |
| 384Kb/32Kb   |                    |                     |  | Per Up/Down Channel  | \$4,240.65           | \$92.35        | -              | Yes                 | No                |
| 384Kb/64Kb   |                    |                     |  | Per Up/Down Channel- | \$4,240.65           | \$93.22        | -              | Yes                 | No                |
| 384Kb/128Kb  |                    |                     |  | Per Up/Down Channel  | \$4,240.65           | \$95.84        | -              | Yes                 | No                |
| 384Kb/256Kb  |                    |                     |  | Per Up/Down Channel  | \$4,240.65           | \$101.07       | -              | Yes                 | No                |
| 384Kb/384Kb  |                    |                     |  | Per Up/Down Channel  | \$4,240.65           | \$106.29       | -              | Yes                 | No                |
| 512Kb/32Kb   |                    |                     |  | Per Up/Down Channel  | \$4,240.65           | \$97.58        | -              | Yes                 | No                |

| Feature Name | Feature Identifier | Feature Description | Feature Limits or Compatibility Restrictions | Unit of Measure     | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|--------------|--------------------|---------------------|--|---------------------|----------------------|----------------|----------------|---------------------|-------------------|
| 512Kb/64Kb   |                    |                     |  | Per Up/Down Channel | \$4,240.65           | \$98.45        | -              | Yes                 | No                |
| 512Kb/128Kb  |                    |                     |  | Per Up/Down Channel | \$4,240.65           | \$101.07       | -              | Yes                 | No                |
| 512Kb/256Kb  |                    |                     |  | Per Up/Down Channel | \$4,240.65           | \$106.29       | -              | Yes                 | No                |
| 512Kb/384Kb  |                    |                     |  | Per Up/Down Channel | \$4,240.65           | \$123.72       | -              | Yes                 | No                |
| 512Kb/512Kb  |                    |                     |  | Per Up/Down Channel | \$4,240.65           | \$130.69       | -              | Yes                 | No                |
| 768Kb/32Kb   |                    |                     |  | Per Up/Down Channel | \$4,240.65           | \$118.49       | -              | Yes                 | No                |
| 768Kb/64Kb   |                    |                     |  | Per Up/Down Channel | \$4,240.65           | \$120.23       | -              | Yes                 | No                |
| 768Kb/128Kb  |                    |                     |  | Per Up/Down Channel | \$4,240.65           | \$123.72       | -              | Yes                 | No                |
| 768Kb/256Kb  |                    |                     |  | Per Up/Down Channel | \$4,240.65           | \$130.69       | -              | Yes                 | No                |
| 768Kb/384Kb  |                    |                     |  | Per Up/Down Channel | \$4,240.65           | \$137.66       | -              | Yes                 | No                |
| 768kb/512Kb  |                    |                     |  | Per Up/Down Channel | \$4,240.65           | \$178.61       | -              | Yes                 | No                |
| 1024Kb/32Kb  |                    |                     |  | Per Up/Down Channel | \$4,240.65           | \$132.43       | -              | Yes                 | No                |
| 1024Kb/64Kb  |                    |                     |  | Per Up/Down Channel | \$4,240.65           | \$134.17       | -              | Yes                 | No                |
| 1024Kb/128Kb |                    |                     |  | Per Up/Down Channel | \$4,240.65           | \$137.66       | -              | Yes                 | No                |

| Feature Name  | Feature Identifier | Feature Description | Feature Limits or Compatibility Restrictions | Unit of Measure     | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|---------------|--------------------|---------------------|--|---------------------|----------------------|----------------|----------------|---------------------|-------------------|
| 1024Kb/256Kb  |                    |                     |  | Per Up/Down Channel | \$4,240.65           | \$178.61       | -              | Yes                 | No                |
| 1024Kb/384Kb  |                    |                     |  | Per Up/Down Channel | \$4,240.65           | \$189.06       | -              | Yes                 | No                |
| 1024Kb/512Kb  |                    |                     |  | Per Up/Down Channel | \$4,240.65           | \$199.52       | -              | Yes                 | No                |
| 1024Kb/768Kb  |                    |                     |  | Per Up/Down Channel | \$4,240.65           | \$220.43       | -              | Yes                 | No                |
| 1024Kb/1024Kb |                    |                     |  | Per Up/Down Channel | \$4,240.65           | \$406.87       | -              | Yes                 | No                |
| 1544Kb/32Kb   |                    |                     |  | Per Up/Down Channel | \$8,269.65           | \$203.00       | -              | Yes                 | No                |
| 1544Kb/64Kb   |                    |                     |  | Per Up/Down Channel | \$8,269.65           | \$205.62       | -              | Yes                 | No                |
| 1544Kb/128Kb  |                    |                     |  | Per Up/Down Channel | \$8,269.65           | \$210.84       | -              | Yes                 | No                |
| 1544Kb/256Kb  |                    |                     |  | Per Up/Down Channel | \$8,269.65           | \$366.80       | -              | Yes                 | No                |
| 1544Kb/384Kb  |                    |                     |  | Per Up/Down Channel | \$8,269.65           | \$386.84       | -              | Yes                 | No                |
| 1544Kb/512Kb  |                    |                     |  | Per Up/Down Channel | \$8,269.65           | \$407.75       | -              | Yes                 | No                |
| 1544Kb/768Kb  |                    |                     |  | Per Up/Down Channel | \$8,269.65           | \$823.33       | -              | Yes                 | No                |
| 1544Kb/1024Kb |                    |                     |  | Per Up/Down Channel | \$8,269.65           | \$906.10       | -              | Yes                 | No                |
| 1544Kb/1544Kb |                    |                     |  | Per Up/Down Channel | \$8,269.65           | \$1,074.25     | -              | Yes                 | No                |

| Feature Name | Feature Identifier | Feature Description | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|--------------|--------------------|---------------------|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
|--------------|--------------------|---------------------|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|

**Notes:**

**Applicable Service Level Agreements:**

Service Availability Percentage  
Catastrophic Outage 1  
Catastrophic Outage 3  
Excessive Outage  
Notification  
Provisioning  
Response Duration from Receipt of Order  
Administrative Service Level Agreements

**Taxes and Surcharges:**

The following taxes and/or surcharges may apply. See CALNET II Exhibit 5A - Tax Determination Matrix, Module 4 for specific detail.

- California Universal Lifeline Telephone Service Surcharge
- California Relay and Communications Devices Fund
- California High Cost Fund - A
- California High Cost Fund - B
- California Teleconnect Fund
- California E911 Surcharge
- Federal Excise Tax
- California State and Local Sales Tax
- California State and Local Surcharges
- California Advanced Service Fund
- Carrier Cost Recovery Charge
- CPUC Fee
- Federal Universal Service Fee
- Regulatory Charge
- Administrative Expense Fee

**6.4.3.3 C Additional Line Rate Data Channel Service - VSAT**

*The designation of delegation, mandatory and non-mandatory CALNET 2 services is identified in the Contractor's products and services matrix for each Master Services Agreement.*

*The determination of delegated, mandatory and non-mandatory CALNET 2 services is at the sole discretion of the California Technology Agency-Office of Technology Services.*

*CALNET 2 purchased or leased equipment will be used solely in support of CALNET 2 services.*

**Service Identifier:** BFWA Data Channel Additional Line Rate - VSAT

**Description of the Service:** Local Wireless Segment using satellite service ("VSAT"), Customer Premise Data Communications Equipment, and provides technology based (VSAT) Encryption Open Standards Based Network Interface. Wireless Channel line access speeds are available between 32k and 6144k.

**Availability:** In order to deploy Verizon VSAT services, a Site Survey must be performed to evaluate coverage availability and the RF requirements and characteristics of each site. Site surveys are a "best practice" during deployment, and are performed to address network and transmission limitations, customer equipment, weather, topography, building location, building structure, and other environmental considerations associated with radio technology that could be identified as service affecting. At the conclusion of site survey, Verizon will provide a gap analysis of requirements, as necessary, to implement the service. Generally, VSAT services are available statewide.

Unless noted separately, services include the following elements: planning, applicable design, engineering, testing, installation, and training, where applicable.

**VSAT Terminal CPE**

| Feature Name | Feature Identifier | Feature Description | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|--------------|--------------------|---------------------|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
|--------------|--------------------|---------------------|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|



| Feature Name   | Feature Identifier | Feature Description  | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|--|--------------------|--|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| Site Ready Installation Standard – 0.98 Meter Non-Penetrating Antenna, 3 Watt BUC, Spare BUC, LNB, Spare LNB, 250 Feet dual RG6 IFL Cable & Site Survey.         | VSIU0001           | A fixed VSAT system with a .98m antenna, 3 watt Block Up Converter (BUC) Spare BUC, Low Noise Block Converter (LNB), Spare LNB, 250 Feet Dual RG6 Inter Facility Link (IFL) Cable and a Site Survey. This includes a standard non-penetrating flat roof antenna mount and installation of this system. Site survey includes, but not limited to, confirm satellite line of site, define placement of outdoor antenna, antenna mount selection type, confirm customer provided path for RG6 IFL cable placement from roof to Router/Modem room closet and location for router/modem (grounding included on antenna and BUC). This system supports transmission speeds between 32Kbps to 256Kbps that connects to the Wireline service (Private IP network). Router/Modem and Bandwidth is ordered separately. VSAT training is recommended for VSAT Terminal CPE system with feature identifiers identified below (TRQA0000 or TRCL0000).         |  | Per System      | \$1,721.00           | N/A            | N/A            | No                  | Yes               |
| Site Ready Installation Standard – 0.98 Meter Non-Penetrating Antenna, 3 Watt BUC, Spare BUC, LNB, Spare LNB, De-Ice, 250 Feet dual RG6 IFL Cable & Site Survey. | VSIU0002           | A fixed VSAT system with a .98m antenna, 3 watt Block Up Converter (BUC) Spare BUC, Low Noise Block Converter (LNB), Spare LNB, De-Ice, 250 Feet Dual RG6 Inter Facility Link (IFL) Cable and a Site Survey. This includes a standard non-penetrating flat roof antenna mount and installation of this system. Site survey includes, but not limited to, confirm satellite line of site, define placement of outdoor antenna, antenna mount selection type, confirm customer provided path for RG6 IFL cable placement from roof to Router/Modem room closet and location for router/modem (grounding included on antenna and BUC). This system supports transmission speeds between 32Kbps to 256Kbps that connects to the Wireline service (Private IP network). Router/Modem and Bandwidth is ordered separately. VSAT training is recommended for VSAT Terminal CPE system with feature identifiers identified below (TRQA0000 or TRCL0000). |  | Per System      | \$2,231.42           | N/A            | N/A            | No                  | Yes               |

| Feature Name   | Feature Identifier | Feature Description  | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|--|--------------------|--|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| Site Ready Installation Standard – 0.98 Meter Non-Penetrating Antenna, 4 Watt BUC, Spare BUC, LNB, Spare LNB, 250 Feet dual RG6 IFL Cable & Site Survey.         | VSIU0003           | A fixed VSAT system with a .98m antenna, 4 watt Block Up Converter (BUC) Spare BUC, Low Noise Block Converter (LNB), Spare LNB, 250 Feet Dual RG6 Inter Facility Link (IFL) Cable and a Site Survey. This includes a standard non-penetrating flat roof antenna mount and installation of this system. Site survey includes, but not limited to, confirm satellite line of site, define placement of outdoor antenna, antenna mount selection type, confirm customer provided path for RG6 IFL cable placement from roof to Router/Modem room closet and location for router/modem (grounding included on antenna and BUC). This system supports transmission speeds between 32Kbps to 512Kbps that connects to the Wireline service (Private IP network). Router/Modem and Bandwidth is ordered separately. VSAT training is recommended for VSAT Terminal CPE system with feature identifiers identified below (TRQA0000 or TRCL0000).         |  | Per System      | \$2,577.31           | N/A            | N/A            | No                  | Yes               |
| Site Ready Installation Standard – 0.98 Meter Non-Penetrating Antenna, 4 Watt BUC, Spare BUC, LNB, Spare LNB, De-Ice, 250 Feet dual RG6 IFL Cable & Site Survey. | VSIU0004           | A fixed VSAT system with a .98m antenna, 4 watt Block Up Converter (BUC) Spare BUC, Low Noise Block Converter (LNB), Spare LNB, De-Ice, 250 Feet Dual RG6 Inter Facility Link (IFL) Cable and a Site Survey. This includes a standard non-penetrating flat roof antenna mount and installation of this system. Site survey includes, but not limited to, confirm satellite line of site, define placement of outdoor antenna, antenna mount selection type, confirm customer provided path for RG6 IFL cable placement from roof to Router/Modem room closet and location for router/modem (grounding included on antenna and BUC). This system supports transmission speeds between 32Kbps to 512Kbps that connects to the Wireline service (Private IP network). Router/Modem and Bandwidth is ordered separately. VSAT training is recommended for VSAT Terminal CPE system with feature identifiers identified below (TRQA0000 or TRCL0000). |  | Per System      | \$3,087.73           | N/A            | N/A            | No                  | Yes               |

| Feature Name   | Feature Identifier | Feature Description  | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|--|--------------------|--|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| Site Ready Installation Standard – 1.2 Meter Non-Penetrating Antenna, 3 Watt BUC, Spare BUC, LNB, Spare LNB, 250 Feet dual RG6 IFL Cable & Site Survey.  | VSTI0003           | A fixed VSAT system with a 1.2m antenna, 3 watt Block Up Converter (BUC) Spare BUC, Low Noise Block Converter (LNB), Spare LNB, 250 Feet Dual RG6 Inter Facility Link (IFL) Cable and a Site Survey. This includes a standard non-penetrating flat roof antenna mount and installation of this system. Site survey includes, but not limited to, confirm satellite line of site, define placement of outdoor antenna, antenna mount selection type, confirm customer provided path for RG6 IFL cable placement from roof to Router/Modem room closet and location for router/modem (grounding included on antenna and BUC). This system supports transmission speeds between 32Kbps to 512Kbps that connects to the Wireline service (Private IP network). Router/Modem and Bandwidth is ordered separately. VSAT training is recommended for VSAT Terminal CPE system with feature identifiers identified below (TRQA0000 or TRCL0000).           |  | Per System      | \$1,816.14           | N/A            | N/A            | No                  | Yes               |
| Site Ready Installation High-Wind – 1.2 Meter Non-Penetrating Antenna, 3 Watt BUC, Spare BUC, LNB, Spare LNB, 250 Feet dual RG6 IFL Cable & Site Survey. | VHWI0003           | A fixed VSAT high-wind system with a 1.2m antenna, 3 watt Block Up Converter (BUC) Spare BUC, Low Noise Block Converter (LNB), Spare LNB, 250 Feet Dual RG6 Inter Facility Link (IFL) Cable and a Site Survey. This includes a standard non-penetrating flat roof antenna mount and installation of this system. Site survey includes, but not limited to, confirm satellite line of site, define placement of outdoor antenna, antenna mount selection type, confirm customer provided path for RG6 IFL cable placement from roof to Router/Modem room closet and location for router/modem (grounding included on antenna and BUC). This system supports transmission speeds between 32Kbps to 512Kbps that connects to the Wireline service (Private IP network). Router/Modem and Bandwidth is ordered separately. VSAT training is recommended for VSAT Terminal CPE system with feature identifiers identified below (TRQA0000 or TRCL0000). |  | Per System      | \$2,407.83           | N/A            | N/A            | No                  | Yes               |

| Feature Name  | Feature Identifier | Feature Description  | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|---|--------------------|--|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| <b>Site Ready Installation Standard – 1.2 Meter Non-Penetrating Antenna, 3 Watt BUC, Spare BUC, LNB, Spare LNB, De-Ice, 250 Feet dual RG6 IFL Cable &amp; Site Survey.</b>  | VSTD0003           | A fixed VSAT system with a 1.2m antenna, 3 watt Block Up Converter (BUC) Spare BUC, Low Noise Block Converter (LNB), Spare LNB, De-Ice, 250 Feet Dual RG6 Inter Facility Link (IFL) Cable and a Site Survey. This includes a standard non-penetrating flat roof antenna mount and installation of this system. Site survey includes, but not limited to, confirm satellite line of site, define placement of outdoor antenna, antenna mount selection type, confirm customer provided path for RG6 IFL cable placement from roof to Router/Modem room closet and location for router/modem (grounding included on antenna and BUC). This system supports transmission speeds between 32Kbps to 512Kbps that connects to the Wireline service (Private IP network). Router/Modem and Bandwidth is ordered separately. VSAT training is recommended for VSAT Terminal CPE system with feature identifiers identified below (TRQA0000 or TRCL0000).           |  | Per System      | \$2,435.58           | N/A            | N/A            | No                  | Yes               |
| <b>Site Ready Installation High-Wind – 1.2 Meter Non-Penetrating Antenna, 3 Watt BUC, Spare BUC, LNB, Spare LNB, De-Ice, 250 Feet dual RG6 IFL Cable &amp; Site Survey.</b> | VHWD0003           | A fixed VSAT high-wind system with a 1.2m antenna, 3 watt Block Up Converter (BUC) Spare BUC, Low Noise Block Converter (LNB), Spare LNB, De-Ice, 250 Feet Dual RG6 Inter Facility Link (IFL) Cable and a Site Survey. This includes a standard non-penetrating flat roof antenna mount and installation of this system. Site survey includes, but not limited to, confirm satellite line of site, define placement of outdoor antenna, antenna mount selection type, confirm customer provided path for RG6 IFL cable placement from roof to Router/Modem room closet and location for router/modem (grounding included on antenna and BUC). This system supports transmission speeds between 32Kbps to 512Kbps that connects to the Wireline service (Private IP network). Router/Modem and Bandwidth is ordered separately. VSAT training is recommended for VSAT Terminal CPE system with feature identifiers identified below (TRQA0000 or TRCL0000). |  | Per System      | \$2,407.83           | N/A            | N/A            | No                  | Yes               |

| Feature Name  | Feature Identifier | Feature Description  | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|---|--------------------|--|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| <b>Site Ready Installation Standard – 1.2 Meter Non-Penetrating Antenna, 4 Watt BUC, Spare BUC, LNB, Spare LNB, 250 Feet dual RG6 IFL Cable &amp; Site Survey.</b>  | VSTI0004           | A fixed VSAT system with a 1.2m antenna, 4 watt Block Up Converter (BUC) Spare BUC, Low Noise Block Converter (LNB), Spare LNB, 250 Feet Dual RG6 Inter Facility Link (IFL) Cable and a Site Survey. This includes a standard non-penetrating flat roof antenna mount and installation of this system. Site survey includes, but not limited to, confirm satellite line of site, define placement of outdoor antenna, antenna mount selection type, confirm customer provided path for RG6 IFL cable placement from roof to Router/Modem room closet and location for router/modem (grounding included on antenna and BUC). This system supports transmission speeds between 32Kbps to 1,024Kbps that connects to the Wireline service (Private IP network). Router/Modem and Bandwidth is ordered separately. VSAT training is recommended for VSAT Terminal CPE system with feature identifiers identified below (TRQA0000 or TRCL0000).           |  | Per System      | \$2,672.46           | N/A            | N/A            | No                  | Yes               |
| <b>Site Ready Installation High-Wind – 1.2 Meter Non-Penetrating Antenna, 4 Watt BUC, Spare BUC, LNB, Spare LNB, 250 Feet dual RG6 IFL Cable &amp; Site Survey.</b> | VHWA0003           | A fixed VSAT high-wind system with a 1.2m antenna, 4 watt Block Up Converter (BUC) Spare BUC, Low Noise Block Converter (LNB), Spare LNB, 250 Feet Dual RG6 Inter Facility Link (IFL) Cable and a Site Survey. This includes a standard non-penetrating flat roof antenna mount and installation of this system. Site survey includes, but not limited to, confirm satellite line of site, define placement of outdoor antenna, antenna mount selection type, confirm customer provided path for RG6 IFL cable placement from roof to Router/Modem room closet and location for router/modem (grounding included on antenna and BUC). This system supports transmission speeds between 32Kbps to 1,024Kbps that connects to the Wireline service (Private IP network). Router/Modem and Bandwidth is ordered separately. VSAT training is recommended for VSAT Terminal CPE system with feature identifiers identified below (TRQA0000 or TRCL0000). |  | Per System      | \$3,264.14           | N/A            | N/A            | No                  | Yes               |

| Feature Name   | Feature Identifier | Feature Description  | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|--|--------------------|--|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| Site Ready Installation Standard – 1.2 Meter Non-Penetrating Antenna, 4 Watt BUC, Spare BUC, LNB, Spare LNB, De-Ice, 250 Feet dual RG6 IFL Cable & Site Survey.  | VSTD0004           | A fixed VSAT system with a 1.2m antenna, 4 watt Block Up Converter (BUC) Spare BUC, Low Noise Block Converter (LNB), Spare LNB, De-Ice, 250 Feet Dual RG6 Inter Facility Link (IFL) Cable and a Site Survey. This includes a standard non-penetrating flat roof antenna mount and installation of this system. Site survey includes, but not limited to, confirm satellite line of site, define placement of outdoor antenna, antenna mount selection type, confirm customer provided path for RG6 IFL cable placement from roof to Router/Modem room closet and location for router/modem (grounding included on antenna and BUC). This system supports transmission speeds between 32Kbps to 1,024Kbps that connects to the Wireline service (Private IP network). Router/Modem and Bandwidth is ordered separately. VSAT training is recommended for VSAT Terminal CPE system with feature identifiers identified below (TRQA0000 or TRCL0000).           |  | Per System      | \$3,291.90           | N/A            | N/A            | No                  | Yes               |
| Site Ready Installation High-Wind – 1.2 Meter Non-Penetrating Antenna, 4 Watt BUC, Spare BUC, LNB, Spare LNB, De-Ice, 250 Feet dual RG6 IFL Cable & Site Survey. | VHWD0004           | A fixed VSAT high-wind system with a 1.2m antenna, 4 watt Block Up Converter (BUC) Spare BUC, Low Noise Block Converter (LNB), Spare LNB, De-Ice, 250 Feet Dual RG6 Inter Facility Link (IFL) Cable and a Site Survey. This includes a standard non-penetrating flat roof antenna mount and installation of this system. Site survey includes, but not limited to, confirm satellite line of site, define placement of outdoor antenna, antenna mount selection type, confirm customer provided path for RG6 IFL cable placement from roof to Router/Modem room closet and location for router/modem (grounding included on antenna and BUC). This system supports transmission speeds between 32Kbps to 1,024Kbps that connects to the Wireline service (Private IP network). Router/Modem and Bandwidth is ordered separately. VSAT training is recommended for VSAT Terminal CPE system with feature identifiers identified below (TRQA0000 or TRCL0000). |  | Per System      | \$3,784.47           | N/A            | N/A            | No                  | Yes               |

| Feature Name  | Feature Identifier | Feature Description  | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|---|--------------------|--|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| <b>Site Ready Installation Standard – 1.8 Meter Non-Penetrating Antenna, 3 Watt BUC, Spare BUC, LNB, Spare LNB, 250 Feet dual RG6 IFL Cable &amp; Site Survey.</b>  | VSNI0003           | A fixed VSAT system with a 1.8m antenna, 3 watt Block Up Converter (BUC) Spare BUC, Low Noise Block Converter (LNB), Spare LNB, 250 Feet Dual RG6 Inter Facility Link (IFL) Cable and a Site Survey. This includes a standard non-penetrating flat roof antenna mount and installation of this system. Site survey includes, but not limited to, confirm satellite line of site, define placement of outdoor antenna, antenna mount selection type, confirm customer provided path for RG6 IFL cable placement from roof to Router/Modem room closet and location for router/modem (grounding included on antenna and BUC). This system supports transmission speeds between 32Kbps to 512Kbps that connects to the Wireline service (Private IP network). Router/Modem and Bandwidth is ordered separately. VSAT training is recommended for VSAT Terminal CPE system with feature identifiers identified below (TRQA0000 or TRCL0000).           |  | Per System      | \$2,711.11           | N/A            | N/A            | No                  | Yes               |
| <b>Site Ready Installation High-Wind – 1.8 Meter Non-Penetrating Antenna, 3 Watt BUC, Spare BUC, LNB, Spare LNB, 250 Feet dual RG6 IFL Cable &amp; Site Survey.</b> | VHNI0003           | A fixed VSAT high-wind system with a 1.8m antenna, 3 watt Block Up Converter (BUC) Spare BUC, Low Noise Block Converter (LNB), Spare LNB, 250 Feet Dual RG6 Inter Facility Link (IFL) Cable and a Site Survey. This includes a standard non-penetrating flat roof antenna mount and installation of this system. Site survey includes, but not limited to, confirm satellite line of site, define placement of outdoor antenna, antenna mount selection type, confirm customer provided path for RG6 IFL cable placement from roof to Router/Modem room closet and location for router/modem (grounding included on antenna and BUC). This system supports transmission speeds between 32Kbps to 512Kbps that connects to the Wireline service (Private IP network). Router/Modem and Bandwidth is ordered separately. VSAT training is recommended for VSAT Terminal CPE system with feature identifiers identified below (TRQA0000 or TRCL0000). |  | Per System      | \$4,476.26           | N/A            | N/A            | No                  | Yes               |

| Feature Name   | Feature Identifier | Feature Description  | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|--|--------------------|--|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| Site Ready Installation Standard – 1.8 Meter Non-Penetrating Antenna, 3 Watt BUC, Spare BUC, LNB, Spare LNB, De-Ice, 250 Feet dual RG6 IFL Cable & Site Survey.  | VSND0003           | A fixed VSAT system with a 1.8m antenna, 3 watt Block Up Converter (BUC) Spare BUC, Low Noise Block Converter (LNB), Spare LNB, De-Ice, 250 Feet Dual RG6 Inter Facility Link (IFL) Cable and a Site Survey. This includes a standard non-penetrating flat roof antenna mount and installation of this system. Site survey includes, but not limited to, confirm satellite line of site, define placement of outdoor antenna, antenna mount selection type, confirm customer provided path for RG6 IFL cable placement from roof to Router/Modem room closet and location for router/modem (grounding included on antenna and BUC). This system supports transmission speeds between 32Kbps to 512Kbps that connects to the Wireline service (Private IP network). Router/Modem and Bandwidth is ordered separately. VSAT training is recommended for VSAT Terminal CPE system with feature identifiers identified below (TRQA0000 or TRCL0000).           |  | Per System      | \$3,796.36           | N/A            | N/A            | No                  | Yes               |
| Site Ready Installation High-Wind – 1.8 Meter Non-Penetrating Antenna, 3 Watt BUC, Spare BUC, LNB, Spare LNB, De-Ice, 250 Feet dual RG6 IFL Cable & Site Survey. | VHND0003           | A fixed VSAT high-wind system with a 1.8m antenna, 3 watt Block Up Converter (BUC) Spare BUC, Low Noise Block Converter (LNB), Spare LNB, De-Ice, 250 Feet Dual RG6 Inter Facility Link (IFL) Cable and a Site Survey. This includes a standard non-penetrating flat roof antenna mount and installation of this system. Site survey includes, but not limited to, confirm satellite line of site, define placement of outdoor antenna, antenna mount selection type, confirm customer provided path for RG6 IFL cable placement from roof to Router/Modem room closet and location for router/modem (grounding included on antenna and BUC). This system supports transmission speeds between 32Kbps to 512Kbps that connects to the Wireline service (Private IP network). Router/Modem and Bandwidth is ordered separately. VSAT training is recommended for VSAT Terminal CPE system with feature identifiers identified below (TRQA0000 or TRCL0000). |  | Per System      | \$5,561.52           | N/A            | N/A            | No                  | Yes               |



| Feature Name   | Feature Identifier | Feature Description  | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|--|--------------------|--|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| Site Ready Installation Standard – 1.8 Meter Non-Penetrating Antenna, 4 Watt BUC, Spare BUC, LNB, Spare LNB, 250 Feet dual RG6 IFL Cable & Site Survey.  | VSNI0004           | A fixed VSAT system with a 1.8m antenna, 4 watt Block Up Converter (BUC) Spare BUC, Low Noise Block Converter (LNB), Spare LNB, 250 Feet Dual RG6 Inter Facility Link (IFL) Cable and a Site Survey. This includes a standard non-penetrating flat roof antenna mount and installation of this system. Site survey includes, but not limited to, confirm satellite line of site, define placement of outdoor antenna, antenna mount selection type, confirm customer provided path for RG6 IFL cable placement from roof to Router/Modem room closet and location for router/modem (grounding included on antenna and BUC). This system supports transmission speeds between 32Kbps to 2,048Kbps that connects to the Wireline service (Private IP network). Router/Modem and Bandwidth is ordered separately. VSAT training is recommended for VSAT Terminal CPE system with feature identifiers identified below (TRQA0000 or TRCL0000).           |  | Per System      | \$3,567.42           | N/A            | N/A            | No                  | Yes               |
| Site Ready Installation High-Wind – 1.8 Meter Non-Penetrating Antenna, 4 Watt BUC, Spare BUC, LNB, Spare LNB, 250 Feet dual RG6 IFL Cable & Site Survey. | VHNI0004           | A fixed VSAT high-wind system with a 1.8m antenna, 4 watt Block Up Converter (BUC) Spare BUC, Low Noise Block Converter (LNB), Spare LNB, 250 Feet Dual RG6 Inter Facility Link (IFL) Cable and a Site Survey. This includes a standard non-penetrating flat roof antenna mount and installation of this system. Site survey includes, but not limited to, confirm satellite line of site, define placement of outdoor antenna, antenna mount selection type, confirm customer provided path for RG6 IFL cable placement from roof to Router/Modem room closet and location for router/modem (grounding included on antenna and BUC). This system supports transmission speeds between 32Kbps to 2,048Kbps that connects to the Wireline service (Private IP network). Router/Modem and Bandwidth is ordered separately. VSAT training is recommended for VSAT Terminal CPE system with feature identifiers identified below (TRQA0000 or TRCL0000). |  | Per System      | \$5,332.57           | N/A            | N/A            | No                  | Yes               |

| Feature Name   | Feature Identifier | Feature Description   | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|--|--------------------|---|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| Site Ready Installation Standard – 1.8 Meter Non-Penetrating Antenna, 4 Watt BUC, Spare BUC, LNB, Spare LNB, De-Ice, 250 Feet dual RG6 IFL Cable & Site Survey.  | VSND0004           | A fixed VSAT system with a 1.8m antenna, 4 watt Block Up Converter (BUC) Spare BUC, Low Noise Block Converter (LNB), Spare LNB, De-Ice, 250 Feet Dual RG6 Inter Facility Link (IFL) Cable and a Site Survey. This includes a standard non-penetrating flat roof antenna mount and installation of this system. Site survey includes, but not limited to, confirm satellite line of site, define placement of outdoor antenna, antenna mount selection type, confirm customer provided path for RG6 IFL cable placement from roof to Router/Modem room closet and location for router/modem (grounding included on antenna and BUC). This system supports transmission speeds between 32Kbps to 2,048Kbps that connects to the Wireline service (Private IP network). Router/Modem and Bandwidth is ordered separately. VSAT training is recommended for VSAT Terminal CPE system with feature identifiers identified below (TRQA0000 or TRCL0000).            |  | Per System      | \$4,652.67           | N/A            | N/A            | No                  | Yes               |
| Site Ready Installation High-Wind – 1.8 Meter Non-Penetrating Antenna, 4 Watt BUC, Spare BUC, LNB, Spare LNB, De-Ice, 250 Feet dual RG6 IFL Cable & Site Survey. | VHND0004           | A fixed VSAT high-wind system with a 1.8m antenna, 4 watt Block Up Converter (BUC) Spare BUC, Low Noise Block Converter (LNB), Spare LNB, De-Ice, 250 Feet Dual RG6 Inter Facility Link (IFL) Cable and a Site Survey. This includes a standard non- penetrating flat roof antenna mount and installation of this system. Site survey includes, but not limited to, confirm satellite line of site, define placement of outdoor antenna, antenna mount selection type, confirm customer provided path for RG6 IFL cable placement from roof to Router/Modem room closet and location for router/modem (grounding included on antenna and BUC). This system supports transmission speeds between 32Kbps to 2,048Kbps that connects to the Wireline service (Private IP network). Router/Modem and Bandwidth is ordered separately. VSAT training is recommended for VSAT Terminal CPE system with feature identifiers identified below (TRQA0000 or TRCL0000). |  | Per System      | \$6,417.82           | N/A            | N/A            | No                  | Yes               |

| Feature Name  | Feature Identifier | Feature Description   | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|---|--------------------|---|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| <b>Optional VSAT CPE Installations, Service Upgrades &amp; Training</b> |                    |   |  |                 |                      |                |                |                     |                   |
| Feature Name  | Feature Identifier | Feature Description   | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
| <b>1.2m – Pole Mount with Installation</b>                              | VPLM0000           | Price includes Pole mount and additional installation required for the Pole mount for a 1.2m VSAT antenna. The price shown is in addition to the standard 1.2m VSAT CPE. The pole is mounted in the ground. This includes digging the hole, (manually or by machine) providing the pole, supplying the cement, pouring it and setting the pole in place at time of installation of the VSAT Terminal CPE. |  | Per Unit        | \$1,530.40           | N/A            | N/A            | No                  | Yes               |
| <b>1.2m – Ridge Mount with Installation</b>                             | VRMI0000           | Price includes Ridge mount and additional installation required for the Ridge mount for a 1.2m VSAT antenna at time of installation of the VSAT Terminal CPE. The price shown is in addition to the standard 1.2m VSAT CPE.   |  | Per Unit        | \$510.40             | N/A            | N/A            | No                  | Yes               |
| <b>1.2m – Wall Mount with Installation</b>                              | VWMI0000           | Price includes Wall mount and additional installation required for the Wall mount for a 1.2m VSAT antenna at time of installation of the VSAT Terminal CPE. The price shown is in addition to the standard 1.2m VSAT CPE.   |  | Per Unit        | \$420.00             | N/A            | N/A            | No                  | Yes               |
| <b>1.2m – Canopy Mount with Installation</b>                            | VCMI0000           | Price includes Canopy mount and additional installation required for the Canopy mount for a 1.2m VSAT antenna at time of installation of the VSAT Terminal CPE. The price shown is in addition to the standard 1.2m VSAT CPE. VSAT service.   |  | Per Unit        | \$420.00             | N/A            | N/A            | No                  | Yes               |
| <b>1.8m – Pole Mount with Installation</b>                              | VPMI0000           | Price includes Pole mount and additional installation required for the Pole mount for a 1.8m VSAT antenna. The price shown is in addition to the standard 1.8m VSAT CPE. The pole is mounted in the ground includes digging the hole, (manually or by machine) providing the pole, supplying the cement, pouring it and setting the pole in place at time of installation of the VSAT Terminal CPE.       |  | Per Unit        | \$1,980.00           | N/A            | N/A            | No                  | Yes               |
| <b>Custom Mount Configuration with Installation</b>                     | VCMN0000           | This custom mount configuration would be designed to meet customer specifications outside the defined mounts. This item is only for VSAT installation to support this service.  |  | Per Unit        | ICB                  | N/A            | N/A            | No                  | Yes               |
| <b>Dual RG6 PVC Inter Facility Link (IFL) Cable</b>                     | VPVC0006           | Dual RG6 PVC IFL Cable. Standard VSAT CPE Options service includes cable and installation up to 250 feet. This price per foot includes labor, connectors, tie-wraps and cable at time of installation of the VSAT Terminal CPE. This item is only for VSAT installation to support this service.  |  | Per Foot        | \$1.53               | N/A            | N/A            | No                  | Yes               |

| Feature Name   | Feature Identifier | Feature Description   | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|--|--------------------|---|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| Dual RG6 Plenum Inter Facility Link (IFL) Cable      | VPLN0006           | Dual RG6 Plenum IFL Cable. Standard VSAT CPE Options service includes cable and installation up to 250 feet. This price per foot includes labor, connectors, tie-wraps and cable at time of installation of the VSAT Terminal CPE.  |  | Per Foot        | \$1.53               | N/A            | N/A            | No                  | Yes               |
| Dual RG11 PVC Inter Facility Link (IFL) Cable        | VOVC0011           | Dual RG11 PVC (IFL) Cable. Standard VSAT CPE Options service includes cable and installation up to 250 feet. This price per foot includes labor, connectors, tie-wraps and cable at time of installation of the VSAT Terminal CPE.  |  | Per Foot        | \$1.70               | N/A            | N/A            | No                  | Yes               |
| Dual RG11 Plenum PVC Inter Facility Link (IFL) Cable | VPLN0011           | Dual RG11 Plenum PVC IFL Cable. Standard VSAT CPE Options service includes cable and installation up to 250 feet. This price per foot includes labor, connectors, tie-wraps and cable at time of installation of the VSAT Terminal CPE.   |  | Per Foot        | \$2.55               | N/A            | N/A            | No                  | Yes               |
| Custom Inter Facility Link (IFL) Cable               | VCIF0000           | This is for custom IFL cable for extended ranges from VSAT external to internal unit. Standard VSAT CPE Options service includes cable and installation up to 250 feet. This price per foot includes labor, connectors, tie-wraps and cable at time of installation of the VSAT Terminal CPE.   |  | Per Foot        | ICB                  | N/A            | N/A            | No                  | Yes               |
| 19" Rack Mount Kit for iDirect 3XXX / 5XXX Modem     | VRMN0019           | Rack Mount Kit with installation for iDirect 3100 / 5100 19" Rack-mount kit (2 Rack Units or 3 1/2 Inches) at time of installation of the VSAT Terminal CPE.  |  | Per Unit        | \$186.40             | N/A            | N/A            | No                  | Yes               |
| Custom Spares Kit                                    | VCSP0000           | This would support a custom spares kit defined by the customer requires outside the defined spares kits.  |  | Per Kit         | ICB                  | N/A            | N/A            | No                  | Yes               |
| Custom Installation/ Upgrade/ Modification/ Retrofit | VCIR0000           | This will provide a custom VSAT capabilities as a upgrade or retrofit to an existing system. All pricing will be an Individual Case Bases (ICB). These could include but not limited to replacement of antenna, BUC, LNB, IFL cabling, deice, alternate antenna mount, indoor unit, mobile command center or other vehicle.   |  | Per Occurrence  | ICB                  | N/A            | N/A            | No                  | Yes               |
| 19" Rack Mount Kit for LinkStar Modem                | VRLS0019           | LinkStar RCST 19" Rack-mount kit (1 Rack Unit or 1.75 Inches) with installation at time of installation of the VSAT Terminal CPE.   |  | Per Unit        | \$21.00              | N/A            | N/A            | No                  | Yes               |
| Snow Shield for 1.2m Antenna (Gore-Tex®)             | SSGT0000           | Walton Passive Gore-Tex® Snow Shield for the 1.2-meter round single reflector optics antenna consisting of reflector cover made from UV Stable PTFE Coated Gore-Tex® radome material with ports to add heater option at a later date. This includes installation of the Snow Shield at time of installation of the VSAT Terminal CPE. Feed Horn Cover also recommended. |  | Per Unit        | \$469.20             | N/A            | N/A            | No                  | Yes               |

| Feature Name                                    | Feature Identifier | Feature Description   | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|---|--------------------|---|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| <b>Snow Shield for 1.2m Antenna (Vinyl)</b>     | SSAV0000           | Walton Passive Vinyl Snow Shield for the 1.2-meter antenna round single reflector optics antenna consisting of reflector cover made from Architect heavy duty vinyl material w/ports to add heater option at a later date. This includes installation of the Snow Shield at time of installation of the VSAT Terminal CPE. Feed Horn Cover also recommended.            |  | Per Unit        | \$188.70             | N/A            | N/A            | No                  | Yes               |
| <b>Snow Shield for 1.8m Antenna (Gore-Tex®)</b> | SNGT0000           | Walton Passive Gore-Tex® Snow Shield for the 1.8-meter round single reflector optics antenna consisting of reflector cover made from UV Stable PTFE Coated Gore-Tex® radome material with ports to add heater option at a later date. This includes installation of the Snow Shield at time of installation of the VSAT Terminal CPE. Feed Horn Cover also recommended. |  | Per Unit        | \$928.20             | N/A            | N/A            | No                  | Yes               |
| <b>Snow Shield for 1.8m Antenna (Vinyl)</b>     | SNAV0000           | Walton Passive Vinyl Snow Shield for the 1.8-meter antenna round single reflector optics antenna consisting of reflector cover made from Architect heavy duty vinyl material w/ports to add heater option at a later date. This includes installation of the Snow Shield at time of installation of the VSAT Terminal CPE. Feed Horn Cover also recommended.            |  | Per Unit        | \$280.50             | N/A            | N/A            | No                  | Yes               |
| <b>Snow Shield for 2.4m Antenna (Gore-Tex®)</b> | SHGT0000           | Walton Passive Gore-Tex® Snow Shield for the 2.4-meter round single reflector optics antenna consisting of reflector cover made from UV Stable PTFE Coated Gore-Tex® radome material with ports to add heater option at a later date. This includes installation of the Snow Shield at time of installation of the VSAT Terminal CPE. Feed Horn Cover also recommended. |  | Per Unit        | \$1,422.90           | N/A            | N/A            | No                  | Yes               |
| <b>Snow Shield for 2.4m Antenna (Vinyl)</b>     | SHVN0000           | Walton Passive Vinyl Snow Shield for the 2.4-meter antenna round single reflector optics antenna consisting of reflector cover made from Architect heavy duty vinyl material w/ports to add heater option at a later date. This includes installation of the Snow Shield at time of installation of the VSAT Terminal CPE. Feed Horn Cover also recommended.            |  | Per Unit        | \$510.00             | N/A            | N/A            | No                  | Yes               |
| <b>Snow Shield Feed Horn Cover</b>              | SFHC0000           | Walton Passive Gore-Tex® Feed Horn Cover made from UV Stable PTFE Coated Gore-Tex® radome material. Universal 1.2m – 2.4m. This includes installation of the Snow Shield at time of installation of the VSAT Terminal CPE.  |  | Per Unit        | \$66.30              | N/A            | N/A            | No                  | Yes               |

| Feature Name   | Feature Identifier | Feature Description   | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|--|--------------------|---|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| Training for Quick / Auto Deploy and VSAT Terminal CPE System  | TRQA00000          | One day on-site customer operational training fee for Quick / Auto Deploy and VSAT Terminal CPE Systems at time of service installation. This training will include up to 3 participants.   |  | Per Person      | \$808.00             | N/A            | N/A            | No                  | Yes               |
| Training for Quick / Auto Deploy and VSAT Terminal CPE Classroom Based Per Trainee                       | TRCL0000           | One day classroom based operational training for Quick/Auto Deploy & VSAT Terminal CPE system. Training can be at either Verizon's VSAT Training Center in Plano, Texas or at Customer Premise. If at customer site (other than time of install) customer will incur travel expenses of Verizon Trainer.  |  | Per Person      | \$1,200.00           | N/A            | N/A            | No                  | Yes               |
| VSAT Site Pre-Qualification  | VSRV0000           | Site survey fee conducted by Verizon field personnel. This includes, but not limited to, satellite line of site confirmation, outdoor antenna placement, mount type selection, Inter Facility Link (IFL) cable placement, cable run placement and installation of indoor unit.  |  | Per Occurrence  | \$272.00             | N/A            | N/A            | No                  | Yes               |
| VSAT Field Service Rep Installation labor to complete other on-site work or Additional VSAT Field Visits | VFSR0000           | This field service rep is certified on complete installation of VSAT systems. Installation labor fee to complete other On-Site work such as external customer provided router and/or other customer provided protocol translation equipment. This hourly rate also applies to additional installations for those occasions when a VSAT Field Service Rep is required after the standard VSAT Terminal CPE installation for the truck roll (drive time). |  | Per Hour        | \$129.00             | N/A            | N/A            | No                  | Yes               |
| VSAT Bandwidth Change  | VBND0000           | This is a Service Fee to upgrade or downgrade satellite link bandwidth (within antenna capability).   |  | Per Occurrence  | \$44.20              | N/A            | N/A            | No                  | Yes               |
| VSAT Installation Expedite Fee   | VIEX0000           | Expedite fee for installation, if requested by customer, will be to improve the provisioning date originally committed to the customer for this Managed Project.  |  | Per Occurrence  | \$340.00             | N/A            | N/A            | No                  | Yes               |

| Feature Name   | Feature Identifier | Feature Description   | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|--|--------------------|---|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| <b>VSAT Retermination or Re-Termination/Re-Installation</b>  |                    |   |  |                 |                      |                |                |                     |                   |
| Feature Name   | Feature Identifier | Feature Description   | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
| <b>.98 Meter or 1.2 Meter VSAT Retermination consists of De-Install, Move, Re-Install within 50 miles of original location</b> | VRTM0000           | This includes the de-install, move and re-installation of .98 or 1.2m fixed antenna system both the outdoor and indoor satellite components within 50 miles of original location. The move includes shipping and handling of the outdoor and indoor satellite systems. This includes the following items relevant to the outdoor unit: antenna main reflector, antenna mount, and all RF "radio frequency" components: Block up Converter and Low noise block converter. The indoor unit consists of satellite modem/router. In addition, the Inter Facility Link (IFL) cables that connects the outdoor and indoor units.              |  | Per Occurrence  | \$960.00             | N/A            | N/A            | No                  | Yes               |
| <b>.98 Meter or 1.2 Meter VSAT De-installation Only</b>  | VRDM0000           | This includes the de-installation of .98 or 1.2m fixed antenna system both the outdoor and indoor satellite components. The de-installation includes both the outdoor and indoor satellite systems. This includes the following items relevant to the outdoor unit: antenna main reflector, antenna mount, and all RF "radio frequency" components: Block up Converter and Low noise block converter. The indoor unit consists of: satellite modem/router. In addition, the Inter Facility Link (IFL) cables that connects the outdoor and indoor units. Customer is responsible for shipping and/or storage of this equipment.         |  | Per Occurrence  | \$304.00             | N/A            | N/A            | No                  | Yes               |
| <b>.98 Meter or 1.2 Meter VSAT Re-installation Only</b>  | VSDN0000           | This includes the re-installation of .98 or 1.2m fixed antenna system both the outdoor and indoor satellite components. The re-installation includes both the outdoor and indoor satellite systems. This includes the following items relevant to the outdoor unit: antenna main reflector, antenna mount, and all RF "radio frequency" components: Block up Converter and Low noise block converter. The indoor unit consists of: satellite modem/router. In addition, the Inter Facility Link (IFL) cables that connects the outdoor and indoor units. Customer is responsible to provide equipment on-site prior to re-installation. |  | Per Occurrence  | \$656.00             | N/A            | N/A            | No                  | Yes               |

| Feature Name   | Feature Identifier | Feature Description  | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|--|--------------------|--|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| <b>.98 Meter or 1.2 Meter VSAT Retermination consists of De-Install, Move, Re-Install with deice with in 50 Miles of Original Location</b> | VSRN0000           | This includes the de-install, move and re-installation of .98 or 1.2m fixed antenna system with deice both the outdoor and indoor satellite components within 50 miles of original location. The move includes shipping and handling the outdoor and indoor satellite systems. This includes the following items relevant to the outdoor unit: antenna main reflector, antenna mount, and all RF "radio frequency" components: Block up Converter and Low noise block converter. The indoor unit consists of: satellite modem/router. In addition, the Inter Facility Link (IFL) cables that connects the outdoor and indoor units.                |  | Per Occurrence  | \$1,080.00           | N/A            | N/A            | No                  | Yes               |
| <b>.98 Meter or 1.2 Meter VSAT Re-installation with Deice</b>  | VRDE0000           | This includes the re-installation of .98 or 1.2m fixed antenna system with deice both the outdoor and indoor satellite components. The re-installation includes both the outdoor and indoor satellite systems. This includes the following items relevant to the outdoor unit: antenna main reflector, antenna mount, and all RF "radio frequency" components: Block up Converter and Low noise block converter. The indoor unit consists of: satellite modem/router. In addition, the Inter Facility Link (IFL) cables that connects the outdoor and indoor units. Customer is responsible to provide equipment on-site prior to re-installation. |  | Per Occurrence  | \$776.00             | N/A            | N/A            | No                  | Yes               |
| <b>1.8 Meter VSAT Retermination consists of De-Install, Move, Re-Install within 50 miles of original location</b>                          | VRNS0000           | This includes the de-install, move and re-installation of 1.8m fixed antenna system both the outdoor and indoor satellite components within 50 miles of original location. The move includes shipping and handling the outdoor and indoor satellite systems. This includes the following items relevant to the outdoor unit: antenna main reflector, antenna mount, and all RF "radio frequency" components: Block up Converter and Low noise block converter. The indoor unit consists of: satellite modem/router. In addition, the Inter Facility Link (IFL) cables that connects the outdoor and indoor units.                                  |  | Per Occurrence  | \$1,376.00           | N/A            | N/A            | No                  | Yes               |



| Feature Name  | Feature Identifier | Feature Description  | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|---|--------------------|--|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| <b>1.8 Meter VSAT De-installation</b>   | VDNS0000           | This includes the de-installation of 1.8m fixed antenna system both the outdoor and indoor satellite components. The de-installation includes both the outdoor and indoor satellite systems. This includes the following items relevant to the outdoor unit: antenna main reflector, antenna mount, and all RF "radio frequency" components: Block up Converter and Low noise block converter. The indoor unit consists of: satellite modem/router. In addition, the Inter Facility Link (IFL) cables that connects the outdoor and indoor units. Customer is responsible for shipping and/or storage of this equipment.         |  | Per Occurrence  | \$480.00             | N/A            | N/A            | No                  | Yes               |
| <b>1.8 Meter VSAT Re-installation</b>   | VRIN0000           | This includes the re-installation of 1.8m fixed antenna system both the outdoor and indoor satellite components. The re-installation includes both the outdoor and indoor satellite systems. This includes the following items relevant to the outdoor unit: antenna main reflector, antenna mount, and all RF "radio frequency" components: Block up Converter and Low noise block converter. The indoor unit consists of: satellite modem/router. In addition, the Inter Facility Link (IFL) cables that connects the outdoor and indoor units. Customer is responsible to provide equipment on-site prior to re-installation. |  | Per Occurrence  | \$1,016.00           | N/A            | N/A            | No                  | Yes               |
| <b>1.8 Meter VSAT with deice: Retermination consists of De-Install, Move, Re-Install within 50 miles of original location</b> | VRTD0000           | This includes the de-install, move and re-installation of 1.8m fixed antenna system with deice both the outdoor and indoor satellite components within 50 miles of original location. The move includes shipping and handling the outdoor and indoor satellite systems. This includes the following items relevant to the outdoor unit: antenna main reflector, antenna mount, and all RF "radio frequency" components: Block up Converter and Low noise block converter. The indoor unit consists of: satellite modem/router. In addition, the Inter Facility Link (IFL) cables that connects the outdoor and indoor units.     |  | Per Occurrence  | \$1,496.00           | N/A            | N/A            | No                  | Yes               |

| Feature Name  | Feature Identifier | Feature Description   | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|---|--------------------|---|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| <b>1.8 Meter VSAT Re-installation with Deice</b>  | VRND0000           | This includes the re-installation of 1.8m fixed antenna system with deice both the outdoor and indoor satellite components. The re-installation includes both the outdoor and indoor satellite systems. This includes the following items relevant to the outdoor unit: antenna main reflector, antenna mount, and all RF "radio frequency" components: Block up Converter and Low noise block converter. The indoor unit consists of: satellite modem/router. In addition, the Inter Facility Link (IFL) cables that connects the outdoor and indoor units. Customer is responsible to provide equipment on-site prior to re-installation. |  | Per Occurrence  | \$1,136.00           | N/A            | N/A            | No                  | Yes               |
| <b>2.4 Meter VSAT Retermination consists of De-Install, Move, Re-Install within 50 miles of original location</b> | VSDR0000           | This includes the de-install, move and re-installation of 2.4m fixed antenna system both the outdoor and indoor satellite components within 50 miles of original location. The move includes shipping and handling the outdoor and indoor satellite systems. This includes the following items relevant to the outdoor unit: antenna main reflector, antenna mount, and all RF "radio frequency" components: Block up Converter and Low noise block converter. The indoor unit consists of: satellite modem/router. In addition the Inter Facility Link (IFL) cables that connects the outdoor and indoor units.                            |  | Per Occurrence  | ICB                  | N/A            | N/A            | No                  | Yes               |
| <b>2.4 Meter VSAT De-installation</b>   | VSDI0000           | This includes the de-installation of 2.4m fixed antenna system both the outdoor and indoor satellite components. The de-installation includes both the outdoor and indoor satellite systems. This includes the following items relevant to the outdoor unit: antenna main reflector, antenna mount, and all RF "radio frequency" components: Block up Converter and Low noise block converter. The indoor unit consists of: satellite modem/router. In addition, the Inter Facility Link (IFL) cables that connects the outdoor and indoor units. Customer is responsible for shipping and/or storage of this equipment.                    |  | Per Occurrence  | ICB                  | N/A            | N/A            | No                  | Yes               |

| Feature Name  | Feature Identifier | Feature Description  | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|---|--------------------|--|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| <b>2.4 Meter VSAT Re-installation</b>   | VSR10000           | This includes the re-installation of 2.4m fixed antenna system both the outdoor and indoor satellite components. The re-installation includes both the outdoor and indoor satellite systems. This includes the following items relevant to the outdoor unit: antenna main reflector, antenna mount, and all RF "radio frequency" components: Block up Converter and Low noise block converter. The indoor unit consists of satellite modem/router. In addition, the Inter Facility Link (IFL) cables that connects the outdoor and indoor units. Customer is responsible to provide equipment on-site prior to re-installation.  |  | Per Occurrence  | ICB                  | N/A            | N/A            | No                  | Yes               |
| <b>2.4 Meter VSAT Retermination consist of De-Install, Move, Re-Install with deice within 50 miles of original location</b> | VSRT0000           | This includes the de-install, move and re-installation of 2.4m fixed antenna system with deice both the outdoor and indoor satellite components within 50 miles of original location. The move includes both the outdoor and indoor satellite systems. This includes the following items relevant to the outdoor unit: antenna main reflector, antenna mount, and all RF "radio frequency" components: Block up Converter and Low noise block converter. The indoor unit consists of: satellite modem/router. In addition, the Inter Facility Link (IFL) cables that connects the outdoor and indoor units.                      |  | Per Occurrence  | ICB                  | N/A            | N/A            | No                  | Yes               |
| <b>2.4 Meter VSAT Re-installation with Deice</b>  | VSRD0000           | This includes the re-installation of 2.4m fixed antenna system with deice both the outdoor and indoor satellite components. The move includes both the outdoor and indoor satellite systems. This includes the following items relevant to the outdoor unit: antenna main reflector, antenna mount, and all RF "radio frequency" components: Block up Converter and Low noise block converter. The indoor unit consists of: satellite modem/router. In addition, the Inter Facility Link (IFL) cables that connects the outdoor and indoor units. Customer is responsible to provide equipment on-site prior to re-installation. |  | Per Occurrence  | ICB                  | N/A            | N/A            | No                  | Yes               |
| <b>Moving VSAT Antenna on the Same Roof. (.98, 1.2, 1.8 and 2.4m)</b>   | VMAS0000           | This charge is for moving .98, 1.2, 1.8 or 2.4m satellite outdoor antenna assembly from one location to another on the same roof. This would include moving of the standard non-penetrating antenna system, re-pointing of the antenna and moving existing cables (additional cable can be provided at additional cost). This excludes moving the customer provided AC outlet used for the electric deice.   |  | Per Occurrence  | \$664.00             | N/A            | N/A            | No                  | Yes               |

| Feature Name   | Feature Identifier | Feature Description  | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|--|--------------------|--|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| <b>VSAT Install / Maintenance Canceling Fee 48 Hour Notice</b> | VCNF0000           | Cancelling fee for install or Maintenance of service. Remote site cancellation policy is 48 hours (2 Business Day) in advance of scheduled installation. |  | Per Occurrence  | \$204.00             | N/A            | N/A            | No                  | Yes               |

| Feature Name | Feature Identifier | Feature Description | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|--------------|--------------------|---------------------|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
|--------------|--------------------|---------------------|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|

**VSAT Router/Modem (requires Bandwidth Line Rate Data Channel Option)**

| Feature Name | Feature Identifier | Feature Description | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|--------------|--------------------|---------------------|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
|--------------|--------------------|---------------------|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|

**Required CPE - VSAT Fixed Router/Modem**

|  |          |   |  |            |          |          |     |    |     |
|--|----------|---|--|------------|----------|----------|-----|----|-----|
| <b>Router Bundle 1 - Required with Service - iDirect 3100, iDirect 3100 Spare, Proactive Mgmt, Maintenance, and Installation</b> | RBND0001 | This is the Router/Modem bundle assembly that works in conjunction with the VSAT Terminal CPE and Bandwidth Line Rate Data Channel. This bundle includes the iDirect Satellite Router, Router Spare, Proactive InBand Management to the iDirect Router, Installation of the Router and 24x7 Same Day Maintenance (must be within 150 miles of the nearest service city otherwise next day maintenance will apply). Customer will be notified of the maintenance plan (same day or next day) prior to order submission. Service areas include West Sacramento, Redding, Stockton, Concord, Oakland, Dublin, Hayward, San Jose, San Francisco, Santa Rosa, Salinas, Los Angeles, Sherman Oaks, Dominguez Hills, Irvine, San Diego, Bloomington, (Rialto), Fresno, Bakersfield. Next Day Maintenance Hours are Monday thru Friday, 8:00AM to 5:00PM local time only, excluding holidays. Trouble ticket must be in by 1:00PM prior day. Bandwidth and VSAT Terminal CPE is ordered separately. |  | Per System | \$233.75 | \$204.34 | N/A | No | Yes |
| <b>Router Bundle 2 - Required with Service - iDirect 3125, iDirect 3125 Spare, Proactive Mgmt, Maintenance, and Installation</b> | RBND0002 | This is the Router/Modem bundle assembly that works in conjunction with the VSAT Terminal CPE and Bandwidth Line Rate Data Channel. This bundle includes the iDirect Satellite Router, Router Spare, Proactive InBand Management to the iDirect Router, Installation of the Router and 24x7 Same Day Maintenance (must be within 150 miles of the nearest service city otherwise next day maintenance will apply). Customer will be notified of the maintenance plan (same day or next day) prior to order submission. Service areas include West Sacramento, Redding, Stockton, Concord, Oakland, Dublin, Hayward, San Jose, San Francisco, Santa Rosa, Salinas, Los Angeles, Sherman Oaks, Dominguez Hills, Irvine, San Diego, Bloomington, (Rialto), Fresno, Bakersfield. Next Day Maintenance Hours are Monday thru Friday, 8:00AM to 5:00PM local time only, excluding holidays. Trouble ticket must be in by 1:00PM prior day. Bandwidth and VSAT Terminal CPE is ordered separately. |  | Per System | \$233.75 | \$204.34 | N/A | No | Yes |

| Feature Name   | Feature Identifier | Feature Description   | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|--|--------------------|---|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| <b>Router Bundle 3 - Required with Service - iDirect 5100, iDirect 5100 Spare, Proactive Mgmt Maintenance, and Installation</b>  | RBND0003           | This is the Router/Modem bundle assembly that works in conjunction with the VSAT Terminal CPE and Bandwidth Line Rate Data Channel. This bundle includes the iDirect Satellite Router, Router Spare, Proactive InBand Management to the iDirect Router, Installation of the Router and 24x7 Same Day Maintenance (must be within 150 miles of the nearest service city otherwise next day maintenance will apply). Customer will be notified of the maintenance plan (same day or next day) prior to order submission. Service areas include West Sacramento, Redding, Stockton, Concord, Oakland, Dublin, Hayward, San Jose, San Francisco, Santa Rosa, Salinas, Los Angeles, Sherman Oaks, Dominguez Hills, Irvine, San Diego, Bloomington, (Rialto), Fresno, Bakersfield. Next Day Maintenance Hours are Monday thru Friday, 8:00AM to 5:00PM local time only, excluding holidays. Trouble ticket must be in by 1:00PM prior day. Bandwidth and VSAT Terminal CPE is ordered separately. |  | Per System      | \$233.75             | \$260.10       | N/A            | No                  | Yes               |
| <b>Router Bundle 4 - Required with Service - iDirect 5150, iDirect 5150 Spare, Proactive Mgmt, Maintenance, and Installation</b> | RBND0004           | This is the Router/Modem bundle assembly that works in conjunction with the VSAT Terminal CPE and Bandwidth Line Rate Data Channel. This bundle includes the iDirect Satellite Router, Router Spare, Proactive InBand Management to the iDirect Router, Installation of the Router and 24x7 Same Day Maintenance (must be within 150 miles of the nearest service city otherwise next day maintenance will apply). Customer will be notified of the maintenance plan (same day or next day) prior to order submission. Service areas include West Sacramento, Redding, Stockton, Concord, Oakland, Dublin, Hayward, San Jose, San Francisco, Santa Rosa, Salinas, Los Angeles, Sherman Oaks, Dominguez Hills, Irvine, San Diego, Bloomington, (Rialto), Fresno, Bakersfield. Next Day Maintenance Hours are Monday thru Friday, 8:00AM to 5:00PM local time only, excluding holidays. Trouble ticket must be in by 1:00PM prior day. Bandwidth and VSAT Terminal CPE is ordered separately. |  | Per System      | \$233.75             | \$275.79       | N/A            | No                  | Yes               |

| Feature Name   | Feature Identifier | Feature Description   | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|--|--------------------|---|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| <b>Router Bundle 5 - Required with Service - iDirect 5300, iDirect 5300 Spare, Proactive Mgmt, Maintenance, and Installation</b> | RBND0005           | This is the Router/Modem bundle assembly that works in conjunction with the VSAT Terminal CPE and Bandwidth Line Rate Data Channel. This bundle includes the iDirect Satellite Router, Router Spare, Proactive InBand Management to the iDirect Router, Installation of the Router and 24x7 Same Day Maintenance (must be within 150 miles of the nearest service city otherwise next day maintenance will apply). Customer will be notified of the maintenance plan (same day or next day) prior to order submission. Service areas include West Sacramento, Redding, Stockton, Concord, Oakland, Dublin, Hayward, San Jose, San Francisco, Santa Rosa, Salinas, Los Angeles, Sherman Oaks, Dominguez Hills, Irvine, San Diego, Bloomington, (Rialto), Fresno, Bakersfield. Next Day Maintenance Hours are Monday thru Friday, 8:00AM to 5:00PM local time only, excluding holidays. Trouble ticket must be in by 1:00PM prior day. Bandwidth and VSAT Terminal CPE is ordered separately. |  | Per System      | \$233.75             | \$359.43       | N/A            | No                  | Yes               |
| <b>Router Bundle 6 - Required with Service - iDirect 5350, iDirect 5350 Spare, Proactive Mgmt, Maintenance, and Installation</b> | RBND0006           | This is the Router/Modem bundle assembly that works in conjunction with the VSAT Terminal CPE and Bandwidth Line Rate Data Channel. This bundle includes the iDirect Satellite Router, Router Spare, Proactive InBand Management to the iDirect Router, Installation of the Router and 24x7 Same Day Maintenance (must be within 150 miles of the nearest service city otherwise next day maintenance will apply). Customer will be notified of the maintenance plan (same day or next day) prior to order submission. Service areas include West Sacramento, Redding, Stockton, Concord, Oakland, Dublin, Hayward, San Jose, San Francisco, Santa Rosa, Salinas, Los Angeles, Sherman Oaks, Dominguez Hills, Irvine, San Diego, Bloomington, (Rialto), Fresno, Bakersfield. Next Day Maintenance Hours are Monday thru Friday, 8:00AM to 5:00PM local time only, excluding holidays. Trouble ticket must be in by 1:00PM prior day. Bandwidth and VSAT Terminal CPE is ordered separately. |  | Per System      | \$233.75             | \$371.62       | N/A            | No                  | Yes               |

| Feature Name   | Feature Identifier | Feature Description   | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|--|--------------------|---|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| <b>Router Bundle 7 - Required with Service - iDirect 7350, iDirect 7350 Spare, Proactive Mgmt, Maintenance, and Installation</b> | RBND0007           | This is the Router/Modem bundle assembly that works in conjunction with the VSAT Terminal CPE and Bandwidth Line Rate Data Channel. This bundle includes the iDirect Satellite Router, Router Spare, Proactive InBand Management to the iDirect Router, Installation of the Router and 24x7 Same Day Maintenance (must be within 150 miles of the nearest service city otherwise next day maintenance will apply). Customer will be notified of the maintenance plan (same day or next day) prior to order submission. Service areas include West Sacramento, Redding, Stockton, Concord, Oakland, Dublin, Hayward, San Jose, San Francisco, Santa Rosa, Salinas, Los Angeles, Sherman Oaks, Dominguez Hills, Irvine, San Diego, Bloomington, (Rialto), Fresno, Bakersfield. Next Day Maintenance Hours are Monday thru Friday, 8:00AM to 5:00PM local time only, excluding holidays. Trouble ticket must be in by 1:00PM prior day. Bandwidth and VSAT Terminal CPE is ordered separately. |  | Per System      | \$233.75             | \$491.86       | N/A            | No                  | Yes               |
| <b>Router Bundle 8 - Required with Service - iDirect 8100, iDirect 8100 Spare, Proactive Mgmt, Maintenance, and Installation</b> | RBND0008           | This is the Router/Modem bundle assembly that works in conjunction with the VSAT Terminal CPE and Bandwidth Line Rate Data Channel. This bundle includes the iDirect Satellite Router, Router Spare, Proactive InBand Management to the iDirect Router, Installation of the Router and 24x7 Same Day Maintenance (must be within 150 miles of the nearest service city otherwise next day maintenance will apply). Customer will be notified of the maintenance plan (same day or next day) prior to order submission. Service areas include West Sacramento, Redding, Stockton, Concord, Oakland, Dublin, Hayward, San Jose, San Francisco, Santa Rosa, Salinas, Los Angeles, Sherman Oaks, Dominguez Hills, Irvine, San Diego, Bloomington, (Rialto), Fresno, Bakersfield. Next Day Maintenance Hours are Monday thru Friday, 8:00AM to 5:00PM local time only, excluding holidays. Trouble ticket must be in by 1:00PM prior day. Bandwidth and VSAT Terminal CPE is ordered separately. |  | Per System      | \$233.75             | \$652.17       | N/A            | No                  | Yes               |



| Feature Name  | Feature Identifier | Feature Description   | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|---|--------------------|---|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| <b>Router Bundle 9 - Required with Service - iDirect 8350, iDirect 8350 Spare, Proactive Mgmt, Maintenance, and Installation</b>                  | RBND0009           | This is the Router/Modem bundle assembly that works in conjunction with the VSAT Terminal CPE and Bandwidth Line Rate Data Channel. This bundle includes the iDirect Satellite Router, Router Spare, Proactive InBand Management to the iDirect Router, Installation of the Router and 24x7 Same Day Maintenance (must be within 150 miles of the nearest service city otherwise next day maintenance will apply). Customer will be notified of the maintenance plan (same day or next day) prior to order submission. Service areas include West Sacramento, Redding, Stockton, Concord, Oakland, Dublin, Hayward, San Jose, San Francisco, Santa Rosa, Salinas, Los Angeles, Sherman Oaks, Dominguez Hills, Irvine, San Diego, Bloomington, (Rialto), Fresno, Bakersfield. Next Day Maintenance Hours are Monday thru Friday, 8:00AM to 5:00PM local time only, excluding holidays. Trouble ticket must be in by 1:00PM prior day. Bandwidth and VSAT Terminal CPE is ordered separately. |  | Per System      | \$233.75             | \$1,000.67     | N/A            | No                  | Yes               |
| <b>Router Bundle10 - Required with Service - ViaSat LinkStar RCST , ViaSat LinkStar RCST Spare, Proactive Mgmt, Maintenance, and Installation</b> | RBND0010           | This is the Router/Modem bundle assembly that works in conjunction with the VSAT Terminal CPE and Bandwidth Line Rate Data Channel. This bundle includes the iDirect Satellite Router, Router Spare, Proactive InBand Management to the iDirect Router, Installation of the Router and 24x7 Same Day Maintenance (must be within 150 miles of the nearest service city otherwise next day maintenance will apply). Customer will be notified of the maintenance plan (same day or next day) prior to order submission. Service areas include West Sacramento, Redding, Stockton, Concord, Oakland, Dublin, Hayward, San Jose, San Francisco, Santa Rosa, Salinas, Los Angeles, Sherman Oaks, Dominguez Hills, Irvine, San Diego, Bloomington, (Rialto), Fresno, Bakersfield. Next Day Maintenance Hours are Monday thru Friday, 8:00AM to 5:00PM local time only, excluding holidays. Trouble ticket must be in by 1:00PM prior day. Bandwidth and VSAT Terminal CPE is ordered separately. |  | Per System      | \$233.75             | \$192.15       | N/A            | No                  | Yes               |

| Feature Name  | Feature Identifier | Feature Description   | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|---|--------------------|---|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| <b>Optional iDirect 1200 Hub Accelerator - iDirect 1200, iDirect 1200 Spare, Maintenance, and Installation</b>    | OIDR1200           | This is an optional iDirect 1200 Hub device that would be deployed at VzB earth station and work in conjunction with the VSAT iDirect 1100 remote device below to provide WAN acceleration. The remote site requires the iDirect 1100 accelerator. This iDirect 1200 Hub Accelerator works with one or more iDirect 1100's at the remote sites. This accelerator prioritizes traffic based upon customer identified application priority. This bundle includes the iDirect 1200 hub, installation and Proactive InBand Management to the iDirect Hub. Bandwidth and VSAT Terminal CPE is ordered separately. Installation of the Router and 24x7 Same Day Maintenance (must be within 150 miles of the nearest service city otherwise next day maintenance will apply). Customer will be notified of the maintenance plan (same day or next day) prior to order submission. Service areas include West Sacramento, Redding, Stockton, Concord, Oakland, Dublin, Hayward, San Jose, San Francisco, Santa Rosa, Salinas, Los Angeles, Sherman Oaks, Dominguez Hills, Irvine, San Diego, Bloomington, (Rialto), Fresno, Bakersfield. Next Day Maintenance Hours are Monday thru Friday, 8:00AM to 5:00PM local time only, excluding holidays. Trouble ticket must be in by 1:00PM prior day. |  | Per System      | \$233.75             | \$741.50       | N/A            | No                  | Yes               |
| <b>Optional iDirect 1110 Remote Accelerator - iDirect 1110, iDirect 1110 Spare, Maintenance, and Installation</b> | OIDR1110           | This is an optional iDirect 1100 Remote Accelerator that would be deployed at the customer site and work in conjunction with the iDirect 1200 Hub Accelerator located at the VzB earth station. The iDirect 1100 requires the iDirect 1200 at the earth station. This accelerator prioritizes traffic based upon customer identified application priority. This bundle includes the iDirect 1100 remote accelerator, installation and Proactive InBand Management to the remote accelerator. Installation of the Router and 24x7 Same Day Maintenance (must be within 150 miles of the nearest service city otherwise next day maintenance will apply). Customer will be notified of the maintenance plan (same day or next day) prior to order submission. Service areas include West Sacramento, Redding, Stockton, Concord, Oakland, Dublin, Hayward, San Jose, San Francisco, Santa Rosa, Salinas, Los Angeles, Sherman Oaks, Dominguez Hills, Irvine, San Diego, Bloomington, (Rialto), Fresno, Bakersfield. Next Day Maintenance Hours are Monday thru Friday, 8:00AM to 5:00PM local time only,  |  | Per System      | \$233.75             | \$429.59       | N/A            | No                  | Yes               |

| Feature Name  | Feature Identifier | Feature Description  | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|---|--------------------|--|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
|   |                    | excluding holidays. Trouble ticket must be in by 1:00PM prior day. Bandwidth and VSAT Terminal CPE is ordered separately.  |  |                 |                      |                |                |                     |                   |
| <b>Required CPE - VSAT Portable Quick/Auto Deploy (requires Bandwidth Line Rate Data Channel Option)</b>  |                    |  |  |                 |                      |                |                |                     |                   |
| <b>Bundle Quick Deploy - 1.2 Meter Antenna, 4 watt BUC, LNB, iDirect 5150, Spare Kit w Case, Proactive Management, Next Business Day Maintenance 8am to 5pm</b> | STQD0001           | This Quick Deploy bundle includes the iDirect Router, Router Spare, Proactive InBand Management to the iDirect Router and Next Day Maintenance. Bandwidth is ordered separately. Next Day Maintenance Hours are Monday thru Friday, 8:00AM to 5:00PM local time only, excluding holidays. Trouble ticket must be in by 1:00PM prior day. Training is required for Quick Deploy with feature identifiers identified above TRQA0000 or TRCL0000. |  | Per System      | \$22,294.62          | \$120.60       | N/A            | No                  | Yes               |
| <b>Bundle Quick Deploy - 1.2 Meter Antenna, 8 watt BUC, LNB, iDirect 7350, Spare Kit w Case, Proactive Management, Next Business Day Maintenance 8am to 5pm</b> | STQD0002           | This Quick Deploy bundle includes the iDirect Router, Router Spare, Proactive InBand Management to the iDirect Router and Next Day Maintenance. Bandwidth is ordered separately. Next Day Maintenance Hours are Monday thru Friday, 8:00AM to 5:00PM local time only, excluding holidays. Trouble ticket must be in by 1:00PM prior day. Training is required for Quick Deploy with feature identifiers identified above TRQA0000 or TRCL0000. |  | Per System      | \$34,917.80          | \$120.60       | N/A            | No                  | Yes               |
| <b>Bundle Quick Deploy - 1.8 Meter Antenna, 4 watt BUC, LNB, iDirect 5150, Spare Kit w Case, Proactive Management, Next Business Day Maintenance 8am to 5pm</b> | STQD0003           | This Quick Deploy bundle includes the iDirect Router, Router Spare, Proactive InBand Management to the iDirect Router and Next Day Maintenance. Bandwidth is ordered separately. Next Day Maintenance Hours are Monday thru Friday, 8:00AM to 5:00PM local time only, excluding holidays. Trouble ticket must be in by 1:00PM prior day. Training is required for Quick Deploy with feature identifiers identified above TRQA0000 or TRCL0000. |  | Per System      | \$36,603.42          | \$120.60       | N/A            | No                  | Yes               |
| <b>Bundle Quick Deploy - 1.8 Meter Antenna, 8 watt BUC, LNB, iDirect 7350, Spare Kit w Case, Proactive Management, Next Business Day Maintenance 8am to 5pm</b> | STQD0004           | This Quick Deploy bundle includes the iDirect Router, Router Spare, Proactive InBand Management to the iDirect Router and Next Day Maintenance. Bandwidth is ordered separately. Next Day Maintenance Hours are Monday thru Friday, 8:00AM to 5:00PM local time only, excluding holidays. Trouble ticket must be in by 1:00PM prior day. Training is required for Quick Deploy with feature identifiers identified above TRQA0000 or TRCL0000. |  | Per System      | \$49,226.61          | \$120.60       | N/A            | No                  | Yes               |

| Feature Name   | Feature Identifier | Feature Description  | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|--|--------------------|--|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| <b>Bundled Auto Deploy (Standard) - .98 Meter 1-Piece Antenna, 4 watt BUC, LNB, iDirect 5150, Spare Kit w Case, Proactive Management, Next Business Day Maintenance 8am to 5pm</b> | STAD0001           | This Auto Deploy bundle includes the iDirect Router, Router Spare, Proactive InBand Management to the iDirect Router and Next Day Maintenance. Bandwidth is ordered separately. Next Day Maintenance Hours are Monday thru Friday, 8:00AM to 5:00PM local time only, excluding holidays. Trouble ticket must be in by 1:00PM prior day. Training is recommended for Auto Deploy with feature identifiers indentified above TRQA0000 or TRCL0000. |  | Per System      | \$34,320.06          | \$120.60       | N/A            | No                  | Yes               |
| <b>Bundled Auto Deploy (Standard) - 1.2 Meter 1-Piece Antenna, 4 watt BUC, LNB, iDirect 5150, Spare Kit w Case, Proactive Management, Next Business Day Maintenance 8am to 5pm</b> | STAD0002           | This Auto Deploy bundle includes the iDirect Router, Router Spare, Proactive InBand Management to the iDirect Router and Next Day Maintenance. Bandwidth is ordered separately. Next Day Maintenance Hours are Monday thru Friday, 8:00AM to 5:00PM local time only, excluding holidays. Trouble ticket must be in by 1:00PM prior day. Training is recommended for Auto Deploy with feature identifiers indentified above TRQA0000 or TRCL0000. |  | Per System      | \$38,629.22          | \$120.60       | N/A            | No                  | Yes               |
| <b>Bundled Auto Deploy (Standard) - 1.2 Meter 1-Piece Antenna, 8 watt BUC, LNB, iDirect 7350, Spare Kit w Case, Proactive Management, Next Business Day Maintenance 8am to 5pm</b> | STAD0003           | This Auto Deploy bundle includes the iDirect Router, Router Spare, Proactive InBand Management to the iDirect Router and Next Day Maintenance. Bandwidth is ordered separately. Next Day Maintenance Hours are Monday thru Friday, 8:00AM to 5:00PM local time only, excluding holidays. Trouble ticket must be in by 1:00PM prior day. Training is recommended for Auto Deploy with feature identifiers indentified above TRQA0000 or TRCL0000. |  | Per System      | \$51,250.23          | \$120.60       | N/A            | No                  | Yes               |
| <b>Bundled Auto Deploy (Rugged) - .96 Meter 1-Piece Antenna, 4 watt BUC, LNB, iDirect 5150, Spare Kit w Case, Proactive Management, Next Business Day Maintenance 8am to 5pm</b>   | SADR0001           | This Auto Deploy bundle includes the iDirect Router, Router Spare, Proactive InBand Management to the iDirect Router and Next Day Maintenance. Bandwidth is ordered separately. Next Day Maintenance Hours are Monday thru Friday, 8:00AM to 5:00PM local time only, excluding holidays. Trouble ticket must be in by 1:00PM prior day. Training is recommended for Auto Deploy with feature identifiers indentified above TRQA0000 or TRCL0000. |  | Per System      | \$48,812.54          | \$120.60       | N/A            | No                  | Yes               |

| Feature Name   | Feature Identifier | Feature Description   | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|--|--------------------|---|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| <b>Bundled Auto Deploy (Rugged) - 1.2 Meter 4-Piece Antenna, 4 watt BUC, LNB, iDirect 5150, Spare Kit w Case, Proactive Management, Next Business Day Maintenance 8am to 5pm</b> | SADR0002           | This Auto Deploy bundle includes the iDirect Router, Router Spare, Proactive InBand Management to the iDirect Router and Next Day Maintenance. Bandwidth is ordered separately. Next Day Maintenance Hours are Monday thru Friday, 8:00AM to 5:00PM local time only, excluding holidays. Trouble ticket must be in by 1:00PM prior day. Training is recommended for Auto Deploy with feature identifiers identified above TRQA0000 or TRCL0000. |  | Per System      | \$74,765.32          | \$120.60       | N/A            | No                  | Yes               |
| <b>Bundled Auto Deploy (Rugged) - 1.2 Meter 4-Piece Antenna, 8 watt BUC, LNB, iDirect 7350, Spare Kit w Case, Proactive Management, Next Business Day Maintenance 8am to 5pm</b> | SADR0003           | This Auto Deploy bundle includes the iDirect Router, Router Spare, Proactive InBand Management to the iDirect Router and Next Day Maintenance. Bandwidth is ordered separately. Next Day Maintenance Hours are Monday thru Friday, 8:00AM to 5:00PM local time only, excluding holidays. Trouble ticket must be in by 1:00PM prior day. Training is recommended for Auto Deploy with feature identifiers identified above TRQA0000 or TRCL0000. |  | Per System      | \$87,389.59          | \$120.60       | N/A            | No                  | Yes               |
| <b>Auto Deploy Mobile Vehicle Integration</b>  | ADMV0001           | Turn Key solution which includes design, installation and test of standard Auto Deploy system on customer provided vehicle. This line item requires feature identifiers of STAD0001 and STAD0002.   |  | Per Occurrence  | ICB                  | ICB            | N/A            | No                  | Yes               |

| Feature Name                               | Feature Identifier | Feature Description  | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|--|--------------------|--|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| Mobile Communications Command Center (MC3) | MCCC0000           | Mobile Communication Command Center (MC3) to allow for emergency VSAT communications with the capability of providing Voice, Video and Data solutions. Pre-arranged ICB pricing must be established in advanced. A minimum of 4 weeks must be given for processing. These mobile vehicles have the following general features: 1.) range between 40-foot and 53-foot self-contained vehicles 2.) each vehicle is outfitted with up to 24 individual stations, each with a telephone jack, an Ethernet port, and an electrical outlet 3.) equipped with wired VoIP telephones, wireless IP telephones, and both wired and wireless Ethernet access for laptops 4.) MC3 vehicles offer ports with customer provided PCs attached as well as ports available for personal PC attachment 5.) Each Mobile Communications Command Center is equipped with 2 satellite televisions (1 LCD flat-screen and 1 CRT regular). Bandwidth Line Rate Data Channel is ordered separately. Services need to be ordered and reserved in advance with this MC3 option. |  | Per Occurrence  | ICB                  | ICB            | N/A            | No                  | Yes               |

| Feature Name | Feature Identifier | Feature Description | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|--------------|--------------------|---------------------|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
|--------------|--------------------|---------------------|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|

**Primary VSAT Bandwidth Line Rate Data Channel (requires VSAT CPE)**

| Feature Name            | Feature Identifier | Feature Description  | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|-------------------------|--------------------|--|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| <b>Transmit/Receive</b> |                    |  |  |                 |                      |                |                |                     |                   |
| 32kb / 32kb             | VSPB0001           | This service includes VSAT systems transmit and receive bandwidth for 1 end point. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$42.69        | N/A            | No                  | Yes               |
| 32kb / 64kb             | VSPB0002           | This service includes VSAT systems transmit and receive bandwidth for 1 end point. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$52.28        | N/A            | No                  | Yes               |
| 32kb / 128kb            | VSPB0004           | This service includes VSAT systems transmit and receive bandwidth for 1 end point. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$71.44        | N/A            | No                  | Yes               |
| 32kb / 256kb            | VSPB0007           | This service includes VSAT systems transmit and receive bandwidth for 1 end point. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$108.91       | N/A            | No                  | Yes               |
| 32kb / 384kb            | VSPB0010           | This service includes VSAT systems transmit and receive bandwidth for 1 end point. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$147.24       | N/A            | No                  | Yes               |
| 32kb / 512kb            | VSPB0014           | This service includes VSAT systems transmit and receive bandwidth for 1 end point. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$184.71       | N/A            | No                  | Yes               |
| 32kb / 768kb            | VSPB0020           | This service includes VSAT systems transmit and receive bandwidth for 1 end point. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$260.50       | N/A            | No                  | Yes               |
| 32kb / 1024kb           | VSPB0026           | This service includes VSAT systems transmit and receive bandwidth for 1 end point. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$335.43       | N/A            | No                  | Yes               |
| 32kb / 1544kb           | VSPB0035           | This service includes VSAT systems transmit and receive bandwidth for 1 end point. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$489.64       | N/A            | No                  | Yes               |

| Feature Name  | Feature Identifier | Feature Description  | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|---------------|--------------------|--|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| 32kb / 2048kb | VSPB0043           | This service includes VSAT systems transmit and receive bandwidth for 1 end point. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$637.76       | N/A            | No                  | Yes               |
| 64kb / 64kb   | VSPB0003           | This service includes VSAT systems transmit and receive bandwidth for 1 end point. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$61.86        | N/A            | No                  | Yes               |
| 64kb / 128kb  | VSPB0005           | This service includes VSAT systems transmit and receive bandwidth for 1 end point. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$81.03        | N/A            | No                  | Yes               |
| 64kb / 256kb  | VSPB0008           | This service includes VSAT systems transmit and receive bandwidth for 1 end point. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$118.49       | N/A            | No                  | Yes               |
| 64kb / 384kb  | VSPB0011           | This service includes VSAT systems transmit and receive bandwidth for 1 end point. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$155.95       | N/A            | No                  | Yes               |
| 64kb / 512kb  | VSPB0015           | This service includes VSAT systems transmit and receive bandwidth for 1 end point. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$194.29       | N/A            | No                  | Yes               |
| 64kb / 768kb  | VSPB0021           | This service includes VSAT systems transmit and receive bandwidth for 1 end point. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$270.09       | N/A            | No                  | Yes               |
| 64kb / 1024kb | VSPB0027           | This service includes VSAT systems transmit and receive bandwidth for 1 end point. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$345.02       | N/A            | No                  | Yes               |
| 64kb / 1544kb | VSPB0036           | This service includes VSAT systems transmit and receive bandwidth for 1 end point. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$498.36       | N/A            | No                  | Yes               |
| 64kb / 2048kb | VSPB0044           | This service includes VSAT systems transmit and receive bandwidth for 1 end point. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$647.34       | N/A            | No                  | Yes               |



| Feature Name   | Feature Identifier | Feature Description  | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|----------------|--------------------|--|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| 128kb / 128kb  | VSPB0006           | This service includes VSAT systems transmit and receive bandwidth for 1 end point. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$99.32        | N/A            | No                  | Yes               |
| 128kb / 256kb  | VSPB0009           | This service includes VSAT systems transmit and receive bandwidth for 1 end point. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$137.66       | N/A            | No                  | Yes               |
| 128kb / 384kb  | VSPB0012           | This service includes VSAT systems transmit and receive bandwidth for 1 end point. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$175.12       | N/A            | No                  | Yes               |
| 128kb / 512kb  | VSPB0016           | This service includes VSAT systems transmit and receive bandwidth for 1 end point. Reactive network management includes notification of outage, trouble ticket generation and escalations  |  | Per Month       | N/A                  | \$213.46       | N/A            | No                  | Yes               |
| 128kb / 768kb  | VSPB0022           | This service includes VSAT systems transmit and receive bandwidth for 1 end point. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$288.38       | N/A            | No                  | Yes               |
| 128kb / 1024kb | VSPB0028           | This service includes VSAT systems transmit and receive bandwidth for 1 end point. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$364.18       | N/A            | No                  | Yes               |
| 128kb / 1544kb | VSPB0037           | This service includes VSAT systems transmit and receive bandwidth for 1 end point. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$517.52       | N/A            | No                  | Yes               |
| 128kb / 2048kb | VSPB0045           | This service includes VSAT systems transmit and receive bandwidth for 1 end point. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$666.51       | N/A            | No                  | Yes               |
| 256kb / 256kb  | VSPB0013           | This service includes VSAT systems transmit and receive bandwidth for 1 end point. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$175.12       | N/A            | No                  | Yes               |
| 256kb / 384kb  | VSPB0017           | This service includes VSAT systems transmit and receive bandwidth for 1 end point. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$213.46       | N/A            | No                  | Yes               |

| Feature Name   | Feature Identifier | Feature Description  | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|----------------|--------------------|--|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| 256kb / 512kb  | VSPB0018           | This service includes VSAT systems transmit and receive bandwidth for 1 end point. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$250.92       | N/A            | No                  | Yes               |
| 256kb / 768kb  | VSPB0024           | This service includes VSAT systems transmit and receive bandwidth for 1 end point. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$326.72       | N/A            | No                  | Yes               |
| 256kb / 1024kb | VSPB0030           | This service includes VSAT systems transmit and receive bandwidth for 1 end point. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$401.65       | N/A            | No                  | Yes               |
| 256kb / 1544kb | VSPB0039           | This service includes VSAT systems transmit and receive bandwidth for 1 end point. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$555.86       | N/A            | No                  | Yes               |
| 256kb / 2048kb | VSPB0046           | This service includes VSAT systems transmit and receive bandwidth for 1 end point. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$703.97       | N/A            | No                  | Yes               |
| 384kb / 384kb  | VSPB0019           | This service includes VSAT systems transmit and receive bandwidth for 1 end point. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$250.92       | N/A            | No                  | Yes               |
| 384kb / 512kb  | VSPB0023           | This service includes VSAT systems transmit and receive bandwidth for 1 end point. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$288.38       | N/A            | No                  | Yes               |
| 384kb / 768kb  | VSPB0029           | This service includes VSAT systems transmit and receive bandwidth for 1 end point. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$364.18       | N/A            | No                  | Yes               |
| 384kb / 1024kb | VSPB0032           | This service includes VSAT systems transmit and receive bandwidth for 1 end point. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$439.98       | N/A            | No                  | Yes               |
| 384kb / 1544kb | VSPB0040           | This service includes VSAT systems transmit and receive bandwidth for 1 end point. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$593.32       | N/A            | No                  | Yes               |

| Feature Name   | Feature Identifier | Feature Description  | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|----------------|--------------------|--|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| 384kb / 2048kb | VSPB0048           | This service includes VSAT systems transmit and receive bandwidth for 1 end point. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$742.31       | N/A            | No                  | Yes               |
| 512kb / 512kb  | VSPB0025           | This service includes VSAT systems transmit and receive bandwidth for 1 end point. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$326.72       | N/A            | No                  | Yes               |
| 512kb / 768kb  | VSPB0031           | This service includes VSAT systems transmit and receive bandwidth for 1 end point. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$401.65       | N/A            | No                  | Yes               |
| 512kb / 1024kb | VSPB0033           | This service includes VSAT systems transmit and receive bandwidth for 1 end point. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$477.45       | N/A            | No                  | Yes               |
| 512kb / 1544kb | VSPB0042           | This service includes VSAT systems transmit and receive bandwidth for 1 end point. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$630.79       | N/A            | No                  | Yes               |
| 512kb / 2048kb | VSPB0049           | This service includes VSAT systems transmit and receive bandwidth for 1 end point. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$779.77       | N/A            | No                  | Yes               |
| 768kb / 768kb  | VSPB0034           | This service includes VSAT systems transmit and receive bandwidth for 1 end point. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$477.45       | N/A            | No                  | Yes               |
| 768kb / 1024kb | VSPB0038           | This service includes VSAT systems transmit and receive bandwidth for 1 end point. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$553.24       | N/A            | No                  | Yes               |
| 768kb / 1544kb | VSPB0047           | This service includes VSAT systems transmit and receive bandwidth for 1 end point. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$706.58       | N/A            | No                  | Yes               |
| 768kb / 2048kb | VSPB0051           | This service includes VSAT systems transmit and receive bandwidth for 1 end point. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$855.57       | N/A            | No                  | Yes               |

| Feature Name    | Feature Identifier | Feature Description  | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|-----------------|--------------------|--|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| 1024kb / 1024kb | VSPB0041           | This service includes VSAT systems transmit and receive bandwidth for 1 end point. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$629.04       | N/A            | No                  | Yes               |
| 1024kb / 1544kb | VSPB0050           | This service includes VSAT systems transmit and receive bandwidth for 1 end point. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$782.38       | N/A            | No                  | Yes               |
| 1024kb / 2048kb | VSPB0052           | This service includes VSAT systems transmit and receive bandwidth for 1 end point. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$930.50       | N/A            | No                  | Yes               |
| 1544kb / 1544kb | VSPB0053           | This service includes VSAT systems transmit and receive bandwidth for 1 end point. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$935.72       | N/A            | No                  | Yes               |
| 1544kb / 2048kb | VSPB0054           | This service includes VSAT systems transmit and receive bandwidth for 1 end point. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$1,084.71     | N/A            | No                  | Yes               |
| 2048kb / 2048kb | VSPB0055           | This service includes VSAT systems transmit and receive bandwidth for 1 end point. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$1,232.82     | N/A            | No                  | Yes               |

| Feature Name | Feature Identifier | Feature Description | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|--------------|--------------------|---------------------|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
|--------------|--------------------|---------------------|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|

**Backup VSAT Bandwidth Line Rate Data Channel**

| Feature Name            | Feature Identifier | Feature Description   | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|-------------------------|--------------------|---|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| <b>Transmit/Receive</b> |                    |   |  |                 |                      |                |                |                     |                   |
| <b>32kb / 32kb</b>      | VSBB0001           | This service includes VSAT transmit and receive bandwidth for 1 end point for backup service only. Backup service is based on customer having a minimum of ten disaster recovery sites included in the network. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$31.85        | N/A            | No                  | Yes               |
| <b>32kb / 64kb</b>      | VSBB0002           | This service includes VSAT transmit and receive bandwidth for 1 end point for backup service only. Backup service is based on customer having a minimum of ten disaster recovery sites included in the network. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$33.32        | N/A            | No                  | Yes               |
| <b>32Kb / 128kb</b>     | VSBB0004           | This service includes VSAT transmit and receive bandwidth for 1 end point for backup service only. Backup service is based on customer having a minimum of ten disaster recovery sites included in the network. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$35.55        | N/A            | No                  | Yes               |
| <b>32kb / 256kb</b>     | VSBB0007           | This service includes VSAT transmit and receive bandwidth for 1 end point for backup service only. Backup service is based on customer having a minimum of ten disaster recovery sites included in the network. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$40.00        | N/A            | No                  | Yes               |
| <b>32kb / 384kb</b>     | VSBB0010           | This service includes VSAT transmit and receive bandwidth for 1 end point for backup service only. Backup service is based on customer having a minimum of ten disaster recovery sites included in the network. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$44.43        | N/A            | No                  | Yes               |

| Feature Name  | Feature Identifier | Feature Description   | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|---------------|--------------------|---|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| 32kb / 512kb  | VSBB0014           | This service includes VSAT transmit and receive bandwidth for 1 end point for backup service only. Backup service is based on customer having a minimum of ten disaster recovery sites included in the network. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$48.88        | N/A            | No                  | Yes               |
| 32kb / 768kb  | VSBB0020           | This service includes VSAT transmit and receive bandwidth for 1 end point for backup service only. Backup service is based on customer having a minimum of ten disaster recovery sites included in the network. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$57.02        | N/A            | No                  | Yes               |
| 32kb / 1024kb | VSBB0026           | This service includes VSAT transmit and receive bandwidth for 1 end point for backup service only. Backup service is based on customer having a minimum of ten disaster recovery sites included in the network. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$65.91        | N/A            | No                  | Yes               |
| 32kb / 1544kb | VSBB0035           | This service includes VSAT transmit and receive bandwidth for 1 end point for backup service only. Backup service is based on customer having a minimum of ten disaster recovery sites included in the network. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$65.91        | N/A            | No                  | Yes               |
| 32kb / 2048kb | VSBB0043           | This service includes VSAT transmit and receive bandwidth for 1 end point for backup service only. Backup service is based on customer having a minimum of ten disaster recovery sites included in the network. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$101.45       | N/A            | No                  | Yes               |
| 64kb / 64kb   | VSBB0003           | This service includes VSAT transmit and receive bandwidth for 1 end point for backup service only. Backup service is based on customer having a minimum of ten disaster recovery sites included in the network. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$34.07        | N/A            | No                  | Yes               |

| Feature Name  | Feature Identifier | Feature Description   | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|---------------|--------------------|---|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| 64kb / 128kb  | VSBB0005           | This service includes VSAT transmit and receive bandwidth for 1 end point for backup service only. Backup service is based on customer having a minimum of ten disaster recovery sites included in the network. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$36.29        | N/A            | No                  | Yes               |
| 64kb / 256kb  | VSBB0008           | This service includes VSAT transmit and receive bandwidth for 1 end point for backup service only. Backup service is based on customer having a minimum of ten disaster recovery sites included in the network. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$40.73        | N/A            | No                  | Yes               |
| 64kb / 384kb  | VSBB0011           | This service includes VSAT transmit and receive bandwidth for 1 end point for backup service only. Backup service is based on customer having a minimum of ten disaster recovery sites included in the network. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$45.17        | N/A            | No                  | Yes               |
| 64kb / 512kb  | VSBB0015           | This service includes VSAT transmit and receive bandwidth for 1 end point for backup service only. Backup service is based on customer having a minimum of ten disaster recovery sites included in the network. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$49.62        | N/A            | No                  | Yes               |
| 64kb / 768kb  | VSBB0021           | This service includes VSAT transmit and receive bandwidth for 1 end point for backup service only. Backup service is based on customer having a minimum of ten disaster recovery sites included in the network. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$58.51        | N/A            | No                  | Yes               |
| 64kb / 1024kb | VSBB0027           | This service includes VSAT transmit and receive bandwidth for 1 end point for backup service only. Backup service is based on customer having a minimum of ten disaster recovery sites included in the network. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$67.39        | N/A            | No                  | Yes               |

| Feature Name  | Feature Identifier | Feature Description   | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|---------------|--------------------|---|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| 64kb / 1544kb | VSBB0036           | This service includes VSAT transmit and receive bandwidth for 1 end point for backup service only. Backup service is based on customer having a minimum of ten disaster recovery sites included in the network. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$67.39        | N/A            | No                  | Yes               |
| 64kb / 2048kb | VSBB0044           | This service includes VSAT transmit and receive bandwidth for 1 end point for backup service only. Backup service is based on customer having a minimum of ten disaster recovery sites included in the network. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$102.20       | N/A            | No                  | Yes               |
| 128kb / 128kb | VSBB0006           | This service includes VSAT transmit and receive bandwidth for 1 end point for backup service only. Backup service is based on customer having a minimum of ten disaster recovery sites included in the network. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$38.51        | N/A            | No                  | Yes               |
| 128kb / 256kb | VSBB0009           | This service includes VSAT transmit and receive bandwidth for 1 end point for backup service only. Backup service is based on customer having a minimum of ten disaster recovery sites included in the network. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$42.96        | N/A            | No                  | Yes               |
| 128kb / 384kb | VSBB0012           | This service includes VSAT transmit and receive bandwidth for 1 end point for backup service only. Backup service is based on customer having a minimum of ten disaster recovery sites included in the network. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$47.40        | N/A            | No                  | Yes               |
| 128kb / 512kb | VSBB0016           | This service includes VSAT transmit and receive bandwidth for 1 end point for backup service only. Backup service is based on customer having a minimum of ten disaster recovery sites included in the network. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$51.84        | N/A            | No                  | Yes               |



| Feature Name   | Feature Identifier | Feature Description   | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|----------------|--------------------|---|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| 128kb / 768kb  | VSBB0022           | This service includes VSAT transmit and receive bandwidth for 1 end point for backup service only. Backup service is based on customer having a minimum of ten disaster recovery sites included in the network. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$60.73        | N/A            | No                  | Yes               |
| 128kb / 1024kb | VSBB0028           | This service includes VSAT transmit and receive bandwidth for 1 end point for backup service only. Backup service is based on customer having a minimum of ten disaster recovery sites included in the network. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$69.62        | N/A            | No                  | Yes               |
| 128kb / 1544kb | VSBB0037           | This service includes VSAT transmit and receive bandwidth for 1 end point for backup service only. Backup service is based on customer having a minimum of ten disaster recovery sites included in the network. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$69.62        | N/A            | No                  | Yes               |
| 128kb / 2048kb | VSBB0045           | This service includes VSAT transmit and receive bandwidth for 1 end point for backup service only. Backup service is based on customer having a minimum of ten disaster recovery sites included in the network. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$104.42       | N/A            | No                  | Yes               |
| 256kb / 256kb  | VSBB0013           | This service includes VSAT transmit and receive bandwidth for 1 end point for backup service only. Backup service is based on customer having a minimum of ten disaster recovery sites included in the network. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$47.40        | N/A            | No                  | Yes               |
| 256kb / 384kb  | VSBB0017           | This service includes VSAT transmit and receive bandwidth for 1 end point for backup service only. Backup service is based on customer having a minimum of ten disaster recovery sites included in the network. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$51.84        | N/A            | No                  | Yes               |

| Feature Name   | Feature Identifier | Feature Description   | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|----------------|--------------------|---|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| 256kb / 512kb  | VSBB0018           | This service includes VSAT transmit and receive bandwidth for 1 end point for backup service only. Backup service is based on customer having a minimum of ten disaster recovery sites included in the network. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$56.28        | N/A            | No                  | Yes               |
| 256kb / 768kb  | VSBB0024           | This service includes VSAT transmit and receive bandwidth for 1 end point for backup service only. Backup service is based on customer having a minimum of ten disaster recovery sites included in the network. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$65.17        | N/A            | No                  | Yes               |
| 256kb / 1024kb | VSBB0030           | This service includes VSAT transmit and receive bandwidth for 1 end point for backup service only. Backup service is based on customer having a minimum of ten disaster recovery sites included in the network. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$74.06        | N/A            | No                  | Yes               |
| 256kb / 1544kb | VSBB0039           | This service includes VSAT transmit and receive bandwidth for 1 end point for backup service only. Backup service is based on customer having a minimum of ten disaster recovery sites included in the network. Reactive network management includes notification of outage, trouble ticket generation and escalations  |  | Per Month       | N/A                  | \$91.83        | N/A            | No                  | Yes               |
| 256kb / 2048kb | VSBB0046           | This service includes VSAT transmit and receive bandwidth for 1 end point for backup service only. Backup service is based on customer having a minimum of ten disaster recovery sites included in the network. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$108.87       | N/A            | No                  | Yes               |
| 384kb / 384kb  | VSBB0019           | This service includes VSAT transmit and receive bandwidth for 1 end point for backup service only. Backup service is based on customer having a minimum of ten disaster recovery sites included in the network. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$56.28        | N/A            | No                  | Yes               |

| Feature Name   | Feature Identifier | Feature Description   | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|----------------|--------------------|---|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| 384kb / 512kb  | VSBB0023           | This service includes VSAT transmit and receive bandwidth for 1 end point for backup service only. Backup service is based on customer having a minimum of ten disaster recovery sites included in the network. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$60.73        | N/A            | No                  | Yes               |
| 384kb / 768kb  | VSBB0029           | This service includes VSAT transmit and receive bandwidth for 1 end point for backup service only. Backup service is based on customer having a minimum of ten disaster recovery sites included in the network. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$69.62        | N/A            | No                  | Yes               |
| 384kb / 1024kb | VSBB0032           | This service includes VSAT transmit and receive bandwidth for 1 end point for backup service only. Backup service is based on customer having a minimum of ten disaster recovery sites included in the network. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$78.50        | N/A            | No                  | Yes               |
| 384kb / 1544kb | VSBB0040           | This service includes VSAT transmit and receive bandwidth for 1 end point for backup service only. Backup service is based on customer having a minimum of ten disaster recovery sites included in the network. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$96.28        | N/A            | No                  | Yes               |
| 384kb / 2048kb | VSBB0048           | This service includes VSAT transmit and receive bandwidth for 1 end point for backup service only. Backup service is based on customer having a minimum of ten disaster recovery sites included in the network. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$113.30       | N/A            | No                  | Yes               |
| 512kb / 512kb  | VSBB0025           | This service includes VSAT transmit and receive bandwidth for 1 end point for backup service only. Backup service is based on customer having a minimum of ten disaster recovery sites included in the network. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$65.17        | N/A            | No                  | Yes               |

| Feature Name   | Feature Identifier | Feature Description   | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|----------------|--------------------|---|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| 512kb / 768kb  | VSBB0031           | This service includes VSAT transmit and receive bandwidth for 1 end point for backup service only. Backup service is based on customer having a minimum of ten disaster recovery sites included in the network. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$74.06        | N/A            | No                  | Yes               |
| 512kb / 1024kb | VSBB0033           | This service includes VSAT transmit and receive bandwidth for 1 end point for backup service only. Backup service is based on customer having a minimum of ten disaster recovery sites included in the network. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$82.94        | N/A            | No                  | Yes               |
| 512kb / 1544kb | VSBB0042           | This service includes VSAT transmit and receive bandwidth for 1 end point for backup service only. Backup service is based on customer having a minimum of ten disaster recovery sites included in the network. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$100.72       | N/A            | No                  | Yes               |
| 512kb / 2048kb | VSBB0049           | This service includes VSAT transmit and receive bandwidth for 1 end point for backup service only. Backup service is based on customer having a minimum of ten disaster recovery sites included in the network. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$117.75       | N/A            | No                  | Yes               |
| 768kb / 768kb  | VSBB0034           | This service includes VSAT transmit and receive bandwidth for 1 end point for backup service only. Backup service is based on customer having a minimum of ten disaster recovery sites included in the network. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$82.94        | N/A            | No                  | Yes               |
| 768kb / 1024kb | VSBB0038           | This service includes VSAT transmit and receive bandwidth for 1 end point for backup service only. Backup service is based on customer having a minimum of ten disaster recovery sites included in the network. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$91.09        | N/A            | No                  | Yes               |

| Feature Name    | Feature Identifier | Feature Description   | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|-----------------|--------------------|---|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| 768kb / 1544kb  | VSBB0047           | This service includes VSAT transmit and receive bandwidth for 1 end point for backup service only. Backup service is based on customer having a minimum of ten disaster recovery sites included in the network. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$109.60       | N/A            | No                  | Yes               |
| 768kb / 2048kb  | VSBB0051           | This service includes VSAT transmit and receive bandwidth for 1 end point for backup service only. Backup service is based on customer having a minimum of ten disaster recovery sites included in the network. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$126.64       | N/A            | No                  | Yes               |
| 1024kb / 1024kb | VSBB0041           | This service includes VSAT transmit and receive bandwidth for 1 end point for backup service only. Backup service is based on customer having a minimum of ten disaster recovery sites included in the network. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$99.98        | N/A            | No                  | Yes               |
| 1024kb / 1544kb | VSBB0050           | This service includes VSAT transmit and receive bandwidth for 1 end point for backup service only. Backup service is based on customer having a minimum of ten disaster recovery sites included in the network. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$118.49       | N/A            | No                  | Yes               |
| 1024kb / 2048kb | VSBB0052           | This service includes VSAT transmit and receive bandwidth for 1 end point for backup service only. Backup service is based on customer having a minimum of ten disaster recovery sites included in the network. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$135.53       | N/A            | No                  | Yes               |
| 1544kb / 1544kb | VSBB0053           | This service includes VSAT transmit and receive bandwidth for 1 end point for backup service only. Backup service is based on customer having a minimum of ten disaster recovery sites included in the network. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$136.26       | N/A            | No                  | Yes               |

| Feature Name    | Feature Identifier | Feature Description   | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|-----------------|--------------------|---|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| 1544kb / 2048kb | VSBB0054           | This service includes VSAT transmit and receive bandwidth for 1 end point for backup service only. Backup service is based on customer having a minimum of ten disaster recovery sites included in the network. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$153.30       | N/A            | No                  | Yes               |
| 2048kb / 2048kb | VSBB0055           | This service includes VSAT transmit and receive bandwidth for 1 end point for backup service only. Backup service is based on customer having a minimum of ten disaster recovery sites included in the network. Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$170.33       | N/A            | No                  | Yes               |

| Feature Name | Feature Identifier | Feature Description | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|--------------|--------------------|---------------------|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
|--------------|--------------------|---------------------|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|

**Primary VSAT Bandwidth Expedite Forwarding (EF) Line Rate Data Channel**

| Feature Name            | Feature Identifier | Feature Description   | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|-------------------------|--------------------|---|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| <b>Transmit/Receive</b> |                    |   |  |                 |                      |                |                |                     |                   |
| <b>32kb / 32kb</b>      | VSEF0001           | This service includes VSAT transmit and receive Expedite Forwarding (EF) bandwidth for 1 end point. This service provides QoS to allow for priority queuing across the VSAT link only. This is incremental service to the VSAT Primary or Backup bandwidth. |  | Per Month       | N/A                  | \$736.12       | N/A            | No                  | Yes               |
| <b>64kb / 64kb</b>      | VSEF0002           | This service includes VSAT transmit and receive Expedite Forwarding (EF) bandwidth for 1 end point. This service provides QoS to allow for priority queuing across the VSAT link only. This is incremental service to the VSAT Primary or Backup bandwidth. |  | Per Month       | N/A                  | \$1,450.03     | N/A            | No                  | Yes               |
| <b>96kb / 96kb</b>      | VSEF0003           | This service includes VSAT transmit and receive Expedite Forwarding (EF) bandwidth for 1 end point. This service provides QoS to allow for priority queuing across the VSAT link only. This is incremental service to the VSAT Primary or Backup bandwidth. |  | Per Month       | N/A                  | \$2,163.93     | N/A            | No                  | Yes               |
| <b>128kb / 128kb</b>    | VSEF0004           | This service includes VSAT transmit and receive Expedite Forwarding (EF) bandwidth for 1 end point. This service provides QoS to allow for priority queuing across the VSAT link only. This is incremental service to the VSAT Primary or Backup bandwidth. |  | Per Month       | N/A                  | \$2,877.83     | N/A            | No                  | Yes               |
| <b>160kb / 160kb</b>    | VSEF0005           | This service includes VSAT transmit and receive Expedite Forwarding (EF) bandwidth for 1 end point. This service provides QoS to allow for priority queuing across the VSAT link only. This is incremental service to the VSAT Primary or Backup bandwidth. |  | Per Month       | N/A                  | \$3,590.99     | N/A            | No                  | Yes               |
| <b>192kb / 192kb</b>    | VSEF0006           | This service includes VSAT transmit and receive Expedite Forwarding (EF) bandwidth for 1 end point. This service provides QoS to allow for priority queuing across the VSAT link only. This is incremental service to the VSAT Primary or Backup bandwidth. |  | Per Month       | N/A                  | \$4,304.89     | N/A            | No                  | Yes               |
| <b>224kb / 224kb</b>    | VSEF0007           | This service includes VSAT transmit and receive Expedite Forwarding (EF) bandwidth for 1 end point. This service provides QoS to allow for priority queuing across the VSAT link only. This is incremental service to the VSAT Primary or Backup bandwidth. |  | Per Month       | N/A                  | \$5,018.79     | N/A            | No                  | Yes               |

| Feature Name    | Feature Identifier | Feature Description   | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|-----------------|--------------------|---|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| 256kb / 256kb   | VSEF0008           | This service includes VSAT transmit and receive Expedite Forwarding (EF) bandwidth for 1 end point. This service provides QoS to allow for priority queuing across the VSAT link only. This is incremental service to the VSAT Primary or Backup bandwidth. |  | Per Month       | N/A                  | \$5,731.95     | N/A            | No                  | Yes               |
| 288kb / 288kb   | VSEF0009           | This service includes VSAT transmit and receive Expedite Forwarding (EF) bandwidth for 1 end point. This service provides QoS to allow for priority queuing across the VSAT link only. This is incremental service to the VSAT Primary or Backup bandwidth. |  | Per Month       | N/A                  | \$6,445.86     | N/A            | No                  | Yes               |
| 320kb / 320kb   | VSEF0010           | This service includes VSAT transmit and receive Expedite Forwarding (EF) bandwidth for 1 end point. This service provides QoS to allow for priority queuing across the VSAT link only. This is incremental service to the VSAT Primary or Backup bandwidth. |  | Per Month       | N/A                  | \$7,159.76     | N/A            | No                  | Yes               |
| 352kb / 352kb   | VSEF0011           | This service includes VSAT transmit and receive Expedite Forwarding (EF) bandwidth for 1 end point. This service provides QoS to allow for priority queuing across the VSAT link only. This is incremental service to the VSAT Primary or Backup bandwidth. |  | Per Month       | N/A                  | \$7,873.66     | N/A            | No                  | Yes               |
| 384kb / 384kb   | VSEF0012           | This service includes VSAT transmit and receive Expedite Forwarding (EF) bandwidth for 1 end point. This service provides QoS to allow for priority queuing across the VSAT link only. This is incremental service to the VSAT Primary or Backup bandwidth. |  | Per Month       | N/A                  | \$8,586.82     | N/A            | No                  | Yes               |
| 512kb / 512kb   | VSEF0013           | This service includes VSAT transmit and receive Expedite Forwarding (EF) bandwidth for 1 end point. This service provides QoS to allow for priority queuing across the VSAT link only. This is incremental service to the VSAT Primary or Backup bandwidth. |  | Per Month       | N/A                  | \$11,441.70    | N/A            | No                  | Yes               |
| 768kb / 768kb   | VSEF0014           | This service includes VSAT transmit and receive Expedite Forwarding (EF) bandwidth for 1 end point. This service provides QoS to allow for priority queuing across the VSAT link only. This is incremental service to the VSAT Primary or Backup bandwidth. |  | Per Month       | N/A                  | \$17,151.43    | N/A            | No                  | Yes               |
| 1024kb / 1024kb | VSEF0015           | This service includes VSAT transmit and receive Expedite Forwarding (EF) bandwidth for 1 end point. This service provides QoS to allow for priority queuing across the VSAT link only. This is incremental service to the VSAT Primary or Backup bandwidth. |  | Per Month       | N/A                  | \$22,860.42    | N/A            | No                  | Yes               |



| Feature Name    | Feature Identifier | Feature Description   | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|-----------------|--------------------|---|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| 1544kb / 1544kb | VSEF0016           | This service includes VSAT transmit and receive Expedite Forwarding (EF) bandwidth for 1 end point. This service provides QoS to allow for priority queuing across the VSAT link only. This is incremental service to the VSAT Primary or Backup bandwidth. |  | Per Month       | N/A                  | \$34,279.90    | N/A            | No                  | Yes               |
| 2048kb / 2048kb | VSEF0017           | This service includes VSAT transmit and receive Expedite Forwarding (EF) bandwidth for 1 end point. This service provides QoS to allow for priority queuing across the VSAT link only. This is incremental service to the VSAT Primary or Backup bandwidth. |  | Per Month       | N/A                  | \$45,698.63    | N/A            | No                  | Yes               |

**Backup VSAT Bandwidth Expedite Forwarding (EF) Line Rate Data Channel**

| Feature Name            | Feature Identifier | Feature Description  | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|-------------------------|--------------------|--|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| <b>Transmit/Receive</b> |                    |  |  |                 |                      |                |                |                     |                   |
| 32kb / 32kb             | WDRB0001           | This service includes VSAT transmit and receive Expedite Forwarding (EF) bandwidth for 1 end point for backup service only. This service provides QoS to allow for priority queuing across the VSAT link only. This is incremental service to the VSAT Primary or Backup bandwidth. Backup service is based on customer having a minimum of ten VSAT Terminal CPE disaster recovery sites included in the network. |  | Per Month       | N/A                  | \$117.75       | N/A            | No                  | Yes               |
| 64kb / 64kb             | WDRB0002           | This service includes VSAT transmit and receive Expedite Forwarding (EF) bandwidth for 1 end point for backup service only. This service provides QoS to allow for priority queuing across the VSAT link only. This is incremental service to the VSAT Primary or Backup bandwidth. Backup service is based on customer having a minimum of ten VSAT Terminal CPE disaster recovery sites included in the network. |  | Per Month       | N/A                  | \$205.88       | N/A            | No                  | Yes               |
| 96kb / 96kb             | WDRB0003           | This service includes VSAT transmit and receive Expedite Forwarding (EF) bandwidth for 1 end point for backup service only. This service provides QoS to allow for priority queuing across the VSAT link only. This is incremental service to the VSAT Primary or Backup bandwidth. Backup service is based on customer having a minimum of ten VSAT Terminal CPE disaster recovery sites included in the network. |  | Per Month       | N/A                  | \$294.00       | N/A            | No                  | Yes               |

| Feature Name   | Feature Identifier | Feature Description  | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|----------------|--------------------|--|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| 128kb / 128kb  | WDRB0004           | This service includes VSAT transmit and receive Expedite Forwarding (EF) bandwidth for 1 end point for backup service only. This service provides QoS to allow for priority queuing across the VSAT link only. This is incremental service to the VSAT Primary or Backup bandwidth. Backup service is based on customer having a minimum of ten VSAT Terminal CPE disaster recovery sites included in the network. |  | Per Month       | N/A                  | \$382.13       | N/A            | No                  | Yes               |
| 160kb / 1160kb | WDRB0005           | This service includes VSAT transmit and receive Expedite Forwarding (EF) bandwidth for 1 end point for backup service only. This service provides QoS to allow for priority queuing across the VSAT link only. This is incremental service to the VSAT Primary or Backup bandwidth. Backup service is based on customer having a minimum of ten VSAT Terminal CPE disaster recovery sites included in the network. |  | Per Month       | N/A                  | \$470.26       | N/A            | No                  | Yes               |
| 192kb / 192kb  | WDRB0006           | This service includes VSAT transmit and receive Expedite Forwarding (EF) bandwidth for 1 end point for backup service only. This service provides QoS to allow for priority queuing across the VSAT link only. This is incremental service to the VSAT Primary or Backup bandwidth. Backup service is based on customer having a minimum of ten VSAT Terminal CPE disaster recovery sites included in the network. |  | Per Month       | N/A                  | \$557.64       | N/A            | No                  | Yes               |
| 224kb / 224kb  | WDRB0007           | This service includes VSAT transmit and receive Expedite Forwarding (EF) bandwidth for 1 end point for backup service only. This service provides QoS to allow for priority queuing across the VSAT link only. This is incremental service to the VSAT Primary or Backup bandwidth. Backup service is based on customer having a minimum of ten VSAT Terminal CPE disaster recovery sites included in the network. |  | Per Month       | N/A                  | \$645.77       | N/A            | No                  | Yes               |
| 256kb / 256kb  | WDRB0008           | This service includes VSAT transmit and receive Expedite Forwarding (EF) bandwidth for 1 end point for backup service only. This service provides QoS to allow for priority queuing across the VSAT link only. This is incremental service to the VSAT Primary or Backup bandwidth. Backup service is based on customer having a minimum of ten VSAT Terminal CPE disaster recovery sites included in the network. |  | Per Month       | N/A                  | \$733.90       | N/A            | No                  | Yes               |

| Feature Name  | Feature Identifier | Feature Description  | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|---------------|--------------------|--|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| 288kb / 288kb | WDRB0009           | This service includes VSAT transmit and receive Expedite Forwarding (EF) bandwidth for 1 end point for backup service only. This service provides QoS to allow for priority queuing across the VSAT link only. This is incremental service to the VSAT Primary or Backup bandwidth. Backup service is based on customer having a minimum of ten VSAT Terminal CPE disaster recovery sites included in the network. |  | Per Month       | N/A                  | \$822.03       | N/A            | No                  | Yes               |
| 320kb / 320kb | WDRB0010           | This service includes VSAT transmit and receive Expedite Forwarding (EF) bandwidth for 1 end point for backup service only. This service provides QoS to allow for priority queuing across the VSAT link only. This is incremental service to the VSAT Primary or Backup bandwidth. Backup service is based on customer having a minimum of ten VSAT Terminal CPE disaster recovery sites included in the network. |  | Per Month       | N/A                  | \$910.15       | N/A            | No                  | Yes               |
| 352kb / 352kb | WDRB0011           | This service includes VSAT transmit and receive Expedite Forwarding (EF) bandwidth for 1 end point for backup service only. This service provides QoS to allow for priority queuing across the VSAT link only. This is incremental service to the VSAT Primary or Backup bandwidth. Backup service is based on customer having a minimum of ten VSAT Terminal CPE disaster recovery sites included in the network. |  | Per Month       | N/A                  | \$998.28       | N/A            | No                  | Yes               |
| 384kb / 384kb | WDRB0012           | This service includes VSAT transmit and receive Expedite Forwarding (EF) bandwidth for 1 end point for backup service only. This service provides QoS to allow for priority queuing across the VSAT link only. This is incremental service to the VSAT Primary or Backup bandwidth. Backup service is based on customer having a minimum of ten VSAT Terminal CPE disaster recovery sites included in the network. |  | Per Month       | N/A                  | \$1,086.41     | N/A            | No                  | Yes               |
| 512kb / 512kb | WDRB0013           | This service includes VSAT transmit and receive Expedite Forwarding (EF) bandwidth for 1 end point for backup service only. This service provides QoS to allow for priority queuing across the VSAT link only. This is incremental service to the VSAT Primary or Backup bandwidth. Backup service is based on customer having a minimum of ten VSAT Terminal CPE disaster recovery sites included in the network. |  | Per Month       | N/A                  | \$1,438.18     | N/A            | No                  | Yes               |

| Feature Name    | Feature Identifier | Feature Description  | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|-----------------|--------------------|--|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| 768kb / 768kb   | WDRB0014           | This service includes VSAT transmit and receive Expedite Forwarding (EF) bandwidth for 1 end point for backup service only. This service provides QoS to allow for priority queuing across the VSAT link only. This is incremental service to the VSAT Primary or Backup bandwidth. Backup service is based on customer having a minimum of ten VSAT Terminal CPE disaster recovery sites included in the network. |  | Per Month       | N/A                  | \$2,142.44     | N/A            | No                  | Yes               |
| 1024kb / 1024kb | WDRB0015           | This service includes VSAT transmit and receive Expedite Forwarding (EF) bandwidth for 1 end point for backup service only. This service provides QoS to allow for priority queuing across the VSAT link only. This is incremental service to the VSAT Primary or Backup bandwidth. Backup service is based on customer having a minimum of ten VSAT Terminal CPE disaster recovery sites included in the network. |  | Per Month       | N/A                  | \$2,846.72     | N/A            | No                  | Yes               |
| 1544kb / 1544kb | WDRB0016           | This service includes VSAT transmit and receive Expedite Forwarding (EF) bandwidth for 1 end point for backup service only. This service provides QoS to allow for priority queuing across the VSAT link only. This is incremental service to the VSAT Primary or Backup bandwidth. Backup service is based on customer having a minimum of ten VSAT Terminal CPE disaster recovery sites included in the network. |  | Per Month       | N/A                  | \$4,254.53     | N/A            | No                  | Yes               |
| 2048kb / 2048kb | WDRB0017           | This service includes VSAT transmit and receive Expedite Forwarding (EF) bandwidth for 1 end point for backup service only. This service provides QoS to allow for priority queuing across the VSAT link only. This is incremental service to the VSAT Primary or Backup bandwidth. Backup service is based on customer having a minimum of ten VSAT Terminal CPE disaster recovery sites included in the network. |  | Per Month       | N/A                  | \$5,663.08     | N/A            | No                  | Yes               |

| Feature Name   | Feature Identifier | Feature Description  | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|--|--------------------|--|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| <b>VSAT Bandwidth Data Channel Additional Network Bandwidth In/Out Service</b> |                    |  |  |                 |                      |                |                |                     |                   |
| Feature Name   | Feature Identifier | Feature Description  | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
| <b>Transmit/Receive</b>  |                    |  |  |                 |                      |                |                |                     |                   |
| <b>512kb Outroute Bandwidth</b>  | WDOB0512           | This service includes VSAT Bandwidth on the network that is dedicated to the requesting agency (remotes are still required to signup for a minimum 32k x 32k B/W on a per site bases). Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$5,731.95     | N/A            | No                  | Yes               |
| <b>1024kb Outroute Bandwidth</b>   | WDOB1024           | This service includes VSAT Bandwidth on the network that is dedicated to the requesting agency (remotes are still required to signup for a minimum 32k x 32k B/W on a per site bases). Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$11,441.70    | N/A            | No                  | Yes               |
| <b>2048kb Outroute Bandwidth</b>   | WDOB2048           | This service includes VSAT Bandwidth on the network that is dedicated to the requesting agency (remotes are still required to signup for a minimum 32k x 32k B/W on a per site bases). Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$22,860.42    | N/A            | No                  | Yes               |
| <b>512kb Inroute Bandwidth</b>   | WDIB0512           | This service includes VSAT Bandwidth on the network that is dedicated to the requesting agency (remotes are still required to signup for a minimum 32k x 32k B/W on a per site bases). Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$5,731.95     | N/A            | No                  | Yes               |
| <b>1024kb Inroute Bandwidth</b>  | WDIB01024          | This service includes VSAT Bandwidth on the network that is dedicated to the requesting agency (remotes are still required to signup for a minimum 32k x 32k B/W on a per site bases). Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$11,441.70    | N/A            | No                  | Yes               |
| <b>2048kb Inroute Bandwidth</b>  | WDIB2048           | This service includes VSAT Bandwidth on the network that is dedicated to the requesting agency (remotes are still required to signup for a minimum 32k x 32k B/W on a per site bases). Reactive network management includes notification of outage, trouble ticket generation and escalations. |  | Per Month       | N/A                  | \$22,860.42    | N/A            | No                  | Yes               |

| Feature Name | Feature Identifier | Feature Description | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|--------------|--------------------|---------------------|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
|--------------|--------------------|---------------------|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|

**VSAT High Speed System Service**

| Feature Name   | Feature Identifier | Feature Description   | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|--|--------------------|---|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| <b>VSAT System 3.072<br/>Meg Service Full<br/>Turn Key Service</b> | VFTK3072           | This is a Custom assembly of equipment requirements to include all elements required for a VSAT system. This would include but not limited to Satellite Router, Router Spare, Proactive InBand Management, Antenna, Block Up Converter (BUC), Spare BUC, Low Noise Block Converter (LNB), Spare LNB, System installation, 250 Feet Dual Inter Facility Link (IFL) Cable, 24x7 Same Day Maintenance (must be within 150 miles of nearest service city otherwise next day maintenance will apply). Customer will be notified of the maintenance plan (same day or next day) prior to order submission. Service areas include West Sacramento, Redding, Stockton, Concord, Oakland, Dublin, Hayward, San Jose, San Francisco, Santa Rosa, Salinas, Los Angeles, Sherman Oaks, Dominguez Hills, Irvine, San Diego, Bloomington, (Rialto), Fresno, Bakersfield. Next Day Maintenance Hours are Monday thru Friday, 8:00AM to 5:00PM local time only, excluding holidays. Trouble ticket must be in by 1:00PM prior day. Bandwidth and Site Survey. |  | Per System      | ICB                  | ICB            | N/A            | No                  | Yes               |
| <b>VSAT System 4.096<br/>Meg Service Full<br/>Turn Key Service</b> | VFTK4096           | This is a Custom assembly of equipment requirements to include all elements required for a VSAT system. This would include but not limited to Satellite Router, Router Spare, Proactive InBand Management, Antenna, Block Up Converter (BUC), Spare BUC, Low Noise Block Converter (LNB), Spare LNB, System installation, 250 Feet Dual Inter Facility Link (IFL) Cable, 24x7 Same Day Maintenance (must be within 150 miles of nearest service city otherwise next day maintenance will apply). Customer will be notified of the maintenance plan (same day or next day) prior to order submission. Service areas include West Sacramento, Redding, Stockton, Concord, Oakland, Dublin, Hayward, San Jose, San Francisco, Santa Rosa, Salinas, Los Angeles, Sherman Oaks, Dominguez Hills, Irvine, San Diego, Bloomington, (Rialto), Fresno, Bakersfield. Next Day Maintenance Hours are Monday thru Friday, 8:00AM to 5:00PM local time only, excluding holidays. Trouble ticket must be in by 1:00PM prior day. Bandwidth and Site Survey. |  | Per System      | ICB                  | ICB            | N/A            | No                  | Yes               |

| Feature Name   | Feature Identifier | Feature Description   | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|--|--------------------|---|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| <b>VSAT System 6.144<br/>Meg Service Full<br/>Turn Key Service</b> | VFTK6144           | This is a Custom assembly of equipment requirements to include all elements required for a VSAT system. This would include but not limited to Satellite Router, Router Spare, Proactive InBand Management, Antenna, Block Up Converter (BUC), Spare BUC, Low Noise Block Converter (LNB), Spare LNB, System installation, 250 Feet Dual Inter Facility Link (IFL) Cable, 24x7 Same Day Maintenance (must be within 150 miles of nearest service city otherwise next day maintenance will apply). Customer will be notified of the maintenance plan (same day or next day) prior to order submission. Service areas include West Sacramento, Redding, Stockton, Concord, Oakland, Dublin, Hayward, San Jose, San Francisco, Santa Rosa, Salinas, Los Angeles, Sherman Oaks, Dominguez Hills, Irvine, San Diego, Bloomington, (Rialto), Fresno, Bakersfield. Next Day Maintenance Hours are Monday thru Friday, 8:00AM to 5:00PM local time only, excluding holidays. Trouble ticket must be in by 1:00PM prior day. Bandwidth and Site Survey. |  | Per System      | ICB                  | ICB            | N/A            | No                  | Yes               |

| Feature Name | Feature Identifier | Feature Description | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|--------------|--------------------|---------------------|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
|--------------|--------------------|---------------------|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|

**Notes:**

**Applicable Service Level Agreements:**

VSAT Service Availability Percentage  
VSAT Service Network Packet Delivery / Transit Delay  
Catastrophic Outage 1  
Catastrophic Outage 3  
Round Trip Transmission Delay  
Excessive Outage  
Notification  
Provisioning  
Response Duration from Receipt of Order  
Administrative Service Level Agreements

**Taxes and Surcharges:**

The following taxes and/or surcharges may apply. See CALNET II Exhibit 5A - Tax Determination Matrix, Module 4 for specific detail.

- California Universal Lifeline Telephone Service Surcharge
- California Relay and Communications Devices Fund
- California High Cost Fund - A
- California High Cost Fund - B
- California Teleconnect Fund
- California E911 Surcharge
- Federal Excise Tax
- California State and Local Sales Tax
- California State and Local Surcharges
- California Advanced Service Fund
- Carrier Cost Recovery Charge
- CPUC Fee
- Federal Universal Service Fee
- Regulatory Charge
- Administrative Expense Fee



**6.4.4.1 Wireline Data Channel Basic Line Rate Service**

*The designation of delegation, mandatory and non-mandatory CALNET 2 services is identified in the Contractor's products and services matrix for each Master Services Agreement.*

*The determination of delegated, mandatory and non-mandatory CALNET 2 services is at the sole discretion of the California Technology Agency-Office of Technology Services.*

*CALNET 2 purchased or leased equipment will be used solely in support of CALNET 2 services.*

**Service Identifier:** Wireline Data Channel Basic Line Rate

**Description of the Service:** Wireline data channel solution at an average throughput of 100Kbps, consisting of a 128k Verizon Private IP (PIP) Port and DS1 (1.544Mb) Private Line access circuit to customer premise.

**Availability:** Nationwide. International locations are available on an ICB basis.

Unless noted separately in Pricing, services include the following elements: planning, applicable design, engineering, testing, and applicable service level agreements.

| Feature Name                          | Feature Identifier | Feature Description   | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|---------------------------------------|--------------------|---|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| Wireline Data Channel Basic Line Rate | WDBL0000           | Wireline data channel solution at an average throughput of 100Kbps.                       |  | Per Channel     | \$0.00               | \$0.00         | \$0.00         | Yes                 | Yes               |
| Wireline Port                         | WDWP0000           | 128Kbps Private IP (PIP) Port   |  | Per Port        | \$170.00             | \$217.81       | \$0.00         | Yes                 | Yes               |
| Wireline Connection                   | WDWC0000           | Wireline Connection delivered on DS1 (1.544Mb) Private Line facility to customer premise. |  | Per Connection  | \$170.00             | \$153.75       | \$0.00         | Yes                 | Yes               |
| Order Expedite                        | WDEO0000           | Best effort order entry expedite is available for this service.                           |  | Per Occurrence  | \$1,105.00           | \$0.00         | \$0.00         | Yes                 | Yes               |

**Notes:**

**Applicable Service Level Agreements:**

- Service Availability Percentage
- Catastrophic Outage 1
- Catastrophic Outage 3
- Round Trip Transmission Delay
- Excessive Outage

| Feature Name | Feature Identifier | Feature Description | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|--------------|--------------------|---------------------|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
|--------------|--------------------|---------------------|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|

Notification  
Provisioning  
Response Duration from Receipt of Order  
Administrative Service Level Agreements

**Taxes and Surcharges:**

The following taxes and/or surcharges may apply. See CALNET II Exhibit 5A - Tax Determination Matrix, Module 4 for specific detail.

- California Universal Lifeline Telephone Service Surcharge
- California Relay and Communications Devices Fund
- California High Cost Fund - A
- California High Cost Fund - B
- California Teleconnect Fund
- California E911 Surcharge
- Federal Excise Tax
- California State and Local Sales Tax
- California State and Local Surcharges
- California Advanced Service Fund
- Carrier Cost Recovery Charge
- CPUC Fee
- Federal Universal Service Fee
- Regulatory Charge
- Administrative Expense Fee

**6.4.4.2 Wireline Data Channel Enhanced Line Rate Service**

**The designation of delegation, mandatory and non-mandatory CALNET 2 services is identified in the Contractor's products and services matrix for each Master Services Agreement.**

**The determination of delegated, mandatory and non-mandatory CALNET 2 services is at the sole discretion of the California Technology Agency-Office of Technology Services.**

**CALNET2 purchased or leased equipment will be used solely in support of CALNET2 services.**

**Service Identifier:** Wireline Data Channel Enhanced Line Rate

**Description of the Service:** Wireline data channel solution at an average throughput of 200Kbps, consisting of a 256k Verizon Private IP (PIP) Port and DS1 (1.544Mb) Private Line access circuit to customer premise.

**Availability:** Nationwide. International locations are available on an ICB basis.

Unless noted separately in Pricing, services include the following elements: planning, applicable design, engineering, testing, and applicable service level agreements.

| Feature Name                             | Feature Identifier | Feature Description   | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|--|--------------------|---|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| Wireline Data Channel Enhanced Line Rate | WDEL0000           | Wireline data channel solution at an average throughput of 200Kbps.                       |  | Per Channel     | \$170.00             | \$0.00         | \$0.00         | Yes                 | Yes               |
| Wireline Port                            | WDWP0000           | 256Kbps Private IP (PIP) Port   |  | Per Port        | \$0.00               | \$261.38       | \$0.00         | Yes                 | Yes               |
| Wireline Connection                      | WDWC0000           | Wireline Connection delivered on DS1 (1.544Mb) Private Line facility to customer premise. |  | Per Connection  | \$170.00             | \$153.75       | \$0.00         | Yes                 | Yes               |
| Order Expedite                           | WDEO0000           | Best effort order entry expedite is available for this service.                           |  | Per Occurrence  | \$1,105.00           | \$0.00         | \$0.00         | Yes                 | Yes               |

**Notes:**

**Applicable Service Level Agreements:**

- Service Availability Percentage
- Catastrophic Outage 1
- Catastrophic Outage 3
- Round Trip Transmission Delay

Excessive Outage  
Notification  
Provisioning  
Response Duration from Receipt of Order  
Administrative Service Level Agreements

**Taxes and Surcharges:**

The following taxes and/or surcharges may apply. See CALNET II Exhibit 5A - Tax Determination Matrix, Module 4 for specific detail.

- California Universal Lifeline Telephone Service Surcharge
- California Relay and Communications Devices Fund
- California High Cost Fund - A
- California High Cost Fund - B
- California Teleconnect Fund
- California E911 Surcharge
- Federal Excise Tax
- California State and Local Sales Tax
- California State and Local Surcharges
- California Advanced Service Fund
- Carrier Cost Recovery Charge
- CPUC Fee
- Federal Universal Service Fee
- Regulatory Charge
- Administrative Expense Fee

**6.4.4.3.A Additional Wireline Line Rate Data Channel Service 200k - 700k**

**The designation of delegation, mandatory and non-mandatory CALNET 2 services is identified in the Contractor's products and services matrix for each Master Services Agreement.**

**The determination of delegated, mandatory and non-mandatory CALNET 2 services is at the sole discretion of the California Technology Agency-Office of Technology Services.**

**CALNET 2 purchased or leased equipment will be used solely in support of CALNET 2 services.**

**Service Identifier:** Additional Wireline Data Channel Line Rate (200k-700k)

**Description of the Service:** Wireline data channel solution at an average throughput between 200-700Kbps, consisting of a 768k Verizon Private IP (PIP) Port and DS1 (1.544Mb) Private Line access circuit to customer premise.

**Availability:** Nationwide. International locations are available on an ICB basis.

Unless noted separately in Pricing, services include the following elements: planning, applicable design, engineering, testing, and applicable service level agreements.

| Feature Name  | Feature Identifier | Feature Description   | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|---|--------------------|---|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| <b>Additional Wireline Data Channel Line Rate (200k-700k)</b> | WDAL0700           | Wireline data channel solution at an average throughput between 200-700Kbps.              |  | Per Channel     | \$0.00               | \$0.00         | \$0.00         | Yes                 | Yes               |
| <b>Wireline Port</b>  | WDWP0768           | 768Kbps Private IP (PIP) Port   |  | Per Port        | \$170.00             | \$326.72       | \$0.00         | Yes                 | Yes               |
| <b>Wireline Connection</b>                                    | WDWC0000           | Wireline Connection delivered on DS1 (1.544Mb) Private Line facility to customer premise. |  | Per Connection  | \$170.00             | \$153.75       | \$0.00         | Yes                 | Yes               |
| <b>Order Expedite</b>   | WDEO0001           | Best effort order entry expedite is available for this service.                           |  | Per Occurrence  | \$1,105.00           | \$0.00         | \$0.00         | Yes                 | Yes               |

**Notes:**

**Applicable Service Level Agreements:**

- Service Availability Percentage
- Catastrophic Outage 1
- Catastrophic Outage 3

Round Trip Transmission Delay  
Excessive Outage  
Notification  
Provisioning  
Response Duration from Receipt of Order  
Administrative Service Level Agreements

**Taxes and Surcharges:**

The following taxes and/or surcharges may apply. See CALNET II Exhibit 5A - Tax Determination Matrix, Module 4 for specific detail.

- California Universal Lifeline Telephone Service Surcharge
- California Relay and Communications Devices Fund
- California High Cost Fund - A
- California High Cost Fund - B
- California Teleconnect Fund
- California E911 Surcharge
- Federal Excise Tax
- California State and Local Sales Tax
- California State and Local Surcharges
- California Advanced Service Fund
- Carrier Cost Recovery Charge
- CPUC Fee
- Federal Universal Service Fee
- Regulatory Charge
- Administrative Expense Fee

**6.4.4.3.B Additional Wireline Line Rate Data Channel Service Over 700k**

*The designation of delegation, mandatory and non-mandatory CALNET 2 services is identified in the Contractor's products and services matrix for each Master Services Agreement.*

*The determination of delegated, mandatory and non-mandatory CALNET 2 services is at the sole discretion of the California Technology Agency-Office of Technology Services.*

*CALNET 2 purchased or leased equipment will be used solely in support of CALNET 2 services.*

**Service Identifier:** Additional Wireline Data Channel Line Rate (700k+)

**Description of the Service:** Wireline data channel solution at an average throughput greater than 700Kbps, consisting of a 1,544k Verizon Private IP (PIP) Port and DS1 (1.544Mb) Private Line access circuit to customer premise.

**Availability:** Nationwide. International locations are available on an ICB basis.

Unless noted separately in Pricing, services include the following elements: planning, applicable design, engineering, testing, and applicable service level agreements.

| Feature Name                                       | Feature Identifier | Feature Description   | Feature Limits or Compatibility Restrictions | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|--|--------------------|---|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| Additional Wireline Data Channel Line Rate (700k+) | WDAL0701           | Wireline data channel solution at an average throughput of greater than 700Kbps.          |  | Per Channel     | \$0.00               | \$0.00         | \$0.00         | Yes                 | Yes               |
| Wireline Port                                      | WDWP1544           | 1544Kbps Private IP (PIP) Port  |  | Per Port        | \$170.00             | \$348.50       | \$0.00         | Yes                 | Yes               |
| Wireline Connection                                | WDWC0000           | Wireline Connection delivered on DS1 (1.544Mb) Private Line facility to customer premise. |  | Per Connection  | \$170.00             | \$153.75       | \$0.00         | Yes                 | Yes               |
| Order Expedite                                     | WDEO0001           | Best effort order entry expedite is available for this service.                           |  | Per Occurrence  | \$1,105.00           | \$0.00         | \$0.00         | Yes                 | Yes               |

**Notes:**

**Applicable Service Level Agreements:**

- Service Availability Percentage
- Catastrophic Outage 1

Catastrophic Outage 3  
Round Trip Transmission Delay  
Excessive Outage  
Notification  
Provisioning  
Response Duration from Receipt of Order  
Administrative Service Level Agreements

**Taxes and Surcharges:**

The following taxes and/or surcharges may apply. See CALNET II Exhibit 5A - Tax Determination Matrix, Module 4 for specific detail.

- California Universal Lifeline Telephone Service Surcharge
- California Relay and Communications Devices Fund
- California High Cost Fund - A
- California High Cost Fund - B
- California Teleconnect Fund
- California E911 Surcharge
- Federal Excise Tax
- California State and Local Sales Tax
- California State and Local Surcharges
- California Advanced Service Fund
- Carrier Cost Recovery Charge
- CPUC Fee
- Federal Universal Service Fee
- Regulatory Charge
- Administrative Expense Fee



**6.4.6.1.1 Low Voltage Simple Wiring Services, Services Entrance, and Extended Termination**

*The designation of delegation, mandatory and non-mandatory CALNET 2 services is identified in the Contractor's products and services matrix for each Master Services Agreement.*

*The determination of delegated, mandatory and non-mandatory CALNET 2 services is at the sole discretion of the California Technology Agency-Office of Technology Services.*

**Service Identifier:** Low Voltage Simple Wiring Services, Services Entrance, and Extended Termination

**Description of the Service:** Low Voltage Simple Wiring Services, Services Entrance, and Extended Termination, to include copper and optical fiber link.

**Availability:** Statewide. Domestic locations are available on an ICB basis.

Unless noted separately in Pricing, services include the following elements: planning, applicable design, engineering, testing, and applicable service level agreements.

| Feature Name                              | Feature Identifier | Feature Description   | Feature Limits or Compatibility Restrictions  | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|---|--------------------|---|---|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| Extended Termination - Copper             | ETCO0000           | Station cabling up to 300 feet, including the necessary Cat5e 4 pair CMP UTP cable, two (2) 3 meter jumpers, one (1) 24 port patch panel (if required), and two (2) RJ45 jacks or equivalent. | To provide this service, Verizon assumes customer to have a pathway. Additional charges will apply if larger panels or longer cable lengths are required.   | Each            | \$397.96             | \$0.00         | -              | No                  | No                |
| Extended Termination – Optical Fiber Link | ETOF0000           | Includes up to 1,000 feet of 62.5/125 or 50/125 micron two strand CMP fiber drop cable with adapters, connectors and two SC-SC duplex patch cords for each single circuit extension.          | To provide this service, Verizon assumes customer to have a pathway. Additional charges will apply for two strand single mode extensions in longer lengths. | Each            | \$1,377.55           | \$0.00         | -              | No                  | No                |

**Notes:**

**Applicable Service Level Agreements:**

Provisioning

Response Duration from Receipt of Order  
Administrative Service Level Agreements

**Taxes and Surcharges**

The following taxes and/or surcharges may apply. See CALNET II Exhibit 5A - Tax Determination Matrix, Module 4 for specific detail.

- California Universal Lifeline Telephone Service Surcharge
- California Relay and Communications Devices Fund
- California High Cost Fund - A
- California High Cost Fund - B
- California Teleconnect Fund
- California E911 Surcharge
- Federal Excise Tax
- California State and Local Sales Tax
- California State and Local Surcharges
- California Advanced Service Fund
- Carrier Cost Recovery Charge
- CPUC Fee
- Federal Universal Service Fee
- Regulatory Charge
- Administrative Expense Fee

**6.4.6.1.2 Station Wiring**

**The designation of delegation, mandatory and non-mandatory CALNET 2 services is identified in the Contractor's products and services matrix for each Master Services Agreement.**

**The determination of delegated, mandatory and non-mandatory CALNET 2 services is at the sole discretion of the California Technology Agency-Office of Technology Services.**

**Service Identifier:** Station Wiring

**Description of the Service:** Station cabling services, to include horizontal copper Cat5e, horizontal copper Cat6, and horizontal optical fiber IEEE 802.3Z.

**Availability:** Statewide. Domestic locations are available on an ICB basis.

Unless noted separately in Pricing, services include the following elements: planning, applicable design, engineering, testing, and applicable service level agreements.

| Feature Name   | Feature Identifier | Feature Description  | Feature Limits or Compatibility Restrictions  | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|--|--------------------|--|---|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| Station Cabling - Horizontal Copper Cat 5e             | WSSC0005           | Station cabling up to 300 feet, including the necessary Cat5e 4-pair CMP UTP cable, two (2) 3 meter jumpers, one (1) 24 port patch panel (if required), and two (2) RJ45 jacks or equivalent.  | To provide this service, Verizon assumes customer to have a pathway. Additional charges will apply if larger panels or longer cable lengths are required.   | Each            | \$397.96             | \$0.00         | -              | No                  | No                |
| Station Cabling - Horizontal Copper Cat 6              | WSSC0006           | The copper demarc extension is up to 300 feet. Station cable wiring will include the necessary Cat 6 4-pair CMP UTP cable, two (2) 3 meter jumpers, one (1) 24 port patch panel (if required), and two (2) RJ45 jacks or equivalent. | To provide this service, Verizon assumes customer to have a pathway. Additional charges will apply if larger panels or longer cable lengths are required.   | Each            | \$485.71             | \$0.00         | -              | No                  | No                |
| Station Cabling - Horizontal Optical Fiber IEEE 802.3Z | WCOF0000           | Includes up to 1,000 feet of 62.5/125 or 50/125 micron two strand CMP fiber drop cable with adapters, connectors and two SC-SC duplex patch cords for each single circuit extension.   | To provide this service, Verizon assumes customer to have a pathway. Additional charges will apply for two strand single mode extensions in longer lengths. | Each            | \$1,377.55           | \$0.00         | -              | No                  | No                |

**Notes:**

***Applicable Service Level Agreements:***

Provisioning  
Response Duration from Receipt of Order  
Administrative Service Level Agreements

***Taxes and Surcharges:***

The following taxes and/or surcharges may apply. See CALNET II Exhibit 5A - Tax Determination Matrix, Module 4 for specific detail.

- California Universal Lifeline Telephone Service Surcharge
- California Relay and Communications Devices Fund
- California High Cost Fund - A
- California High Cost Fund - B
- California Teleconnect Fund
- California E911 Surcharge
- Federal Excise Tax
- California State and Local Sales Tax
- California State and Local Surcharges
- California Advanced Service Fund
- Carrier Cost Recovery Charge
- CPUC Fee
- Federal Universal Service Fee
- Regulatory Charge
- Administrative Expense Fee

**6.4.6.1.3 Inside Wiring Services**

**The designation of delegation, mandatory and non-mandatory CALNET 2 services is identified in the Contractor’s products and services matrix for each Master Services Agreement.**

**The determination of delegated, mandatory and non-mandatory CALNET 2 services is at the sole discretion of the California Technology Agency-Office of Technology Services.**

**Service Identifier:** Inside Wiring Services

**Description of the Service:** Installation, Technician, and Design Engineering resources are available to provide implementation of copper and optical fiber link station cabling.

**Availability:** Statewide. Domestic locations are available on an ICB basis.

Unless noted separately in Pricing, services include the following elements: planning, applicable design, engineering, testing, and applicable service level agreements.

| Feature Name   | Feature Identifier | Feature Description  | Feature Limits or Compatibility Restrictions   | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|--|--------------------|--|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| Station Cabling – Installer, Inside Wiring                 | WCIW0000           | Station cabling - Installer, inside wiring resource                | Resources are available for Inside Wiring Services Monday through Friday, 8am – 5pm. Overtime applies for hours worked outside of this period. | Hour            | \$86.73              | -              | -              | No                  | No                |
| Station Cabling – Technician, Inside Wiring                | WCTW0000           | Station cabling - Technician, inside wiring resource               | Resources are available for Inside Wiring Services Monday through Friday, 8am – 5pm. Overtime applies for hours worked outside of this period. | Hour            | \$86.73              | -              | -              | No                  | No                |
| Station Cabling – Technician, Optical Fiber, Inside Wiring | WCTF0000           | Station cabling - Technician, Optical fiber inside wiring resource | Resources are available for Inside Wiring Services Monday through Friday, 8am – 5pm. Overtime applies for hours worked outside of this period. | Hour            | \$86.73              | -              | -              | No                  | No                |

| Feature Name    | Feature Identifier | Feature Description         | Feature Limits or Compatibility Restrictions   | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|-----------------|--------------------|-----------------------------|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| Design Engineer | WDEE0000           | Design Engineering resource | Resources are available for Inside Wiring Services Monday through Friday, 8am – 5pm. Overtime applies for hours worked outside of this period. | Hour            | \$91.84              | -              | -              | No                  | No                |

**Notes:**

***Applicable Service Level Agreements:***

Provisioning  
Response Duration from Receipt of Order  
Administrative Service Level Agreements

***Taxes and Surcharges:***

The following taxes and/or surcharges may apply. See CALNET II Exhibit 5A - Tax Determination Matrix, Module 4 for specific detail.

- California Universal Lifeline Telephone Service Surcharge
- California Relay and Communications Devices Fund
- California High Cost Fund - A
- California High Cost Fund - B
- California Teleconnect Fund
- California E911 Surcharge
- Federal Excise Tax
- California State and Local Sales Tax
- California State and Local Surcharges
- California Advanced Service Fund
- Carrier Cost Recovery Charge
- CPUC Fee
- Federal Universal Service Fee
- Regulatory Charge
- Administrative Expense Fee

**6.4.6.2 Services Related Hourly Support**

**The designation of delegation, mandatory and non-mandatory CALNET 2 services is identified in the Contractor’s products and services matrix for each Master Services Agreement.**

**The determination of delegated, mandatory and non-mandatory CALNET 2 services is at the sole discretion of the California Technology Agency-Office of Technology Services.**

**Service Identifier:** Services Related Hourly Support

**Description of the Service:** Field Technician to perform services related work on an hourly basis.

**Availability:** Statewide. Domestic locations are available on an ICB basis.

Unless noted separately in Pricing, services include the following elements: planning, applicable design, engineering, testing, and applicable service level agreements.

| Feature Name     | Feature Identifier | Feature Description  | Feature Limits or Compatibility Restrictions   | Unit of Measure | Unit Non - Recurring | Unit Recurring | Change Charges | Delegation Required | Mandatory Service |
|------------------|--------------------|--|--|-----------------|----------------------|----------------|----------------|---------------------|-------------------|
| Field Technician | WTCH0000           | Field Technician to perform services related work on an hourly basis | Field Technician resources are available Monday through Friday, 8am – 5pm. Overtime applies for hours worked outside of this period. | Hour            | \$86.73              | N/A            | N/A            | No                  | Yes               |

**Notes:**

**Applicable Service Level Agreements:**

- Provisioning
- Response Duration from Receipt of Order
- Administrative Service Level Agreements

**Taxes and Surcharges:**

The following taxes and/or surcharges may apply. See CALNET II Exhibit 5A - Tax Determination Matrix, Module 4 for specific detail.

- California Universal Lifeline Telephone Service Surcharge
- California Relay and Communications Devices Fund
- California High Cost Fund - A
- California High Cost Fund - B
- California Teleconnect Fund

- California E911 Surcharge
- Federal Excise Tax
- California State and Local Sales Tax
- California State and Local Surcharges
- California Advanced Service Fund
- Carrier Cost Recovery Charge
- CPUC Fee
- Federal Universal Service Fee
- Regulatory Charge
- Administrative Expense Fee